

RS5/RS4 PROLUX



For your safety, please read the Owner's Manual in its entirety.

Instruction Manual



Prolux RS4 Canister Vacuum

For your safety please read the owner's manual in its entirety before use.

Congratulations on purchasing your very own Prolux RS4 Canister Vacuum Cleaner. This high-end vacuum is designed to provide ample power and superior filtration. Keep your floors clean, and prolong the life of your flooring in just a few easy steps. Prolux... Cleaning Reinvented! Welcome to the Prolux family and don't forget to register for your lifetime warranty at www.proluxcleaners.com.

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Quick Assembly

Specifications

- Lightweight - Canister only weighs 8 pounds.
- 12 Amp Motor - Deep cleaning with 98 CFM of Airflow. (most vacuums have around 80)
- Dependable - 5 year motor warranty and 3 year body warranty. (5 year/3 year warranty pertains to registered machines only)
- 2 Stages of Filtration - HEPA Intake Filter and HEPA Exhaust filter ensure the air leaving the vacuum is as clean as it should be.
- 25' Power Cord.
- Durable Hose - 6 Foot crush proof hose with heavy duty ends and suction relief valve.
- 35mm Commercial Grade Premium Attachment Set with Button Locks.
- EZ roll wheels for superior maneuverability.
- Floor brush mount for easy storage.
- Complete Home Care Tool Kit - Includes a tool for every vacuuming need.

WARRANTY

Here at Prolux we take pride in the quality of our products, so the majority of our time and money is spent on R&D rather than advertising. Because of this we feel very confident in the quality of our products and feel very comfortable being able to offer a **5 year** motor warranty and a 3 year body warranty. We only require that you **MUST** register your machine within 90 days of purchase. If a machine is not registered then we will only offer a 1 year warranty, which will cover both the motor and body. When you register your machine not only will you receive the **5 year/3 year warranty** you will also receive:

- **FREE** shipping on any warranty claims.
- **FREE** shipping on any order returned within the 61 day return period.
- Mailing list notifications - The #1 thing that kills vacuums is not keeping up on maintenance, so when you register your product we will provide reminders when it's time to replace your filters etc.
- Coupons and offers for discounts on supplies.

Registering is simple. Just go to the warranty section of our website below and fill out the form. Once registration is complete you'll then be covered.

<https://proluxcleaners.com/pages/warranty>



With over 20 years in business, superior products, an honest, hardworking team, unparalleled leadership and many years spent on Utah's fastest growing business list, you can rest assured that Prolux will be here to back up our warranty claims. We strive to provide responsive and pleasant customer service experiences and to develop exceptional products that you can count on! - PROLUX

IMPORTANT SAFETY INSTRUCTIONS

Vacuum Safety



Read the owner's manual in its entirety before using this product. Failure to do so can result in serious injury or death. Prolux takes no responsibility for damages/injuries due to violations of the following operating instructions.

To reduce the risk of fire, electric shock, or injury:

Keep the operating manual for reference. Include the operating manual if you pass the appliance to third parties.

When using an electrical appliance, basic precautions should always be followed, including the following:

Notices Given:

Notices for your safety are specially marked. Always observe these notices to avoid any damage to the appliance.

WARNING: Warning concerning health hazards describing possible risks of injury.

ATTENTION: Warning concerning possible dangers to the appliance or other objects.

NOTE: Highlights tips for you.

WARNING - To reduce the risk of fire, electric shock, or injury:

1. Do not leave the vacuum cleaner plugged in. Unplug from outlet when not in use, or before servicing.
2. Use only as described in this manual. Use only the recommended attachments and replacement parts.
3. To reduce the risk of electric shock, do not use outdoors, on wet surfaces, and do not use it for wet pickup/cleanup.
4. Do not use the vacuum with a damaged cord or plug. If it is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center before use.
5. Do not use cord as a lasso to round up loose children and pets.**

***Yes, yes, we have intentionally placed a couple “interesting” warnings in hopes that you would read them all... But in all seriousness these warnings MUST be observed!!!*

