

# Cascading Glossy Blue Speckled Ceramic Vase Tabletop Fountain



**Have Questions or Issues? Need help with assembly?  
Contact us and we will resolve them within 12 hours.**

**Support Hours: M-F 7:30-5:00 (U.S. Pacific Time)**



**Call:**  
**877-460-4511**



**Text:**  
**323-201-4431**



**Email:**  
**info@alpine4u.com**



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## WHAT'S INCLUDED



Fountain x1



Transformer x1



Submersible Pump with On/Off Switch x1

*\*Pump may be packaged separately in an outer box located in the outer Styrofoam packaging.*

## FEATURES

**Made of Ceramic  
with Running Glaze  
Finish so each piece  
is uniquely different**

**Flowing water adds  
a soothing sound  
to any environment**



## SPECIFICATIONS

Power Requirement.....Standard Household 120V  
Water Capacity ..... 0.26 Gallons (1 L)  
Tubing Diameter ..... 0.35" I.D.

## ASSEMBLING & USING YOUR PRODUCT

Unpack all components carefully. Check the packaging to ensure that you have removed all of the parts.

Some splashing may occur when the fountain is in use.

1. Place the fountain base on a smooth and level surface. Allow enough space to access the pump through the back door.
2. Remove the pump from its packaging and adjust the flow control to the lowest setting to avoid splashing until the fountain is completely assembled.



### Alpine Quick Tip #1

Slide the lever on the pump to the right to reduce water flow. Slide to the left to increase water flow.

3. Pull the vinyl tubing through the back opening of the fountain and connect it to the pump using the black tube connector.



4. Place the pump with the suction feet facing down on the bottom of the reservoir inside the fountain.
5. Connect the pump to the transformer.



## ASSEMBLING & USING YOUR PRODUCT

- Without splashing, gently pour water into the fountain. Using distilled water prevents scale build-up. Do not allow the water to overflow! Make sure the water completely covers the pump.



### Alpine Quick Tip #2

Because there is air in the pump and water lines, it can take up to 5 minutes for the pump to expel the air completely. Then, water will flow properly. Make sure the water runs clear during operation

- Plug the Transformer into a local power supply and push the ON/OFF button to turn the fountain on.



**IMPORTANT:** Make sure no water is near the plug and always keep the power source in a dry place. This fountain is for indoor use only.

- Congratulations, your fountain is now complete. Don't forget to add water regularly, as water will evaporate over time.



## TROUBLESHOOTING

If you have any questions or problems, please contact the retail store where you purchased this fountain.

### **If your pump fails to run**

1. Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
2. Check the pump discharge and tubing for any kinks and/or obstructions.
3. Any buildup obstructing the water flow can be flushed with a garden hose.
4. Check the rotor by removing the front cover and plate to access the impeller area. Turn the rotor and make sure that the rotor is not jammed or broken.

### **If your pump “spews”**

- Check the water level to make sure the pump is completely submerged and there is enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew.

### **If your pump makes abnormal, loud noises**

1. Disconnect the pump from the electrical power supply and remove the front cover and plate.
2. Carefully grip the impeller and gently pull the impeller/rotor assembly out of the pump housing.
3. Rinse the impeller/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for parts.

## REPLACEMENT PARTS

For parts or additional help with your new product, please contact Alpine Customer Service.



## CAUTION



- This fountain is designed for indoor use only. Ensure that the plug remains dry and away from water.
- Always unplug the pump from the electrical outlet before cleaning or handling.
- Use with clean water only. Do not place the fountain or its parts in any other liquid.
- Periodically change the water and clean the pump to keep it free from microorganisms.
- In freezing weather, or if the fountain will not be used for an extended period, disconnect it and store it in a dry place.
- Do not lift, carry, or pull the pump by the power cord.
- Do not exceed the maximum voltage and wattage on transformer.
- **NEVER LET THE PUMP RUN DRY.**

## ALSO AVAILABLE FROM ALPINE

- **Fountain Care Formula** ..... **PPL102**  
Foam and scale remover for indoor and outdoor fountains.
- **Americana® UV Acrylic Sealer** ..... **RRR106**  
Provides protective clear coating for all painted surfaces.
- **Touch Up Paint Kit** ..... **RTD102**  
Includes primer, thinner, 7 paint colors, applicator, and sealer.

## LIMITED WARRANTY INFORMATION

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

### Water Damage

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage, is considered negligence, and will not be covered under this warranty. The use of "hard water," and/or caustic cleaners, can affect the painted or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation.

### Paint & Color (Retention and/or Loss)

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading, within the first year from date of purchase, with the above exclusion.

### Procedure/Service

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that is not an option, you can contact Alpine Corporation at [www.alpine4u.com](http://www.alpine4u.com). When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department. ***Item is covered under one year limited warranty from the date of purchase. When requesting replacement parts due to a warranty claim after 30 days of purchase, credit card information will be requested for shipping charges.***

### Not Covered Under Warranty

The limited warranty will NOT cover cases of damages due to:

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

*This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim.*



**Purchased your product online?**

We would really appreciate it if you can share your experience with others by reviewing our product on the website from which you purchased.

