

Shark[®]

MessMaster[™] Wet/Dry Vacuum

VS100 Series

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY.

READ ALL INSTRUCTIONS BEFORE USING THE MESSMASTER™

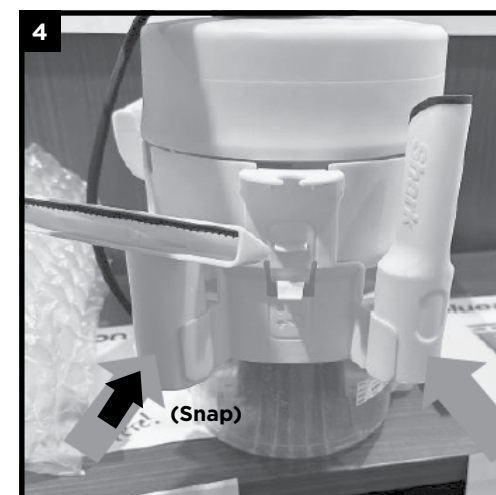
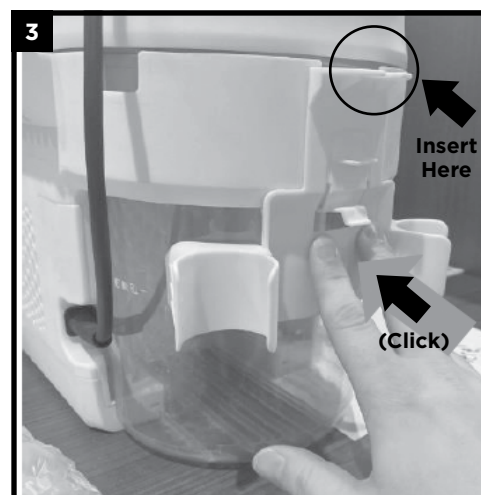
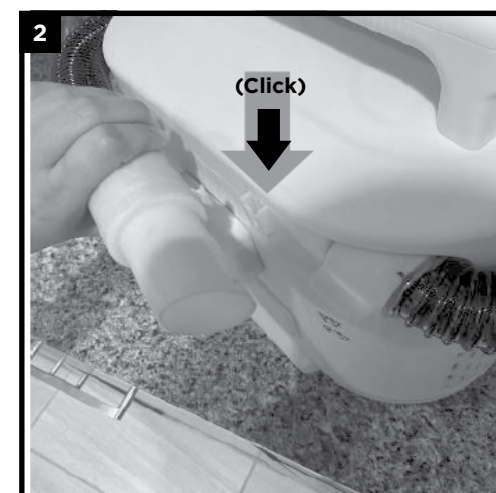
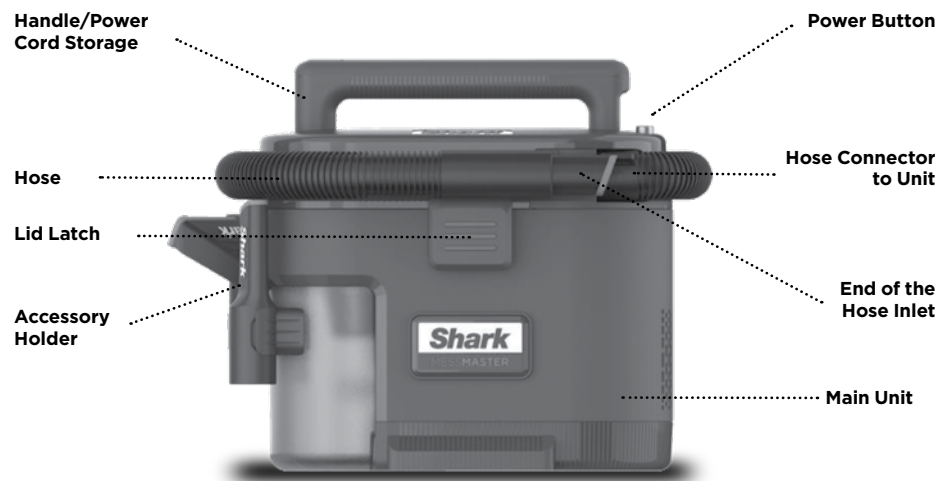
WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