SAFETY CONTINUED

6. Do not pull or carry the vacuum by its power cord, do not use the power cord as a handle, do not close the door on the power cord, or pull the power cord around sharp edges or corners. Do not run the vacuum cleaner over the power cord. Keep the power cord away from heated surfaces.
7. Only use extension cords suited to the power requirements of the appliance.
8. Never immerse the appliance in water or other liquids.
9. Only operate the appliance if your outlet voltage is the same as indicated on the appliance's nameplate. Using the wrong voltage can destroy the appliance.
10. Do not unplug the power cord from your wall by pulling on the cord. To unplug, grasp the end of the plug, not the cord.
11. Do not handle the power cord/plug or vacuum cleaner with wet hands.
12. Do not put any object into the openings of the vacuum. Do not use the vacuum with any openings blocked. Keep openings free of dust, lint, hair and anything that may reduce airflow.
13. Hold cord and use self rewind in a controlled slow paced manner. Do not allow the cord to whip and rewind at full speed.
14. Keep hair, loose clothing, fingers, and all body parts away from openings and moving parts of the vacuum.
15. Turn all controls off before unplugging the vacuum.
16. Do NOT wield the telescopic wand as if it were a lightsaber**
17. Use extra care when cleaning on stairs.
18. Do not use it to pick up flammable or combustible liquids, such as gasoline or in areas where they may be present.
19. Hold the end of the plug on the power cord when rewinding the cord into the cord reel. Do not allow the plug to whip when rewinding.
20. Unplug the vacuum before connecting the hose.
21. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
22. Do not use the unit without filters in place.
23. If the power cord is damaged, the manufacturer or an authorized service center must replace it, in order to avoid a hazard.
24. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning the use of the appliance by a person responsible for their safety.

***Yes, yes, we have intentionally placed a couple “interesting” warnings in hopes that you would read them all... But in all seriousness these warnings MUST be observed!!!*

Do not vacuum or clean:

- Hair and other parts of the body. They could be sucked in and cause injury.
- Pieces of Clothing (e, g, shoe laces, scarves, etc.). They could be sucked in and cause injury.
- Water and other liquids, especially moisture from carpet cleaning agents. Moisture inside the appliance can lead to short-circuiting.
- Toner dust (from laser printers, copying-machines, etc.). There is danger of fire or explosion.
- Pointed objects such as glass shards, nails, etc. Such objects destroy the filters.
- Plaster, cement, and fine drilling-dust, makeup, etc. The filters may clog causing damage to the appliance.
- Never use the appliance near flammable or explosive materials -- there is danger of fire or explosion.
- Never use the appliance outdoors -- there is danger of rain and dirt destroying the appliance.

Children

Never leave the appliance unattended, and always take special precaution if children or persons who cannot judge dangers are nearby.

Proper storage, supervision and keeping children at a safe distance during operation will help avoid the following dangers:

- Strangulation by cord.
- Tripping accidents.
- Getting hair, appendages or clothing stuck in vacuum ports.
- Other unforeseen boo boos of various severity.** Though silly, this one is true!

Persons (including children) who are unable to safely operate the appliance on account of physical, sensory, or mental abilities, or lack of experience or knowledge should only use this appliance under supervision or instruction of a responsible person. Packing materials are not toys. There is danger of suffocation, KEEP OUT OF REACH OF CHILDREN.

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Description of Parts



1. Main Canister
2. Main Hose
3. Extendable Wand
4. Easy Glide Floor Tool
5. Tool Caddy

6. Upholstery Tool
7. Floor Tool
8. Crevice Tool
9. Duster Brush
10. Mini Turbo

Description of Attachments



1. Tool Caddy
2. Upholstery Tool
3. Duster Brush
4. Crevice Tool
5. Slide Off Bristles
6. Floor Brush Tool
7. Easy Glide Floor Tool

8. Soft Non Scratch Wheels
9. Suction Relief Valve
10. Wand Button Release
11. Telescopic Wand Release
12. Durable Wand
- 13a-c. Storage Mount
- 14a-e. Button Lock

Assembling and Using Your Vacuum Cleaner

Important: For best results do not use the vacuum without all filters properly installed.

