



Dual Voltage Handheld Steamer

ST-1100-DV

Instruction Manual

Important safeguards for your foldable dual-voltage handheld steamer

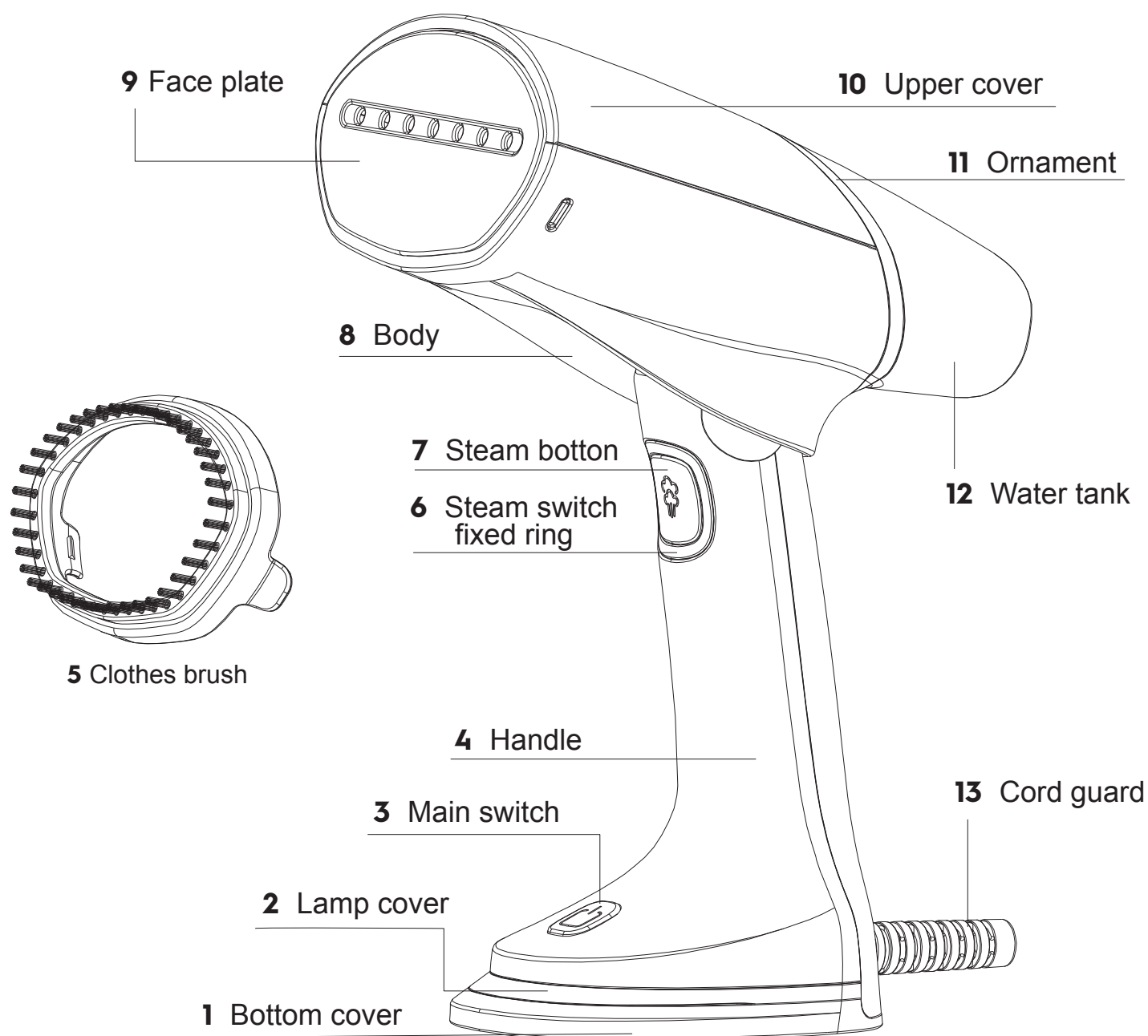
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Care should be taken when using the appliance due to the emission of steam.
- Always unplug the garment steamer before attaching or detaching the fabric brush during filling, cleaning and de-scaling.
- Carefully read all instructions before operating the handheld garment steamer for the first time and save for future reference.
- Any maintenance other than cleaning should be performed at an authorized service centre.
- Remove and safely discard any packaging material and promotional labels before using the garment steamer for the first time.
- To eliminate a choking hazard for young children, remove and safely discard the protective cover fitted to the power plug of this garment steamer.
- Do not place the garment steamer near the edge of a bench or table during operation. Ensure that the surface is level, clean and free of water and other substances.
- Always ensure the garment steamer is properly assembled before use. Only use the attachments or accessories provided and specified in this book. Follow the instructions provided in this book.
- Do not use outdoors or in bathrooms.
- Do not leave the garment steamer unattended when connected or in use.
- If the garment steamer is not used for an extended period, disconnect the garment steamer from the power outlet.
- Allow the garment steamer to cool completely before storing the garment steamer.
- Always place the garment steamer on its base when storing. Do not leave the garment steamer unattended while connected.
- Do not store the garment steamer with water in the water tank. Always empty the tank after use.
- Do not touch hot surfaces. This garment steamer allows the user to garment steam with a large flow of steam. high temperatures are generated during use which could cause burns. Always position your hands at the neck of the garment steamer when holding it and warn others (especially children) of the possible dangers of burns from steam, hot water or hot parts, especially when garment steaming vertically.