1. If the power cord plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
2. To reduce the risk of shock and unintended operation, turn off power before servicing.
3. The MessMaster includes the main unit, hose, and accessories. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
4. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
5. Use only identical replacement parts.
6. **DO NOT** use the MessMaster for any purpose other than those described in this Owner's Guide.
7. **DO NOT** immerse or spray water on the body of the MessMaster. To clean the surface, wipe with a dry cloth.
8. Keep the MessMaster out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
9. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be done by children.
10. **DO NOT** handle plug or MessMaster with wet hands.
11. **DO NOT** use without the dust cup, pre-motor filters, foam filter housing, post-motor filter, post motor filter cover, and debris screen in place.
12. Use only identical replacement parts. Only use Shark® branded filters and accessories.
13. **DO NOT** put any objects into vacuum openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
14. **DO NOT** use if airflow is restricted. If the air paths become blocked, turn the MessMaster off. Remove all obstructions before you turn on the unit again. Keep all MessMaster openings away from hair, face, fingers, uncovered feet, or loose clothing. See "Maintaining Your MessMaster / Checking for Blockages for more information.

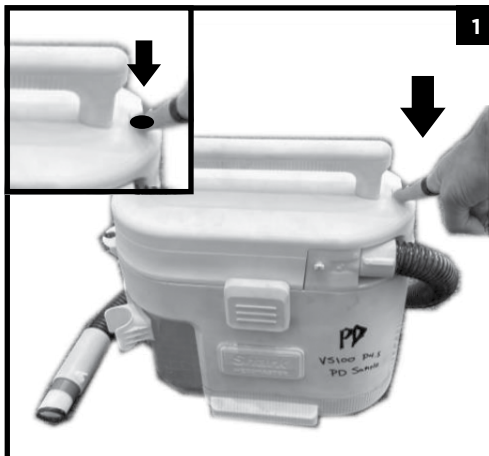
15. **DO NOT** use if MessMaster is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
16. Use extra care when cleaning on stairs.
17. **DO NOT** leave the MessMaster unattended while powered on.
18. When using on any surface, always keep the MessMaster moving to avoid damaging the surface (e.g., carpet fibers).
19. **DO NOT** place MessMaster on unstable surfaces such as chairs or tables.
20. **DO NOT** use to pick up:
 - a) Large objects
 - b) Large quantities of dust (e.g., drywall dust).
 - c) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - d) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - e) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
21. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).
22. Turn off the MessMaster before any adjustment, cleaning, maintenance, or troubleshooting.
23. Allow all filters to air-dry completely before reinstalling them in the MessMaster to prevent liquid from being drawn into electric parts.
24. **DO NOT** modify or attempt to repair the MessMaster yourself. **DO NOT** use the MessMaster if it has been modified or damaged.
25. Turn off all controls before unplugging.

SAVE THESE INSTRUCTIONS



1. Place the **Main Unit** on the floor. To attach the **Hose**, insert the **Hose Connector** into the **Hose Port** on the side of the unit. Twist the hose connector clockwise to the lock symbol until it clicks into place.
2. Wrap the hose around the **Unit Lid**. Clip the hose to the unit by sliding the opening on the **End of the Hose Inlet** down onto the **Hose Storage Hook** until it clicks into place.
3. Insert the **Accessory Holder** into the notch on the side of the unit and press the base towards the **Dust Cup** until it clicks into place.
4. Insert accessories into the slots on the accessory holder until they snap into place.

SETTINGS



POWER BUTTON

1. Press the power button to turn on the vacuum.



END OF THE HOSE

2. Use the end of the hose inlet for quick cleanup of small messes or larger debris pickup.



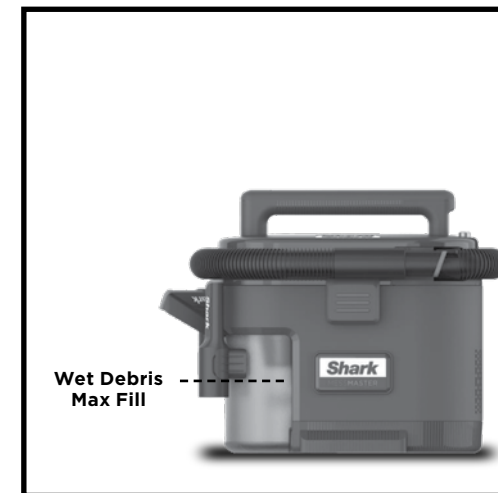
ADDING ACCESSORIES

3. To add an attachment, slide it onto the end of the hose inlet until secure. Refer to (Available Accessories section) for more information.