1. Remove everything from the box and lay it in easy view.
2. Place the tool caddy on the rear caddy mount and then place desired tools on the caddy for convenient use
3. Grab the hose end, line up the shape of the hose end with suction port and press firmly into the canister until it clicks into place.
4. Line up the button lock on the wand with the indentation on the hose end. Press together until the lock clicks into place
5. Line up the cleaning tool button lock of your choice with the hole in the wand and press the tool on until it is firmly locked into place.
6. Pull cord out to the desired length and plug into Standard American 120 Outlet (DO NOT yank on the cord. Cord will become noticeably impossible to pull when fully extended.) Failure to gently remove cord to full length may result in damage.
7. Press the black button on the telescopic wand down (towards the tool side) and pull or push the handle side of the wand to the desired length.
8. When you are ready to vacuum press the black button on the left side of the canister with either your finger or your foot.



Using The Attachments

Prolux is proud to include the highest quality attachments available! Through research and development and trial and error... Prolux has finally perfected vacuum attachments, matching durability with functionality! This is Cleaning...Reinvented!

- **Carpet/Floor Tool** - High quality carpet and rug tool glides effortlessly across all carpeted surfaces. (Fig 5) *Expert Tip: For greater longevity of the tool regularly clean hair that may get caught in between the wheels and body of the tool.
- **Hard Floor Tool** - Wide, soft bristled hardfloor brush ensures quick cleaning without the worry of damaging even delicate floor surfaces. (Fig 6)
- **Dusting Brush** - The dusting brush is your answer to dusting furniture, wood or laminate blinds and fan blades. (Fig 7) *Warning: NEVER attempt to dust a fan while it is moving.
*Note: Never press hard into delicate surfaces. Allow only the brushes to move lightly across surfaces.
- **Crevice Tool** - Perfect for radiators, crevices, corners, baseboards and in-between cushions. (Fig 8)
- **Upholstery Tool** - Best used for couches, cars, stairs, pet hair & more. (Fig 9)
Note: This tool is not a grooming tool and should not be used on animals.
Note: Do Not use The Upholstery tool on delicate or woven Fabrics that may snag.
Note: Do Not use The Upholstery tool on wooden floors as this accessory might cause mild scratching.



Fig 5



Fig 6



Fig 7



Fig 8



Fig 9

Manual Suction Control

Your vacuum cleaner includes a manual variable suction control on the flexible hose handle. The suction power can be adjusted by moving the suction regulator to the desired position between open and closed. The more open the valve is, the more it will reduce the suction. (Fig 10)

