



**DO NOT RETURN YOUR ORDER TO THE
STORE OR THROUGH CUSTOMER SERVICE!**

Email or call us first!

For questions about your order, our products or just general help please email or call us first! Many issues or “confusions” can be resolved with just a quick email. Save money for all on return shipments and keep our sellers score happy by avoiding unnecessary returns! We thank you in advance!

Our customer service team are ready to help you:

For general questions - ezframestructures@gmail.com

For questions about your order - sales.ezframestructures@gmail.com

For design questions - design.ezframestructures@gmail.com



E-Z Frame Structures & Shelters LLC

10 Year Limited Warranty

E-Z Frame Structures & Shelters LLC, warrants to the original purchaser of our product, that your **E-Z Frames[®]** brackets for this structure kit are free of defects in material and manufacturing upon delivery, and will replace any brackets that do not provide reasonable service under normal use, for a period of ten (10) years from the date of purchase. Correction by repair or replacement of brackets needed to fix your structure, which our examination shall disclose to our satisfaction to be defective, shall constitute fulfillment of all liabilities of **E-Z Frame Structures & Shelters LLC** under this warranty. **E-Z Frame Structures & Shelters LLC** makes no warranty on materials, workmanship for products constructed or assembled by anyone other than **E-Z Frame Structures & Shelters LLC** or subcontractors working on its behalf.

E-Z Frame Structures & Shelters LLC also does not warranty any **E-Z Frames[®]** brackets purchased through an independent seller other than **E-Z Frame Structure & Shelters LLC** or approved reseller of our products. **E-Z Frame Structures & Shelters LLC** shall not be liable for any installation or re-installation costs or for the natural characteristic of some wood to split, warp, or twist. The warranty printed above is the only warranty applicable to this purchase.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. **E-Z Frame Structures & Shelters LLC** SHALL HAVE NO LIABILITY FOR PUNITIVE, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES TO CONTENTS OF YOUR **E-Z Frames[®]** BRACKETS OR COMPLETED STRUCTURE KIT AND LOST PROFITS THERE OF. THE TOTAL LIABILITY OF **E-Z Frame Structures & Shelters LLC** UNDER THIS WARRANTY, INCLUDING LABOR, IS LIMITED TO THE ORIGINAL PURCHASE PRICE OF YOUR **E-Z Frames[®]** BRACKETS FOR THIS STRUCTURE KIT ONLY.

E-Z Frame Structures & Shelters LLC does not assume and does not authorize any other person to assume for it any other liability in connection with the sale of this **E-Z Frames[®]** Structures kit or **E-Z Frames[®]** brackets. This warranty shall not apply to any **E-Z Frames[®]** product or any part thereof which has been damaged by fire, flood, water, earthquake, earth movement, hail, wind, adverse weather conditions, vandalism, theft, act of God, accident or other event, or a casualty which is customarily covered by homeowners' insurance. The warranty does not cover damage caused by abuse, misuse, alteration, neglect, or improper maintenance.

E-Z Frame Structures & Shelters LLC makes no warranties whatsoever with respect to accessories or components incorporated into your **E-Z Frames[®]** product where the supplier or manufacturer of those materials has warranties on such materials which exceed the warranty set forth above. **E-Z Frame Structures & Shelters LLC** assumes no liability there under and the Buyer must assert any claim under such warranties against such supplier or manufacturer.

