

Rubbermaid Roughneck 10 Year Limited Warranty

What Does This Warranty Cover? This warranty covers defects caused by material and manufacturing workmanship.

How Long Does The Coverage Last? The warranty lasts 10 years from the date of purchase.

What Will Rubbermaid Do? Rubbermaid, at its sole election, will replace the part that is covered by the warranty. If Rubbermaid, in its sole discretion, determines that the product requires full replacement, then Rubbermaid will either replace the product or refund you the pro-rata portion of the purchase price of the product on a straight line depreciated basis of 10% per year. For example, if the product has been owned for 7 years, Rubbermaid will refund you 30% of the original purchase price.

What Does This Warranty Not Cover? The warranty applies only to the original purchaser/owner and is not transferrable. This warranty is void if the item is repaired or modified. All failures or defects must be reported in a reasonable amount of time. Any use of the Product for purposes other than the storage of goods will void this limited product warranty.

Commercial use, or use other than for personal or household purposes is not covered by the limited warranty. In addition, damage caused by: insects, animals or rodents, use of force, incorrect handling, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants, set-up on an un-level foundation, alteration, painting, fading, assembly not in accordance with the User's Manual, or damage caused as a result of storage above the capacity limits of the Product, are not covered by this limited warranty. This limited warranty does not apply to damage resulting from "acts of nature" such as, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, fire effects. This warranty is void if structural parts and components not supplied by Rubbermaid are used. This warranty does not apply to "Normal Weathering". "Normal Weathering" is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains.

How Do You Get Service? Rubbermaid will replace the product, send a replacement part or issue a refund (at our option) when the consumer provides a proof of purchase (either a bill of sale, receipted invoice, or other proof that the product is within the warranty period), along with a full description of the defect, to Rubbermaid Consumer Services, 3320 West Market Street, Fairlawn, Ohio 44333 USA, Toll-Free (888) 895-2110, Monday – Friday, 8:30am – 5:00pm Eastern. Rubbermaid reserves the right to request photographic proof of product defect, and request that the defective product in question be shipped to Rubbermaid to verify the defect or to aid in quality control efforts.

RUBBERMAID MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, CONCERNING THE PRODUCT OR THE MERCHANTABILITY OR FITNESS THEREOF FOR ANY PURPOSE. IN NO EVENT SHALL RUBBERMAID BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Legal rights vary from state to state, so the above limitations may not apply to you if precluded by local law. If you believe your product carries a warranty not described above, call our Consumer Service Department at 888-895-2110 for additional information or click on this link to contact us by email.