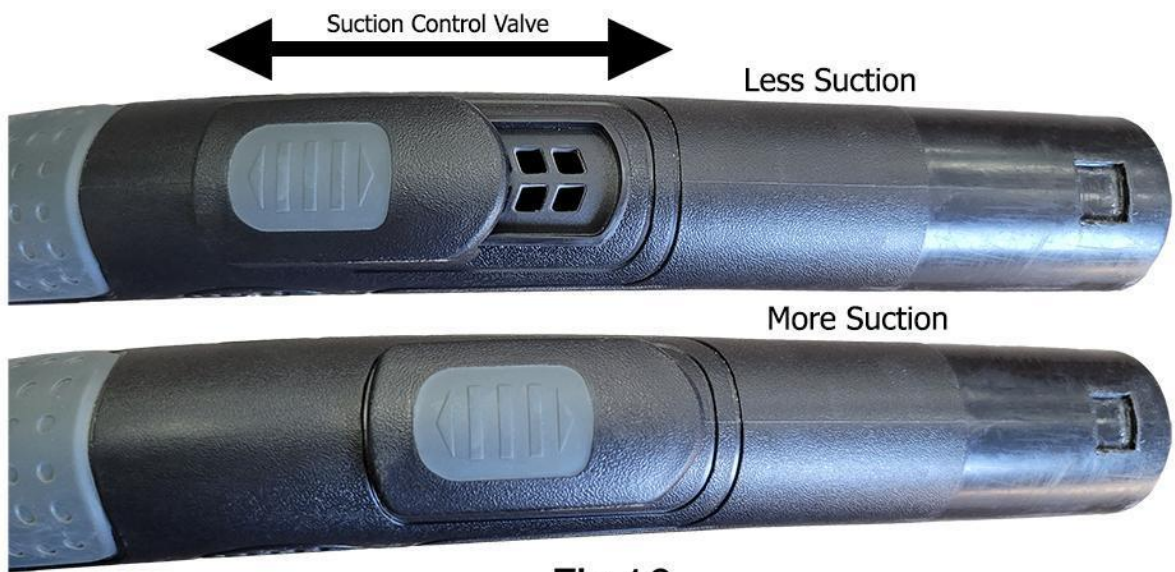


Fig 10

Removing and Replacing HEPA Filters

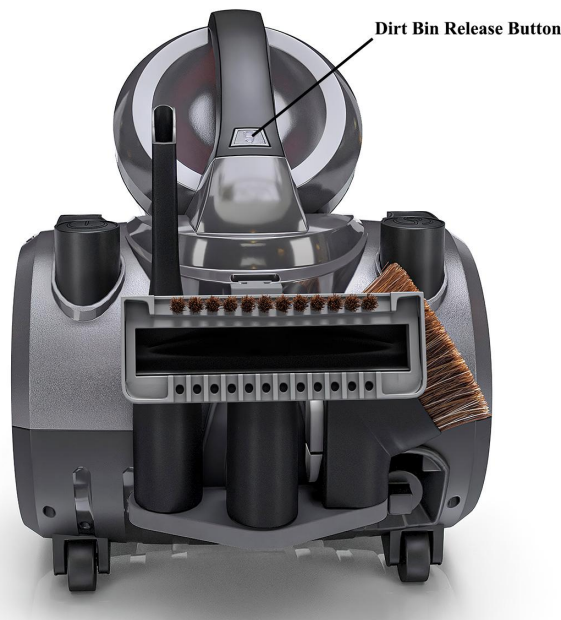
Important: For best performance **DO NOT** use the vacuum without all filters in place.

Note: Never use your vacuum cleaner with a clogged filter. This will cause overheating and can result in early failure of your unit.

Note: The HEPA pre-motor filter will stop most of the tiniest dust particles and airborne allergens from re-entering the air you breathe. In fact it stops 99.97% of all particles as small as 0.3 microns. That is smaller than a human hair! Because of this incredible filtration performance, the HEPA pre-motor filter will accumulate many fine dust particles that are difficult to see. Be assured that the HEPA pre-motor filter is doing the job. Clean the HEPA pre-motor filter often.

Pre Motor Filter:

1. Remove the bin from the unit by pressing the button located on the top of the canister handle.



2. Locate the three triangles on the front of the dust bin. Grip front and top handles and twist bottom triangle toward the outlined triangle.

3. When the bottom triangle moves to the outlined triangle and you feel/hear the click, remove the top portion. **Add Figure Image**

4. Carefully place the top on a safe surface. Place a finger in the rectangle groove at the front of the dust bin. Use the other hand to grip the rubber portion of the filter and use force to separate the filter from the inside of the dust bin. **Add Figure Image**

5. The HEPA filter may be “cleaned” by tapping on the edge of a garbage can. Using low pressure compressed air is an ideal way to remove dust from the filter. It is ideal to clean filters outdoors and we **HIGHLY** recommend to use the compressed air method outdoors.
6. We recommend replacing the filter every 3-12 months depending upon your cleaning environment. If you live in an area with a lot of dust or you have multiple furry friends we recommend changing filters 3 to 6 months. Less dusty environments with one or less lightly shedding friend can handle 6 to 12 months if maintained properly.
7. To reinsert/replace the filter, simply, line up the filter into the hole and press down on outside edges until the rubber area sits flush with the receptacle lip. [Add Figure Image](#)

IMAGES

Exhaust Filter:

1. Locate the filter cover on the power button side of the main canister. The cover will look like a wheel, but it is only a cover.