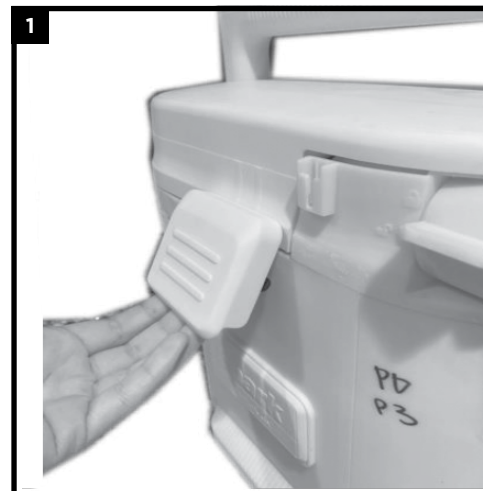
CAPACITY

The dust cup has a dry debris capacity of 1 gallon and a wet debris capacity of 1/2" a gallon. When vacuuming wet or sloppy messes, **do not fill the dust cup above the Wet Debris Max Fill** line. Filling beyond the line can result in leaks.

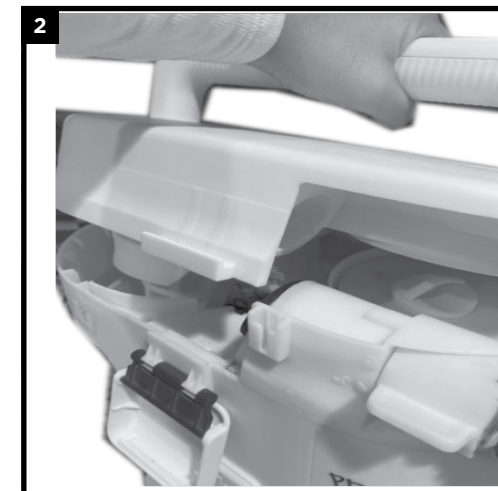
When debris reaches the Max Fill line, the float mechanism in the dust cup will rise automatically to cut off airflow. Suction will cease and motor noise will become higher in pitch. When this happens, turn off the vacuum, unplug the power cord, and empty the dust cup.



OPENING THE LID



1. Pull out on the bottom of the latch to release. Pull the latch down to unhook from the lid.



2. Pull up on the unit handle to open the lid.

USING YOUR MESSMASTER™



IMPORTANT: Unplug the power cord before opening the lid.

ANYBAG™ TECHNOLOGY



The MessMaster can be used with or without a bag. You can vacuum straight into the dust cup without a bag or utilize the AnyBag technology. AnyBag technology makes cleaning easier. Use any trash bag (2 gallons to 13 gallons) to line the inside the dust cup. Once cleaning is complete, simply remove the bag for efficient disposal of debris, no matter the mess.

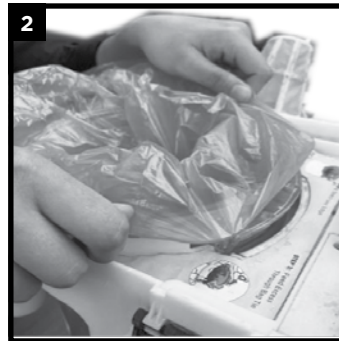
NOTE: Make sure there are no holes in the bag.



1. Insert any trash bag (2 - 13 gallons) and line the inside of the dust cup with it.



3. Run any excess bag through the bag holder slot on the top of the accessory holder.



2. Tuck the top of the bag behind the bag guides. Make sure the bag does not cover the bag duct.



4. Close the lid to secure the bag in place. The lid should clamp over the excess bag.
5. Once cleaning is complete, cinch the bag closed and dispose of it.

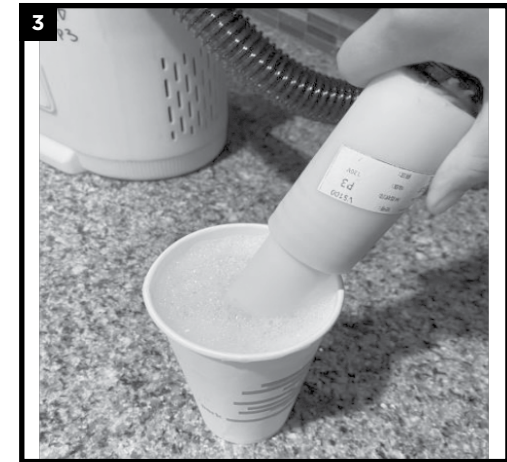
MAINTENANCE

RINSING THE HOSE, LID, AND DUST CUP

After each use, make sure to clean the hose, lid, and dust cup by running a Rinse and Ready cleaning cycle.

