

Warranty Policy (2021)

Customer 100% satisfaction is important for Renoboard. Renoboard offers a 1-year Replacement Warranty for customers from partnered sites. As sites may vary in return and warranty eligibility, please check their policies or contact Customer Service.

1-year Warranty:

For one year from date of delivery, the customer is eligible for a replacement if there is a manufacturer issue. Description of the issue and photos may be asked for. In exchange, the old tiles must be returned for further investigation and a prepaid label will be provided. If a customer discards the tiles, this may result in no refund nor replacement.