2. On the cover you'll find 3 triangles. The triangle on the cover will need to match up to the solid triangle when locked and the triangle outline when unlocked. To remove the cover turn it counterclockwise to the triangle outline and pull the cover away from the canister body.



3. The exhaust filter will have a tab sticking out which you can grab and remove the filter. Once removed, clean and reinstall, or replace with a brand new filter. The majority of dust/dirt is going to be trapped by the pre motor filter and dirt bin, so there should be minimal build up on the exhaust filter as long as the pre motor filter and dirt bin are properly installed.
4. Reinstall the filter cover and turn it clockwise so the triangle on the cover matches up with the solid triangle on the vacuum body locking the cover into place.

Remove, Empty and Clean the Dust Bin

Important: For best performance **DO NOT** use the vacuum without all filters in place.

Note: Never use your vacuum cleaner with a clogged filter. This will cause overheating and can result in early failure of your unit.

Note: Handle the dust bin with care and empty the bin gently into garbage to avoid the dust puffing back up at you and/or into your air.

Removing and Emptying Dust Bin:

1. Remove the bin from the unit by pressing the button located on the top of the canister handle.



2. Place the dust bin over a garbage can and press the indentation on the button located on the back side of the dust bin. When the button is pressed the bottom will open and the contents will empty from the dust bin.



Cleaning the Dust Bin

1. After emptying the dustbin contents, locate the three triangles on the front of the dust bin. Grip front and top handles and twist bottom triangle toward the outlined triangle. **Add Figure Image**
 2. When the bottom triangle moves to the outlined triangle and you feel/hear the click, remove the top portion and place on a safe surface. Grip the front handle and the rectangle area below the filter lip to lift the inner portion of the dust bin out. **Add Figure Image**
 3. Use a damp microfiber cloth to wipe away dust and debris. Leave the dust bin and inner portion apart to dry properly before reassembly.
- Note:** Always allow all the pieces of the dust bin to dry entirely before using the vacuum.

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Frequently Asked Questions

1. Why is my vacuum not picking up?
 - Vacuum dirt bin is full. Open the top of the unit and check bin capacity.
 - Clog in the hose or wand. Remove the hose from the vacuum. Separate the hose from the wand. Check for clog. If clog is found using compressed air at a low pressure is the ideal means of removal.
 - Clogged filter not allowing proper airflow. Remove and clean your filters by lightly tapping on the edge of a garbage can.(preferably outdoors) You may also use compressed air at a low pressure.
2. Why is my vacuum not turning on?
 - Check if it is plugged in, check if the button on your surge protector is set to on... We know, We know, but you would be surprised how many customer service inquiries are solved with that sentence. Happens to the best of us.
3. Why is my vacuum getting hot?
 - Vacuum bin is full. Open top of the unit and check bin capacity.
 - Clog in the hose or wand. Remove the hose from the vacuum. Separate the hose from the wand. Check for clog. If clog is found using compressed air at a low pressure is the ideal means of removal.
 - Clogged filter not allowing proper airflow. Remove and clean your filters by lightly tapping on the edge of a garbage can.(preferably outdoors) You may also use compressed air at a low pressure.
4. How often should I replace the vacuum's filters?
 - 3-12 months depending on use and the state of your home. Most people will need replacement filters around 6 months but if you live in an exceptionally dusty environment or have multiple shedding furry friends you will want to change them more frequently.
5. Where do I purchase replacement filters and parts?
 - proluxcleaners.com
6. I need help with something regarding this vacuum, who do I contact?
 - service@proluxcleaners.com
7. Is this vacuum wet pick up capable?
 - This model would NOT have wet pick up capabilities, so dry pick up will be all you'll want to use this model for.

Troubleshooting

WARNING: Never use a defective appliance. Always switch the appliance off and disconnect it from the outlet or remove the battery before you start to troubleshoot.

