

# Warranty:

## 2 YEAR WARRANTY (U.S.A. ONLY)

Wood Pellet Products LLC warrants its Heaters and accessories against defects in material and workmanship under normal use and maintenance for a period of two (2) years from the date of original purchase. This does not include the finish on the product.

WPP will provide a replacement part for any part found to be defective. Original part(s) approved for return by WPP's Parts Department must be returned prepaid.

This warranty does not include labor charges connected with the determination or replacement of defective parts, or freight charges to ship these parts.

WPP shall not be liable under this or any implied warranty for incidental or consequential damages.

This warranty gives the retail customer specific legal rights and the customer may have other rights which vary from state to state.

This warranty shall be void if the unit is not assembled or operated in accordance with the operation instructions provided with this unit; the unit is resold or traded to another owner; components, accessories, or fuels not compatible with the unit have been used; the unit has been used in commercial or food service application; or the user has abused or otherwise failed to maintain the unit.

To process a warranty claim, WPP may require proof of your date of purchase. You should retain your sales slip or invoice along with this certificate with your valuable documents.

For assistance with assembly or installation, parts, and customer service email or write us at:

WOOD PELLET PRODUCTS CUSTOMER SERVICE

PO Box 761

Mt Angel, OR 97362

Email: [ttraeger@woodpelletproducts.com](mailto:ttraeger@woodpelletproducts.com)