

Oregon Outdoor Power Equipment FAQs

Do you have a question about an Oregon product? We're here to help you get the answers you need so you can get back to work.

General FAQs

Questions regarding product fit and compatibility -

For direct product fit-up questions, please speak with one of our Technical Services Experts at 1-800-223-5168, option # 1 for the quickest response.

Questions regarding locating your nearest retailer store, item availability, and shipping -

Please contact the store directly/use store location lookup feature

Where are Oregon products made?

Oregon operates production facilities globally including the US and China.

CS300 Cordless Chainsaw

When using the CS300 chainsaw, how long does the battery last?

The 4.0 Ah Battery Pack will last up to 400 cuts per charge in 2 to 3 inch (5 to 7 cm) diameter limbs. This performance may vary with user technique, chain sharpness, size, and type of wood. The 2.6 Ah Battery Pack will make up to 250 cuts. Cuts per charge will drop significantly with increasing diameter wood. The new 6.0 Ah Battery pack will bring 50% more run time compared with the 4.0 Ah Battery pack.

What is PowerSharp® (the red lever) and how does it work?

PowerSharp is a chain sharpening system that is built-in to Oregon chainsaw models. When the chain is dull or not cutting fast enough, bring the chainsaw to full speed, pull the red lever for 3 to 5 seconds, and the chain will work like new. Expect approximately 10 to 20 resharpenings on an individual PowerSharp® chain depending on how much the chain was damaged prior to sharpening.

Can a non-PowerSharp® type chain be used on the CS300 chainsaw?

Yes. Other chains can be used on the chainsaw; however, the integrated sharpening feature will only work with PowerSharp chain. When installing another chain type, remove the sharpening stone as non-PowerSharp chains can be damaged by operating the red lever when a sharpening stone is installed. For the CS300, 3/8-in. Low Profile™, .050″ gauge chain with 56 drive links can be used as an alternate chain.

Can I put a shorter or longer guide bar on the saw?

It is not recommended to install a guide bar longer than 16 inches (40 cm) onto the CS300. The CS300 chainsaw has been designed with a 16 inch (40 cm) guide bar as the optimal length. Performance will decrease with a longer guide bar. Shorter guide bars with an A041 tail mount can be fitted to the CS300.

Does the chainsaw use bar and chain oil?



Yes. Bar and chain oil is required to properly lubricate the cutting system. Oregon Premium Bar and Chain Oil is recommended. Place the chainsaw on its side and fill the oil reservoir accessed through the oil cap. Check oil level each time you recharge the battery and fill as needed.

BL300 Cordless Leaf Blower

When using the BL300 leaf blower, how long does the battery last?

A 4.0 Battery will last up to 90 minutes when using the BL300 on its lowest setting. It will last 15 minutes with the trigger pulled all the way to the high setting and 7 minutes with the Turbo Button pressed. The variable trigger on the BL300 allows the user to pick their desired power level and corresponding battery run time. The new 6.0 Ah Battery Pack will bring 50% more run time compared with the 4.0 Ah Battery pack.

ST275 Cordless String Trimmer

How long does the battery last for the ST275 String Trimmer?

A 4.0 Ah Battery Pack will last up to approximately 45 minutes on one charge when powering the ST275 String Trimmer. This performance may vary with user technique and the type of grass or vegetation being trimmed. A 2.6 Ah Battery Pack will last up to approximately 30 minutes. The new 6.0 Ah Battery pack will bring 50% more run time compared with the 4.0 Ah Battery pack.

Can other trimmer line be used in the ST275?

It is not recommended to use larger diameter or round trimmer line in the ST275. The trimmer/edger has been designed to utilize .080'' diameter (2.0 mm) twisted trimmer line for optimal performance and run time. Larger diameter line or round line will decrease performance and run time.

Can another trimmer heads be used on this trimmer?

Yes. Two heads are available:

- The standard replacement trimmer head (Product Number 564849)
- The new Gator SpeedLoad replacement head (Product Number 581647)

How does the tool convert from trimmer to edger?

The ST275 can quickly and easily be converted from trimmer to edger by simply flipping the edge guard down so that it protrudes from the trimmer and clicks into place.

PS250 Cordless Pole Saw

How long does the battery last on the PS250 Pole Saw?

A 4.0 Ah Battery Pack will last up to 500 cuts per charge in 2 to 3-in. (5 to 7 cm) diameter limbs. This performance may vary with user technique, chain sharpness, size, and type of wood. A 2.6 Ah Battery Pack will make up to 325 cuts. Cuts per charge will drop significantly with increasing diameter wood. The new 6.0 Ah Battery pack will bring 50% more run time compared with the 4.0 Ah Battery pack.

What length does the pole saw extend to?



The pole saw extends from 7'3" to 10'4" (2.2 m to 3.15 m) in length allowing up to approximately 15 feet (4.57 m) of access (based on a 5'10" individual operating at a 60 degree angle).

How much does the PS250 weigh?

The Oregon PS250 weighs 13.5 lbs. with battery installed.

What types of chain can be used on the pole saw?

Micro-Lite ® Narrow-Kerf 3/8" Low-Profile .043 gauge saw chain (Oregon R34, 90SG034G) is recommended for the PS250, but any 3/8" Low-Profile .043 gauge chain with 34 drive links will work.

Can I put another size guide bar on the pole saw?

Other bars with an A041 tail mount will fit on the PS250, but it is not recommended and may void the product warranty.

Does the pole saw use oil?

Yes. Bar and chain oil is required to properly lubricate the cutting system. Oregon Bar and Chain Oil is recommended for the PS250. Place the chain saw on its side and fill the oil reservoir accessed through the oil cap. Check oil level each before each use and fill as needed.

HT250 Cordless Hedge Trimmer

When using the HT250 hedge trimmer, how long does the battery last?

A 2.6 Ah Battery Pack will last for approximately 60 minutes of run time in the HT250 hedge trimmer. This performance may vary with user technique and the type of hedge being cut. A 4.0 Ah Battery Pack will last for up to 100 minutes of run time and the new 6.0 Ah Battery pack will bring 50% more run time compared with the 4.0 Ah Battery pack.

Lawn Mowers, LM300 and LM400

How long does my battery last?

The specific number of minutes depends on many factors. Therefore, we prefer to answer this question in terms of area, rather than minutes.

LM300 — With the highest cutting positions and dry conditions, a 4.0 Ah Battery Pack will allow to cut up to 5000 ft². A 6.0 Ah Battery Pack will allow to cut up to 7000 ft². The performance may vary with user technique and the type of grass being cut.

LM400 — With the highest cutting positions and dry conditions, a 4.0 Ah Battery Pack will allow to cut up to 3500 ft². A 6.0 Ah Battery Pack will allow to cut up to 5000 ft². The performance may vary with user technique and the type of grass being cut. You can double the cutting area if you decide to run the LM400 on 2 batteries.

Multi-Attachment System



Can I use the extension with all the attachments?

No, the EX600 extension can only be used with the PS600 and HT600 attachments. Do not use more than one extension.

Can I use a non-Oregon® attachment with the Powerhead?

No. This Oregon Powerhead is designed to be used only with the Oregon attachment models. Use of other attachments could cause serious personal injuries.

Can I use the Oregon attachments with a non-Oregon Powerhead?

No. Those Oregon attachments are designed to be used only with the Oregon Powerhead. Use of other attachments could cause serious personal injuries.