



# WARRANTY

If you're not satisfied with this product, let us know.

Vornado Air, LLC warrants to the original consumer or purchaser this Sharper Image® Heater ("Product") is free from defects in material or workmanship for a period of one (1) year from the date of purchase. If any such defect is discovered within the warranty period, Sharper Image, at its discretion, will repair or replace the Product at no cost.

For warranty or repair service: Call 833-800-8669 or email [help@sihomecomfort.com](mailto:help@sihomecomfort.com) to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service.

After receiving the RA form, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or