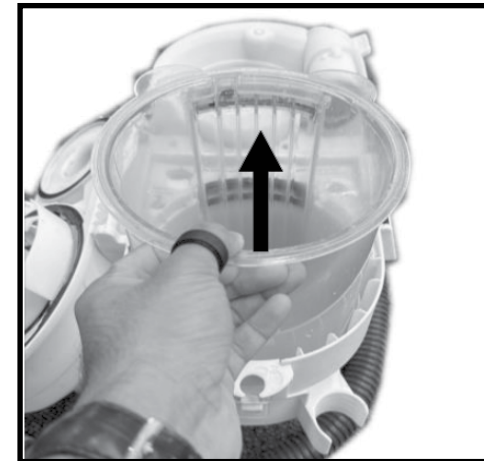


1. Check to make sure the dust cup is not filled to the wet max fill line. If it is, please empty the dust cup before performing the rinse cycle.
2. Add 1/4 tablespoon of dish soap and 16 ounces (2 cups) of water to a bowl, cup, or other container.



3. Vacuum up the mixture using the end of the hose inlet.
2. Unplug the unit and open the lid. Inspect cleanliness. If needed, remove the lid from the unit to rinse in the sink (See Rinsing the Lid section).

EMPTYING THE DUST CUP



1. Open the lid, then lift out the dust cup by the sides.
2. Dump remaining debris into the trash.



3. Rinse out the dust cup with warm water.
4. Allow the dust cup to air-dry completely before reinstalling it back into the unit.

NOTE: The dust cup is also dishwasher safe.

MAINTENANCE

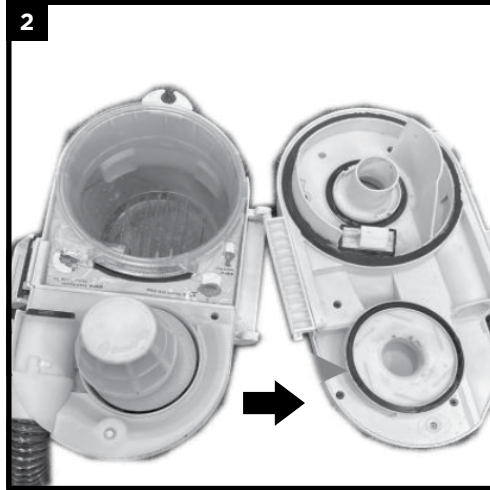
RINSING THE LID



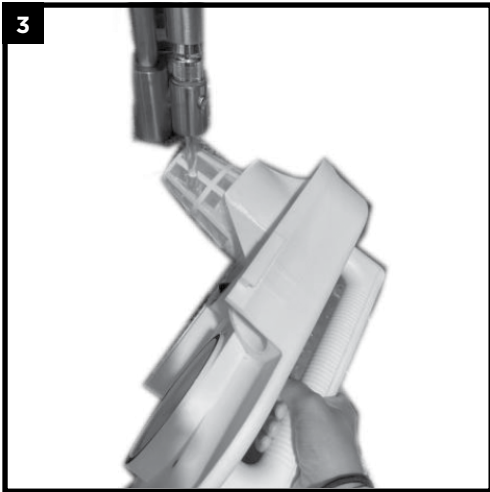
IMPORTANT: Unplug the power cord before performing any maintenance.



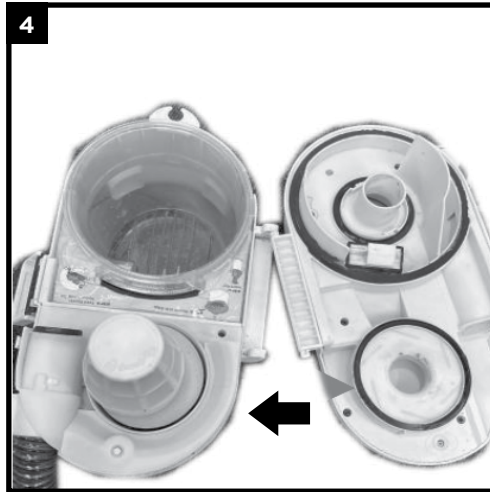
1. Open the lid to a 180-degree angle as shown.



