

Return Policy

We are confident our products will live up to your expectations. If, for some reason our product arrives defective or you simply aren't happy with your order we offer a conditional return policy within 30 days of purchase. If your product is defective we have a 1 year conditional warranty - simply contact us either by phone or e-mail and we'll do our best to make it right. We assess returns and warranty claims on a case by case basis.

Dependent upon the product type and situational factors such as application type or vehicle make and model, Alpena® offers a full return option for unopened and unused product purchased from our website within 30 days. Product must be in original packaging and the packaging must be intact and not damaged in an unsalable way. Return postage charges will apply and vary based on product and customer location. Customer is responsible for adequately and safely packaging item for return – damaged items due to careless packaging and postage methods will not be accepted and or eligible for a refund.