

WARRANTY

OVERVIEW

This product has been manufactured and tested to the highest quality standards by Fleximounts. This Limited Warranty offered by Fleximounts covers defects in material or workmanship in new Fleximounts products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing Fleximounts products from authorized Fleximounts retailers may obtain coverage under our limited warranties.

WHAT IS COVERED?

Fleximounts warrants this product against defects in material or workmanship as follows:

Fleximounts will replace at no charge to the consumer the defective parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service, and maintenance. If Fleximounts is unable to provide a replacement or repair is not practical or cannot be made in a timely fashion, Fleximounts may elect to refund the purchase price in exchange for the return of the product.

WHAT OUR WARRANTY DOES NOT COVER

Our warranties do not cover any problem that is caused by:

Conditions, malfunctions or damage not resulting from defects in material or workmanship.
Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
Accessories, connected materials and products, or related products not manufactured by Fleximounts.

Our limited warranties are void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

HOW TO FILE A CLAIM?

Fleximounts will not provide any warranty coverage unless claims are made in compliance with all terms of the controlling warranty statement included with your product and you follow proper return procedure. To request warranty service, you will need to contact customer service via email at contact@fleximounts.com or toll free at 510-257-6000. You will have to provide the sales receipt or other evidence of the date and place of purchase.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. FLEXIMOUNTS NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

FLEXIMOUNTS SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY).

HOW DOES STATE LAW APPLY?

The laws of the State of California USA, govern our warranties. It gives you specific legal rights, and you may also have other rights that vary from state to state. Our warranties do not affect any additional rights that consumers have under laws in their jurisdictions governing the sale of consumer goods. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in our warranty statements may not apply. You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action.

Our warranty period begins on the documented date of purchase. Warranty periods for our products are as follows:

Garage Rack: 10 years

In the rare event that something does go wrong with any part of your garage racks, just let us know! We will take care of the problem with replacement items shipped at no cost to you within the lower United States. The included shipping method is FedEx Ground but expedited shipping is available at your expense. Shipping outside the lower United States will incur an additional charge.