2. Pull the lid away from the base of the unit to detach from the hinges.



3. Rinse the lid with warm water to remove any stuck-on debris.
Leave the lid out to dry completely before storing away.



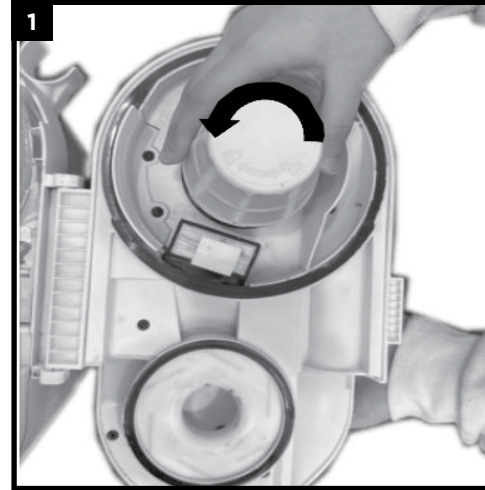
4. To reattach, align the lid back into the hinges at 180 degrees and push in to secure into place.

MAINTENANCE

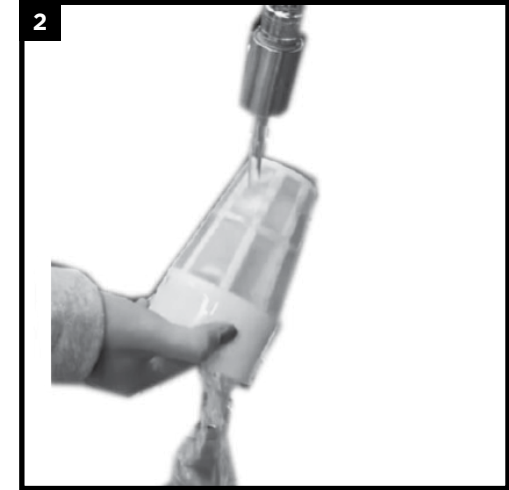
RINSING THE DEBRIS SCREEN



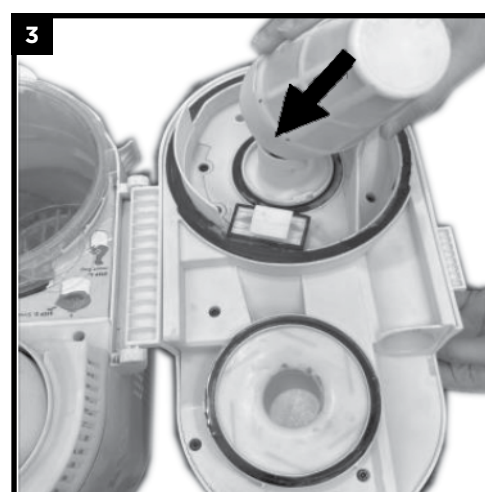
IMPORTANT: Unplug the power cord before performing any maintenance.



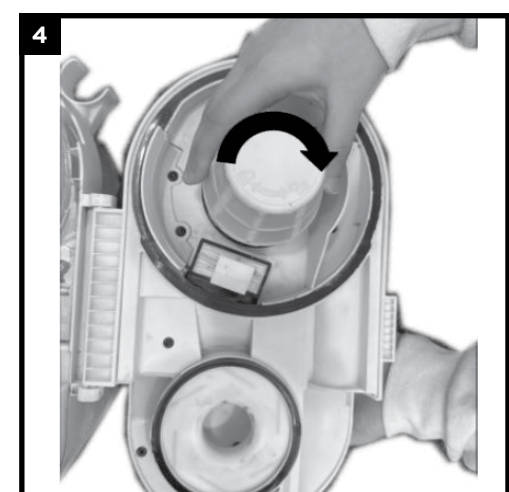
1. Twist the debris screen counterclockwise until the arrow aligns with the unlock symbol, then pull out the screen.



2. Rinse the screen gently with warm water, then allow it to air-dry completely before reinstalling.



3. To reinstall, insert the top of the debris screen into the opening in the lid. Make sure to align the arrows with the unlock symbol.