- Store the garment steamer out of reach of children.
- The garment steamer must be used and rested on a stable surface.
- When placing the garment steamer on its base, ensure that the surface on which the base is placed is stable.
- The garment steamer is not to be used if the garment steamer has been dropped, if there are visible signs of damage or if it is leaking.
- The garment steamer is designed for household use and to be used with the tap water. Do not put perfume, vinegar, or other chemicals in the tank. This appliance is not designed to work with these chemicals.
- Do not touch the steam head during use. When using the garment steamer, make sure the steamer head is facing away from you and in an upright position.
- Always test the garment steamer on a small discreet part of the fabric to be steamed to ensure the temperatures is not too high for the fabric.
- To prevent damage to the garment steamer do not use alkaline cleaning agents when cleaning; use a soft cloth and mild detergent.
- The garment steamer generates high temperature steam. Do not touch the steam head during use. When using the garment steamer, make sure the steamer head is facing away from you and ia an upright position.
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- The garment steamer incorporates a thermal safety fuse to protect the garment steamer from over-heating. However the garment steamer should not be left unattended while it is connected to the power outlet. Special care should always be taken when there are children in the home/vicinity of the garment steamer.
- Do not fill the water tank past the MAX indicator line as this may cause the water to leak.
- There may be leakage from the steam head if the garment steamer temperature is not high enough to vaporize water and create steam. Therefore, ensure that the garment steamer is always preheated for 2-3 minutes prior to use.
- Never use the garment steamer while clothes are on the body or direct the steam towards people or animals.
- Keep the garment steamer clean. Follow the cleaning instructions provided in this book.

Important safeguards for all electrical appliances

- Fully unwind the power cord before use.
- Connect only to 100-127V、 220- 240V power outlet. Realization of wide voltage usage.
- Do not let the power cord hang over the edge of a bench or table, touch not surfaces or become knotted.
- To protect against electric shock. Do not immerse the power cord, power plug or appliance in water or any other liquid or allow moisture to come in contact with the part. Unless it is recommended in the cleaning instructions.
- It is recommended to regularly inspect the appliance. To avoid a hazard, do not use the appliance if power cord, power plug or appliance becomes damaged in any way. Return the entire appliance to the nearest authorized service centre for examination and repair.
- This appliance is for household use only. Do not use this appliance for anything other than its intended use. Do not use in moving vehicles or boats. Do not use outdoors. **Misuse may cause injury.**
- The installation of a residual current device (safety switch) is recommended to provide additional safety protection when using electrical appliances. It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.
- Always turn the appliance to the 'OFF' position, switch off at the power outlet, unplug at the power outlet and remove the power cord, if detachable, from the appliance and allow all parts to cool.
- Do not place this appliance on or near a heat source, such as hot plate, oven or heaters.
- Position the appliance at a minimum distance of 20cm away from walls, curtains and other heat or steam sensitive materials and provide adequate space above and on all sides for air circulation.