Fault	Possible Cause(s)	Solution
The vacuum will not turn on.	The plug is not connected to the electrical wall outlet or the appliance is not switched to the “on” position.	Insert the plug into an electrical wall outlet and flip the “on/off” switch to the “on” position. See section “Vacuum Cleaning.”
	Electrical wall sockets do not carry current.	Test the vacuum cleaner on another outlet that you are sure is carrying current.
	The power cord is damaged.	Replace with a new cord by an authorized service center or professional technician.
Suction power is low.	The filter is full or clogged.	Change or clean the filter
	The power nozzle, attachment wand, or suction hose is clogged.	Remove the debris that is causing the clog. If necessary, use a long wooden stick (e.g. a broomstick) or coat hanger to do this.
	The filter is installed incorrectly.	Remove the filter and reinstall; making sure these are correctly put into place when reinstalling.
	The tool attachment being used does not work properly on the surface you are vacuuming.	Attach the appropriate tool for the surface you are vacuuming. See page 14.
	Dirty filter(s).	Change/clean the filter(s). See page 19.
The vacuum makes unusual noises, or is louder than usual.	The power nozzle, attachment wand, suction hose, or filters are clogged.	Remove any clogs. If necessary, use a long wooden stick (e.g. a broomstick) or coat hanger to do this.



WARRANTY

Register for your Warranty

Why do I have to register my warranty within 90 days to get my Lifetime Warranty?

Great question! Do you know what normally kills a vacuum cleaner?

1. Vacuum Dirt Bin being overfilled which causes the motor to overheat.
2. Improper cleaning and not replacing filters, which overheats the motor.
3. Improper brush roll maintenance; such as not regularly clearing hair and carpet fibers that wrap around it, overheating the motor.

LOL, do you see a trend? In other words, proper maintenance will add years to your vacuum's life. When you register your warranty, we will email you maintenance tips, remind you when it is time to maintain your vacuum, provide product info updates, and coupons for more carpet shampoo or fragrances for your water. We do not ever require you to purchase anything OR to prove that you are maintaining your vacuum to be covered by the lifetime warranty. All we care about is that you are getting our reminders. Normally we send out maintenance email reminders once every 6 months.

To register for your Lifetime Warranty, go to

<https://proluxcleaners.com/pages/warranty>

OR scan below with your phone



LIFETIME LIMITED WARRANTY

When registered, Prolux warranties this product's motor free from defects in material and workmanship for the lifetime of the motor, and three (3) years on the body of the cleaner, free from manufacturer defects in material and workmanship from the original date of purchase, when utilized for normal use.

What is Not Covered by the Prolux Warranty - Warranty Exclusions:

This limited warranty does not extend to and expressly excludes:

1. Normal wear and tear and/or replacement attachments or accessories, including, without limitation, hose, wand, powerhead and other attachments to the cleaner.
2. Damage or burnout of the cleaners body or motor resulting from failure to clear a blockage occurring during the normal course of use.
3. Loss or damage to the cleaner body resulting from conditions beyond the control of Prolux including without limitation, misuse, accidents, abuse, neglect, negligence from the customer, overuse beyond capacity of the cleaner, or unauthorized modification and/or alteration.
4. Loss or damage to the cleaner resulting from failure to follow the required maintenance schedule, or failure to use the cleaner in accordance with written instructions from Prolux, guidelines or the terms of its Owner's Manual.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, please contact the authorized PROLUX dealer you purchased the unit from. Non-durable parts including, without limitation, pads, cords, switches, which normally require replacement, are specifically excluded from warranty. This warranty is limited solely to the cost of the repair or replacement of the unit at the option of Prolux. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered (by unauthorized user) with or used for commercial purposes unless the unit is a commercial model. This limited warranty does not cover damage caused by shipping damage, misuse, abuse, negligent handling, or damage due to faulty packaging or mishandling in transit.

This warranty is extended to the original purchaser of the unit only and is not transferable.

***IMPORTANT:** Before sending the unit back for warranty work, contact your authorized PROLUX retailer you bought the unit from first. Unauthorized warranty claims may be sent back.

Authorized Warranty claims: PROLUX shall be responsible for all parts, labor and shipping if the item is registered. If the item is NOT registered Prolux shall be responsible for the parts and labor of the repair and the customer shall be responsible for ALL shipping charges to AND from the Prolux service center. Prolux is constantly striving to improve our products. Therefore, the specifications contained herein are subject to change without notice.