4. Twist the screen clockwise until the arrow aligns with the lock symbol.

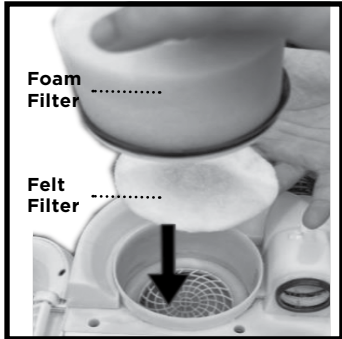
MAINTENANCE

CLEANING THE FILTERS

Regularly rinse and replace the filters to maintain your unit's suction power. To prevent damage from cleaning chemicals, rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electrical parts.

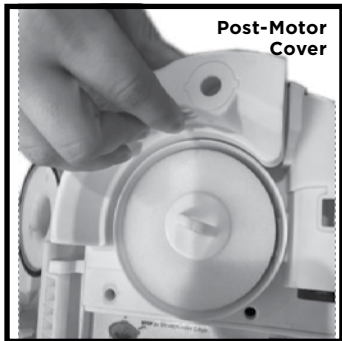
IMPORTANT: DO NOT use soap when cleaning the filters.

PRE-MOTOR FILTERS

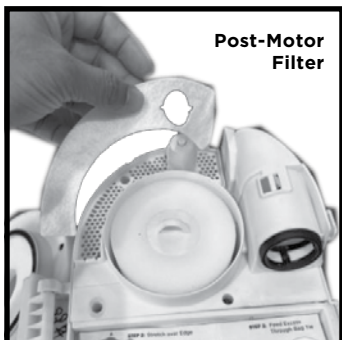


1. Lift out the foam filter by the handle.
2. Pull out the felt filter.
3. Rinse both filters with cold water **ONLY**. Do not use soap. Allow both filters to air-dry completely before reinstalling.
4. Reinsert the felt filter first, followed by the foam filter. Press down on the foam filter until it's securely in place.

POST-MOTOR FILTERS



1. Pull up on the post-motor cover to remove it.
2. Lift out the post motor filter.
3. Wash the filter gently with cold water **ONLY**. Do not use soap. Leave the filter out to air-dry completely before reinstalling it.
4. Reinsert the post-motor filter back into the opening next to the pre-motor filter housing.
5. Place the post-motor cover over the filter and press down until you hear a click to secure.



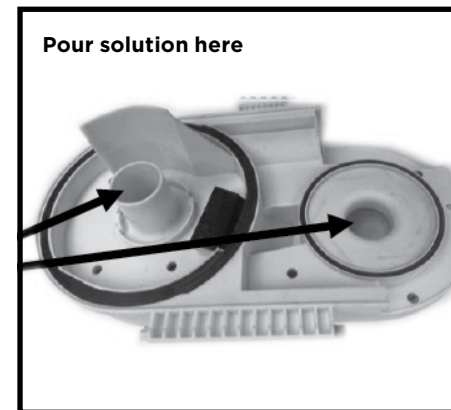
NOTE: Clean the pre- and post-motor filters every month and replace every year.

MAINTENANCE

DEEP CLEANING

Give your MessMaster™ a deep cleaning every month.

1. Run a Rinse and Ready cycle. Mix 1 cup of water with 1 cup of white vinegar. Vacuum up the cleaning solution using the end of the hose inlet.
2. Turn the unit off and unplug it. Open the lid.
3. Remove the dust cup and empty the debris into the trash. Rinse the dust cup in the sink and scrub it with warm water and dish soap to remove any stuck-on debris, or place it in the dishwasher for cleaning. Allow the dust cup to dry completely before reinstalling.
4. Remove the lid and the debris screen and clean them, then set them aside to air-dry. (See rinsing the lid and rinsing the debris screen sections.)
5. Mix 1 cup of water with 1 cup of white vinegar in a large container. Place the lid in a sink or tub, and pour the mixture into the circular openings on the underside of the lid. Allow the mixture to sit in the openings for at least 30 minutes. Once complete, pour out the mixture and rinse the lid thoroughly with warm water. Allow the lid to air-dry completely before reinstalling.