Your foldable dual-voltage handheld steamer



Using your handheld steamer

Before first use

Remove any sticker or protective cover from the steam head.

Unwind and straighten the cord before use.

When operating the garment steamer for the first time, allow it to steam for a few minutes. this will remove any impurities and odors that might have been left by the manufacturing process.

When operating the garment steamer for the first time, you may want to try the steamer on an old piece of fabric before steamer on an old piece of fabric before steaming your garment.

Warning: To avoid an electrical circuit overload, it is recommended that no other appliances are plugged into the same circuit as your garment steamer when it is in use.

Assembling/operating your handheld steamer

1. Take the product from the folding state to the normal state of use.
2. Pull out the water tank, open the water inlet cover and fill tap water into the water tank until it reaches the MAXIMUM level (see fig.1). Always ensure the water tank is at least a third full. Do not exceed the MAXIMUM level when filling the water tank. Put back the water tank .
3. Hold the appliance with your hand positioned safely at the neck of the garment steamer. In an upright position, use your other hand to attach the fabric brush onto the steam head. The fabric brush can be attached either way and will lock into position with an audible "click".
4. Connect the appliance to a power outlet and switch on. Press the power button, the power indicator light will be flashing, appliance began to heating. When the lights stop flashing into long bright, that preheat finished, Press the steam switch and the indicator light changes from red to green and starts to use. Switch OFF the steamer by press the power button. When the appliance is power off the indicator light will extinguish.
5. Once the water is filled to the MAXIMUM level and the appliance is connected to the power outlet, allow the garment steamer to preheat for before use.
6. This garment steamer has a intelligent automatic power off function. When the user stops operating this product over a certain time, the product of internal control circuit will be cut off power supply, prevent the happening of the accident, and can save electricity.

How to steam your garment

The garment steamer is easy to use and is perfect for removing wrinkles/creases from garments and curtains as well as refreshing furnishing fabrics.

It can be used on most fabrics as long as the fabric is hanging or where the garment steamer can be easily used in an upright position moving over the fabric in an up and down motion.

NOTE: The garment steamer is designed to be used in an upright position on hanging garments. refrain from using the steamer in or on garments in a horizontal position.

1. Check that there is ventilation behind the fabric otherwise moisture may build up causing mildew.
2. Check garment pockets are empty and turn-ups such as cuffs and hems are down.
3. Hang the garment from a hanger and stretch the fabric slightly with one hand checking that there is nothing behind the fabric that can be damaged by the steam.

NOTE: We recommend you do not steam over metal accessories. Use caution and steam around the metal accessories.

4. Press and hold down the steam button. You will feel vibrations and hear a subtle humming sound while steaming; this is normal, steam facing away from you and in an upright position.
5. Gently press the fabric brush against the garment, moving your arm in an up and down motion targeting creases in the fabric.
6. Release the steam button to stop the steam.

NOTE: Ensure that the fabric to be steamed is being stretched whilst steaming for best results.

WARNING: The garment steamer generates high temperatures of steam. Do not touch the steam head, make sure the steamer is facing away from you in an upright position.

7. If using the garment steamer without the fabric brush, keep a distance of at least 5cm between the steam head and the garment.

To steam curtains

1. Wash and dry curtains as directed, according to the fabric type.
2. Hang the curtains and steam when they are hanging in place.
3. Lightly stretch the curtain with one hand while steaming to help remove creases more easily.

To steam upholstery

1. The garment steamer can be used to help freshen up upholstery, slip covers on furniture and cushions from the furniture and in the room. Before steaming, always test on a small area of the fabric that is not visible.
2. Keeping the garment steamer in an upright position and using an up and down motion. Lightly steam over the fabric of your furniture. cushions should be removed and held upright for steaming. Allow cushions to dry thoroughly before replacing on furniture.

