

RETURN POLICY AND LIMITED WARRANTY

30-DAY GUARANTEE:

We want every item to be a perfect complement to your home. You can request a return or exchange within 30 days after delivery if the item doesn't satisfy your home decor. 30-day returns must include the original contents attached and with the original packaging; returned merchandise that does not satisfy these requirements may not qualify for a refund.

Some items cannot be returned:

- Special Priced Items
- Flash Deals
- Bundle discounts (unless the entire bundle is returned)
- Any item after 30 days from the delivery day

However, if your product is damaged or defective, these exceptions do not apply. In this case, please contact us, and we will work with you to find the best solution.

LIMITED WARRANTY TERM:

This product is warranted to the original purchaser to be free from defects in material or workmanship for a period of 90 days from the date of the original retail purchase.

Subject to the Warranty Service provision below, any product reported to the authorized dealer or to GAWEZA as being defective within the warranty period will be repaired or replaced (with a product of equal value) at the option of GAWEZA. This warranty extends to the original owner or end-user and is not transferable to a subsequent owner.

No distributor, authorized dealer, or any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against GAWEZA or any other person.

GAWEZA reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.

LIMITATIONS:

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the Product, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel

wools, and harsh chemicals, as these will scratch, damage, and/or dull the product and/or finish, and void this warranty. The owner/end-user is entirely responsible for proper installation and any applicable plumbing or electrical wiring. GAWEZA cannot be held responsible for any default, breakage, or damages caused directly or indirectly.

The owner/end-user must provide access to the components of the Product as described in the installation guide for warranty execution. If such access is not available, all expenses to provide said access will be the responsibility of the owner/end-user.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by GAWEZA and all applicable rules, regulations, and legislation. Installation must be done by fully insured licensed professionals, especially for certain products like glass products, where improper installation may result in injury or death.

GAWEZA is not liable for personal injuries, deaths, direct, special, incidental, or consequential damages, loss of time, profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from product use, equipment, or application of this warranty, or removal or replacement of any product covered by this warranty.

EXCEPT AS OTHERWISE PROVIDED, GAWEZA MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR COMPLIANCE WITH ANY CODE.