

Warranty Information:

5 Year Limited Warranty

General Residential Warranty

Residential use of this furniture is warranted for a five (5) year limited warranty period for the frame construction. The warranty is valid from the date you purchase and applies only to the original purchaser. If your frame fails structurally during normal usage (other than damage as a result of dropping or breaking a cast part other than a weld is not covered under this warranty) or if the finish peels, cracks or blisters within 1 year, we will repair, refinish or replace the frame at manufacturer's discretion (with same or similar product if discontinued) without charge. Due to the unique nature of hand-applied finishes the color of replacement item (s) may not match exactly. Parts and labor are included.

Frames

Frames are warranted to be free from defects in materials and workmanship for a period of 5 years. Damage to frames or welds due to improper assembly or exposure to water and sub-freezing temperatures, is not covered. Breakage that is a result of product being dropped. Acts of God, acts of war, etc, are not covered.

Finish

The finish is warranted against peeling, cracking, or blistering for a period of 1 year provided the product has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading resulting from exposure to elements is not covered. Stains as a result of chemical spills and certain food items are not covered.

Vinyl Straps

Wash regularly with mild detergent and warm water. Rinse thoroughly to remove all surface dirt, outdoor contaminants, and body oils. This will help prevent discoloration and the growth of mold and mildew. Do not use harsh chemicals and abrasives, or allow insect repellants and suntan products to come in contact with your vinyl straps. This will result in damage and discoloration which is not covered under our warranty.

To prolong the life of vinyl straps, it is recommended that a towel is always used over the seating and backrest surfaces when any insect repellants or sun care products are used. It is also recommended that patio furniture is covered when not in use, to keep it clean and protected.