NOTE: It is recommended that you use the fabric brush attachment when steaming delicate fabrics such as silk, this will minimise the garment whilst steaming. For better result when removing stubborn creases, remove the fabric brush attachment from the steam head and continuously steam over the selected area until creases are removed.

WARNING: If garment has metal accessories, be cautious and do not have garment steamer

directly over the metal as this may discolour the metal.

WARNING: Always unplug the garment steamer before attaching or detaching the fabric brush.

NOTE: Only use attachments or accessories provided.

NOTE: If the unit becomes noisy with a loud humming sound and no steam is being generated, check the water level in the water tank. this may indicate that the garment steamer is out of water and needs to be refilled.

WARNING: Do not use the garment steamer directly on the body, animals, or while wearing the garments.

After each use

- Press the power button , switch the power off at the power outlet and disconnect the power cord from the power outlet.
- Open the water tank inlet and (over a sink or bucket) invert the water tank to empty the remaining water from the tank.
- Stand the garment steamer on its base, in an upright position, and allow to cool.

Care, cleaning and storage

Care and cleaning

- Remove the fabric brush from its steam head and clean using a damp cloth.
- Do not use harsh or abrasive cleaning agents or solvents.
- Do not put the garment steamer in water or any other liquid.
- Do not drop, throw or try and bend the steamer.
- Do not attempt to disassemble the appliance.
The garment steamer is designed for household use only and to be used with normal tap water. do not put perfume, vinegar, or other chemicals in the tank. The appliance is not designed to work with these chemicals.
- Always empty the water tank after each use and rinse with clean water.
- Wipe outer surfaces with a damp cloth.
- Avoid operating the appliance in humid or moist places.
- Do not locate the appliance near a heat source or direct sunlight.
- Always ensure the steam outlet hole is clean and free from scaling and not blocked.

NOTE: This garment steamer is designed to use normal tap water.

Storage

- Once the garment steamer has been disconnected from the power outlet, allowed to cool, emptied of water in the water tank and cleaned, it is recommended to wrap the cord safely around the steamer to store in an upright position.
- We recommend you store the garment steamer on a flat surface, such as in a cupboard, until it is time to use it next.



Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

Troubleshooting guide

Problem	Possible solution
The steamer does not heat up	● Check main plug is inserted correctly. ● Check power supply. ● Check power button.
The steamer does not produce steam	● Check the water level and the water tank inlet cover is properly covered. ● Press the steam activation button harder. ● Hold the steamer in an upright position.
Water spills from the water tank	● Make sure water is not over the MAXIMUM level. ● Make sure water tank inlet cover is properly closed. ● Always use the steamer in an upright position as per the operating instructions.
The steamer is producing a loud humming or pumping sound	● Check water level; if there is no water or it is low , refill the water tank.
The steamer does not seem to be removing creases easily	● Hold the steamer in an upright position and stretch the fabric downward to ensure best results.
Unsure when to use the fabric brush	● Use when steaming is to directly touch the fabric. ● When steaming delicate fabric, such as silk to reduce the risk of water dripping onto the garment while steaming.
Avoiding discolouring of metal accessories on the garment	● Do not directly hover the garment steamer over the metal accessories. ● Use caution and steam around the metal accessories.

6 MONTHS LIMITED WARRANTY

Smartek warrants this product for up to 6 months from provable date of purchase, against defects in material and workmanship. During this period such defects will be repaired, or the product will be replaced without charge.

This warranty does not cover damage caused by misuse, negligence or improper installation. Warranty is also invalid in any case that the product is taken apart or serviced by unauthorized service station.

TO CLAIM

Purchaser must receive a Return Authorization Number by calling our service center at **1-877-678-6232**

Once your return has been authorized, please send your package, postage prepaid, with a copy of your proof of purchase. You will also need to enclose a letter explaining the nature of your difficulty in detail. Please allow 2-4 weeks for return shipping.

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Questions comments?

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