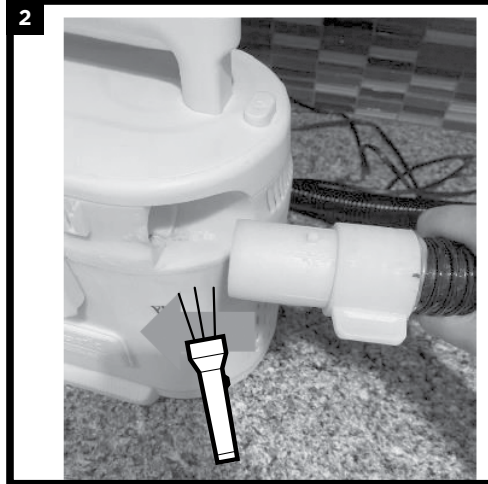
6. Remove the pre- and post-motor filters from the unit. Rinse all filters cold water **ONLY** and leave them out to air-dry completely before reinstalling. If debris is stuck in the filter housing area, use a damp paper towel to wipe it clean.
- NOTE:** If filters maintain an unpleasant scent after cleaning or are visibly deteriorating, it may be time to replace them. (Some discoloration is normal.)
7. Clean accessories with soap and warm water, or clean them in a dishwasher (on the top rack.)
 8. Once all components are dry, reassemble the unit.

MAINTENANCE

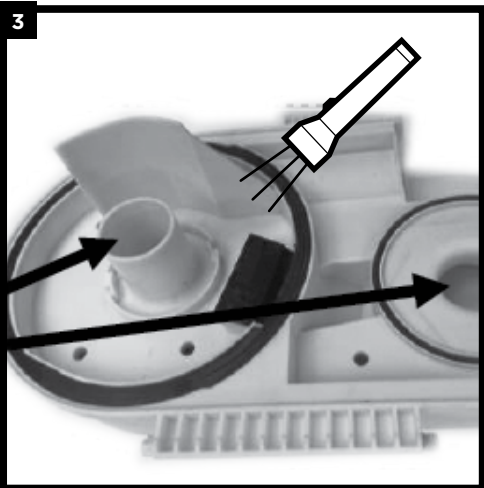
CHECKING FOR BLOCKAGES



1. Remove attached accessories and check the inlet for blockages.



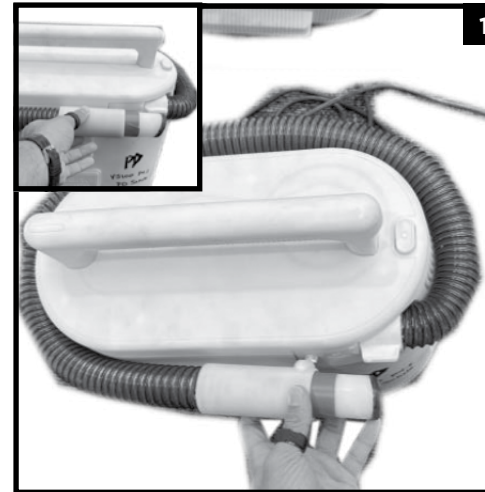
2. Twist counterclockwise on the hose connector and pull out to remove. Check the hose and hose port for blockages.



3. Remove the debris screen and check for any blockages inside of the open areas in the lid. Wash the debris screen if needed.

STORAGE

Before storing the MessMaster™, empty the dust cup. Clean the unit and allow all parts to air-dry completely. Always store the vacuum indoors.



1. Wrap the hose around the lid and clip it in place. (See Assembly section.)



2. Neatly wrap the cord around the handle on top of the lid.



3. Use the cord clip on the plug to hold the wrapped cord securely in place.

AVAILABLE ACCESSORIES

A Squeegee Tool

A tool designed to corral liquid messes and small debris on bare floors for a quick cleanup. Also effective at removing stubborn embedded pet hair from carpet and upholstery.

B Crevice Tool

Dirt and debris don't stand a chance against the concentrated airflow powering through the Crevice Tool. Designed to attack hard-to-reach crevices, corners, and other tight spaces.

C Claw Tool*

Draws out embedded dirt and debris for easy cleanup on carpets, mats, and upholstery.

D Wide-Mouth Tool*

Designed for efficient cleanup of large spills on bare floor surfaces (not intended for carpets). From the finest particles to medium-sized debris, nothing can escape the reach of the Wide-Mouth Tool.

