



SLATE LITE™

the future of stone.

Slate-Lite Warranty

Natural Stone veneer produced by R&D GmbH

1. R&D GmbH grants five years limited for Slate-Lite. R&D warrants that the stone veneer sold by Slate-Lite North America Inc., their appointed distributor and agent, is free of material and manufacturing defects. The technology at the date of sale in the stone industry is comparable.
2. The warranty starts at the time of delivery of the stone veneer by Slate-Lite North America Inc. to the first buyer. The delivery note of Slate-Lite North America Inc. documents the date of sale.
3. The condition of this warranty is that all installation procedures are executed according to the specifications of Slate-Lite North America Inc.
4. Should a warranty case occur, Slate-Lite North America Inc. can remedy such a case by replacing the goods. This is entirely at the discretion of R&D GmbH. It is the choice of R&D if the faulty component is replaced or repaired.
5. For the procedure under 4, the following applies:
 - 5.1 Claims can only be made to authorized agents/dealers of R&D GmbH
 - 5.2 Complete documentation of the damage, along with application specifications, including suitable photographs, is to be provided to the R&D GmbH dealer.
 - 5.3 This warranty does not include further claims against other warranties(Seller, Impregnator, Adhesives).

6. If Slate-Lite North America Inc. delivers a new stone veneer material under this warranty, the customer may be obliged to return the original defective veneer.
7. Replacement of the defective component will be exclusively through Slate-Lite North America Inc. from what was purchased originally.
8. Should the remedy under four not be successful and further repairs not be acceptable to the customer, this warranty only provides for replacing the defective veneer.
9. The Warranty expires, if:
 - 9.1 The Slate Lite veneer has not been used according to its purpose or has been over-stresses or
 - 9.2 The Slate Lite veneer has been repaired by the customer himself, and not an authorized dealer or
 - 9.3 The Slate-Lite veneer has not been appropriately installed or modified or
 - 9.4 The customer needs to follow the installation instructions and the care instructions.
10. Normal wear and tear is excluded from this warranty.
11. Sub Sequential damages are not included in this warranty.