TROUBLESHOOTING TIPS

The following chart provides solutions for common problems that may arise. If the issue persists after troubleshooting, or if it's not addressed in the chart below, please contact Airecoler customer service for professional support at **service@airecoler.com**.

Problem	Possible Causes	Solutions
Dehumidifier does not operate	No power to dehumidifier	Plug it into a working outlet
	Not turned on	Turn the dehumidifier on
	Error code displays	Contact customer service
Dehumidifier collects little water	Insufficient working time	Allow more working time
	Filter is blocked	Clean the filter
	Air Inlet or Outlet is blocked	Clear the obstructions
	Room temperature is low	Heat up the room
	Condensate hose is blocked	Check hose for restrictions
Dehumidifier operating, but room not dry	Doors and windows are open	Seal room from external areas
	Insufficient working time	Allow more working time
Abnormal Noise	Dehumidifier not placed properly	Place the dehumidifier in a horizontal position
	Filter is blocked	Clean the filter

NOTE: It is normal that the dehumidifier pulls warm air out.

ERROR CODES AND SOLUTIONS

Codes	Solutions
E1	Replace the temperature and humidity sensor
E2	Replace the temperature sensor
E4	Replace the temperature and humidity sensor
Eb	Eliminate the abnormality of the display panel connection line, and ensure that the DISPLAY interface is connected
-H	Non-faulty, the dehumidifier will automatically resume operation after the temperature drops
-L	Non-faulty, the dehumidifier will automatically resume operation after the temperature rises

NOTE: If the problems persist, please turn off and unplug the dehumidifier, and contact Airecoler customer service: service@airecoler.com

Special Note:

When E1, E2 and E4 error alarms occur, the dehumidifier can operate normally but it cannot be controlled intelligently. The dehumidifier will automatically resume operation after the fault is eliminated.