

L I M I T E D   L I F E T I M E   W A R R A N T Y

Genius Retractable Screen Systems engineers and produces a variety of high quality retractable screen systems to meet the needs of demanding markets worldwide. Within the limits set forth herein Genius is proud to warranty products to be free from manufacturing defects.

The following limited lifetime warranty applies to the original purchaser of owner occupied homes and covers mechanical components excluding screen fabrics or cables. Electronic components are warranted for one year. Upon receipt of written notice and proof of purchase, Genius shall have the option to request further information such as photos. Genius shall also have the option to take possession of a defective product or otherwise instruct the buyer. If a warranty claim is approved then Genius will provide replacement components to the buyer, or, at Genius' choosing, return the original sale value to the Buyer. This warranty does not cover shipping, transportation, removal, labor or any other service or cost. Please note that Genius screens are designed to support natural ventilation and protection against air born insects and other pests. Windy conditions may affect the performance of the screen. Retract the screen in windy circumstances, during inclement weather and when not needed to support immediate ventilation or prolong periods of time when not used.

Except as otherwise specifically set forth herein, Genius makes no representation or warranty, expressed or implied, statutory or otherwise. All implied warranties, including those of merchantability or fitness for use are hereby disclaimed. In particular Genius makes no warranty whatsoever that the product will comply with pertinent national, state and local health and safety laws, including but not limited to U.S. Federal Occupational Safety and Health Act and the regulations, rules and orders issued pursuant to any such laws. This warranty supersedes and excludes any other products warranties and may on occasion be modified, changed or replaced without notice. Liability for loss and damages both incidental and consequential, special economic losses or lost profit, or expense or for any failure to perform or delay to perform. In any case, Genius's maximum liability shall not exceed the contract price of the product claimed to be defective.

The following are limitations and exclusions from the warranty:

- If usage, adaptation or installation are not in accordance with Genius installation and operating instructions.
- If products are stored improperly, damaged (through no fault of Genius), or modified without Genius's written consent.
- If Genius's written instructions are not properly applied by the buyer or end user.
- If Genius's products have been used to perform functions they were not designed to perform.
- Product failure, shrinkage or color change caused fully or in part by rust, corrosion, abuse or misuse or extreme exposure to sun, heat or wind.
- Certain coastal applications.

The following information is necessary to process any warranty:

**Registration Number**

**Proof of Purchase**

Genius screens are designed to support fresh natural ventilation and to provide protection against small air born or crawling insects. Unlike 4-sided fixed framed screens, Genius screens retract in and out of a protective cassette so that you can enjoy an unobstructed view when the screen is not being used. The exposed surface area of the fabric is flexible. This means that during windy conditions or inclement weather, the screen should be retracted so that the fabric is hidden away and completely protected. This screen is not intended to be left open and exposed continually to wind, sun, rain or other harsh conditions. When the screen is not being actively used to protect people or when it is windy then it should be retracted.

Before retracting the screen check to see that:

- The edges of the screen fabric are riding completely inside the guide rails. If necessary then use a soft smooth instrument to push the edges of the fabric inside the guide rails before retracting the screen. Failure to do this may result in wrinkled or torn fabric, a hard to operate screen or other damage.
- The fabric is not loose or wrinkled in the opening. Pulling gently on the Pull Bar can help remove slack in the fabric before retracting.
- With up and down operating screens the bottom Pull Bar should rest level horizontally in the opening. If one side is raised taller then pull gently down on the Pull Bar to help remove slack in the fabric before retracting. Failure to do this may result in wrinkled or torn fabric, a hard to operate screen or other damage.
- Always verify that the screen fabric moves freely up and down in the side guide rails before retracting the screen. Keep in mind that certain up and down operating screens feature a special anti-wind bug seal inside the guide rails which is designed to engage with the open holes in the screen fabric during wind conditions. This helps to prevent the edges of the fabric from blowing out of these guide rails. If a hard wind has caused this anti-wind bug seal to engage with the fabric then run a soft smooth instrument up and down inside both sides of the guide rails in order to release this seal from the fabric before trying to retract the screen. Failure to do this may result in wrinkled or torn fabric, a hard to operate screen or other damage.