THIS WARRANTY. SWAN PRODUCTS, LLC® DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some States/ Provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusionsmay not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from State to State or Province to Province. Returns and Warranty Claims If a manufacturing defect occurs in normal garden hose use, return hose to store where purchased for replacement along with this warranty statement, the UPC Code, and sales receipt. If the defect occurs beyond the stores replacement period: 1. Prepare a package including the original or copy of the dated cash register receipt from the store where the hose purchased; the UPC bar code from the packaging; and both couplings, keeping 6 inches of the actual hose attached. Send the package to Customer Service, Swan Products, LLC®, Swan Products, LLC 7840 Roswell Road, Building 100, Suite 130, Sandy Springs GA 30350 OR 2. Send pictures of original dated cash register receipt from the store where the hose was purchased; the UPC bar code from the packaging; and a clear photo of the cut off couplings with 6 inches of the hose still attached to swan.cs@swanhose.com. This is a Swan Products, LLC® exclusive written warranty. Retain the actual hose packaging for your records. Thank you for purchasing a Swan Products, LLC® hose.