

Conant Vermont Collection

Our products are made to last a lifetime, that's why we back them with our Lifetime Mechanical Warranty.

Lifetime Mechanical Warranty

Your Conant Vermont product is warranted against mechanical defects* in material and workmanship for as long as you own it. The Lifetime Mechanical Warranty covers the repair or replacement of your product. To qualify for replacement or repair the defective item(s) must be returned to Conant postage prepaid and per the instructions below. Your product will be repaired or replaced at our option and at our expense. Any defect caused by misuse, accident, tampering, or negligence of the user is not covered by this warranty. Conant will pay the return postage for the repaired or replaced product.

*Defects are defined as flaws that inhibit the correct use of the product. Normal wear and tear of a product is not covered under the defective parts clause in the Lifetime Warranty. Warranty does not extend to damage through improper use, improper cleaning, weather, neglect, abuse, modification, disassembly, or falls. Please keep your original receipt -- your warranty cannot be honored without it.

Warranty Return Instructions:

Carefully package product, as Conant cannot be responsible for damage in transit, and send with a brief description of the problem, your name, address, phone number, email, and proof of purchase to:

Conant

Attention: Customer Service

214 Eastern Avenue

Annapolis, MD 21403

800.638.0428

Finish is excluded from Lifetime Warranty

The Living Finish of this Vermont product is not warranted. This product is constructed of brass or copper because of its natural resistance to corrosion. A protective coating is not applied to the surface of our instruments because no coating will last as long as the raw metal itself. Within a few months' exposure to the elements, the product will begin to age gracefully and naturally to a fine patina. This patina will improve over time and enhance its natural beauty for years to come.

If you have additional questions please email our customer service team at support@weems-plath.com

To view all our Conant Home & Garden products please visit our website at www.conantcustombrass.com.