E 3-Piece Extension Wand*

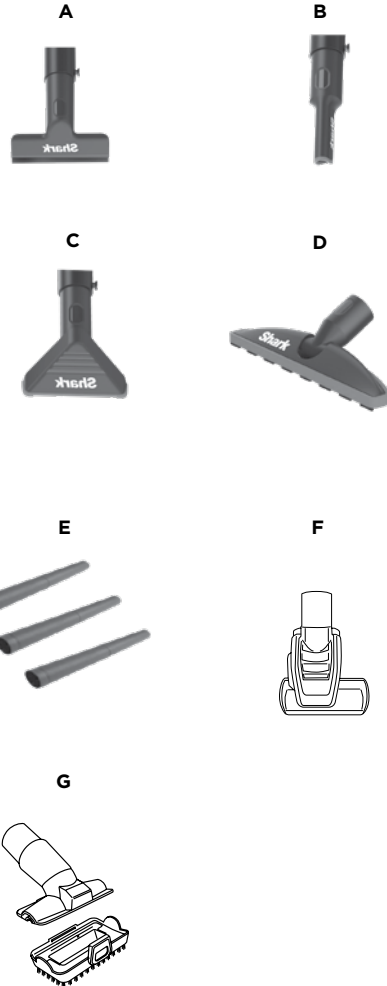
This three-piece wand extends your cleaning reach for easy access to hard-to-clean tight spaces. Use a single piece, or fit together 2 or even all 3 parts for maximum length.

F Self-Cleaning Pet Power Brush*

Tackles pet hair and ground-in dirt from above-floor areas like carpeted stairs and upholstery, while actively removing hair wrap as it cleans.

G Pet Multi-Tool*

A single convertible tool for cleaning tough pet messes two ways: use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.



*Not included in all configurations.

NOTE: Accessories A, B, C, and E are dishwasher safe.

NOTE: Do not use accessories F and G with wet debris."

NOTE: Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit sharkaccessories.com.

TROUBLESHOOTING

⚠ WARNING: To reduce the risk of shock and unintended operation, turn off power before servicing.

ISSUE	WHAT IT MEANS	WHAT TO DO
Vacuum will not operate.	1) No power supply.	1) Check power supply – cord, breakers, fuses.
	2) Faulty power cord.	2) Unplug and check the power cord. If damaged, have it repaired by a professional.
Fine dust comes out from the motor exhaust.	1) The pre- or post-motor filters are missing or damaged.	1) Insert or replace the vacuum's filters.
No / Low Suction.	1) There are blockages in the accessory, hose, hose port, debris screen, or lid openings.	1) Unplug and check accessories, hose, hose port, debris screen, and lid openings for blockages.
	2) The pre- and post-motor filters need maintenance.	2) Take out the filters and clean with cold water only or install new filters.
	3) Dust cup is full.	3) Empty the dust cup.
Motor Noise.	1) Dust cup filled beyond max fill and float valve has been activated.	1) Empty the dust cup and clean pre- and post-motor filters.
	2) The pre- and post-motor filters need maintenance.	2) Take out the filters and clean with cold water only or install new filters.
Wet Debris Leaking.	1) Dust cup filled beyond max fill too quickly with wet debris.	1) Empty the dust cup, clean the filters, lid, and hose. Allow all components to dry for 24-hours.
Vacuum is emitting air that smells bad.	1) The unit needs to be deep cleaned.	2) Follow the deep cleaning instructions on page 10.
Vacuum turns off while vacuuming.	1) Motor has overheated.	1) Shut the vacuum off, unplug, and let it sit for 30 minutes.

For all other issues, please call Customer Service 1-800-798-7398.

NOTE: If MessMaster still does not operate properly, contact Customer Service at 1 800 798 7398 or sharkclean.com/support



FIVE (5) YEAR LIMITED WARRANTY

The Five (5) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of five (5) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to five (5) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkaccessories.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., not cleaning the filters), abuse, negligent handling, failure to perform required maintenance, or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **sharkclean.com/support** for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-798-7398** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourshark.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$24.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-800-798-7398** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourshark.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

REGISTER YOUR PURCHASE



registeryourshark.com



Scan QR code using
mobile device



Benefits of registering your product and creating an account:

- Get easier, faster product support and access to warranty information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

TIP: You can find the model and serial numbers on the QR code label on the bottom of the back of the vacuum pod.

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz

Watts: 1350W

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® MessMaster™ Wet/Dry Vacuum.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-800-798-7398
sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.