

THANK YOU FOR CHOOSING THE HOME DEPOT

LET'S INSTALL AN UPGRADE.

BEFORE YOU LEAVE THE HOME DEPOT, MAKE SURE...

- You have confirmed you have new connection parts that meet manufacturer requirements – we cannot use existing connection parts for new appliance hookups
- You have chosen a flexible delivery date; you will receive a four hour delivery window the day prior to your delivery
- You have confirmed the color, style and model of your selected unit
- The dimensions of your selected unit will fit the hookup location
- Your printed delivery information is accurate, and you've provided us with an alternate phone number
- There is an elevator, or fewer than three flights of stairs, between the unloading zone and the hookup location

PRIOR TO DELIVERY, REMEMBER TO...

- Ensure a responsible adult age 18+ will be present during delivery
- Clear any obstacles along the path to the hookup location
- Ensure doorways, hallways and stairways are wide enough to fit appliance (if applicable)
- Empty any appliances that are to be hauled away

OUR TEAM WILL...

- Contact you the day prior to notify you of your 4-hour delivery window
- Contact you thirty minutes prior to delivery team's arrival
- Uncrate, set in place, level and connect your new appliance*
- Test your new appliance to ensure it operates properly
- Inspect your new appliance for cosmetic damage
- Remove and haul away your old appliance
- Properly discard all packaging materials

AT TIME OF DELIVERY:

Notify the delivery agent of damage. Agent will perform short test for proper operation prior to leaving home.

AFTER DELIVERY:

Call **877-946-9843** within 48 hours.



CUSTOMER SERVICE

877-946-9843

M-F 8 AM – 7 PM
SAT 8 AM – 5 PM
LOCAL TIME

*Please note that delivery agents are not authorized to perform carpentry, plumbing or electrical work, and can hold appliances for no more than 30 days. Hookup does not include built-in products, wall ovens, cooktops, hoods and drop-in appliances.

More saving. More doing.®





More saving.
More doing.®



DISHWASHERS

Thank you for selecting The Home Depot for your dishwasher purchase and hookup. To help us complete your hookup quickly and completely,* **please ensure the following prior to delivery:**

- You have purchased a **new dishwasher connection kit** – we cannot use existing connection parts for new appliance hookups
- Water shut-off valve is located behind dishwasher or under sink
- Shut-off valve is corrosion-free, in good working condition, has a metal connection and requires no plumbing alterations to connect our parts
- Space provided for dishwasher meets manufacturer’s required minimum cabinet opening dimensions
- If an electrical outlet is used, it is positioned so a 5' cord can reach it
- For hookup under solid surface countertops (e.g., granite, Silestone®): you have purchased, or the manufacturer has provided, required side mounting brackets
- Flooring is not obstructing the front legs of the unit

MINIMUM CABINET DIMENSIONS:



Expected Delivery Date: _____

Notes: _____

*Dishwasher hookup is not included in basic delivery rate and is not available in all areas. Additional charges may apply.



CUSTOMER SERVICE 877-946-9843

M-F 8 AM – 7 PM, SAT 8 AM – 5 PM LOCAL TIME