

1-Year Limited Manufacturer Warranty

You can purchase with confidence and peace of mind because Kira Home warrants all lighting fixtures free from defects in material and workmanship for a period of one year from the date you received your item(s). In the event of a defect or damaged item due to shipping, Kira Home reserves the right to replace either the component(s) or whole fixture at no charge to customer. **Light bulbs, if included, are not covered under the Kira Home warranty.** If the product has been altered or used for purposes other than those for which it was designed, this warranty will not be honored.

Please email us to report any warranty issue. In most cases, our customer service will respond within 2 business days to provide you further directions and assign you a Return Goods Authorization # (RGA#). New replacement item(s) will be sent to you promptly. In the mean time, a UPS call sticker will be mailed to you to return the defective / damaged item(s). You will be responsible to return the defective / damaged item(s) along with the RGA# to the original warehouse.