

Fleximounts Limited Warranty

This limited warranty offered by Fleximounts covers defects in material or workmanship in new Fleximounts products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing Fleximounts products from authorized Fleximounts retailers or resellers may benefit from our limited warranty.

What is Covered?

The Fleximounts limited warranty covers our products against defects in material or workmanship as follows: Fleximounts Ceiling Storage Lifts purchased on or August 1, 2020 include a 3-year warranty (1000 times manually raised and lowered).

What are your Remedies?

Fleximounts will replace at no charge to the consumer the defective parts only or, at Fleximounts's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Fleximounts is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, Fleximounts may elect to refund the purchase price in exchange for the return of the product. In the rare event that your Fleximounts product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. FLEXIMOUNTS NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

What Is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by Fleximounts.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service via email at contact@fleximounts.com or toll free at 855-421-2808. You will need to provide the sales receipt or other evidence of the date and place of purchase for your Fleximounts product.

Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND FLEXIMOUNTS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FLEXIMOUNTS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Governing Law

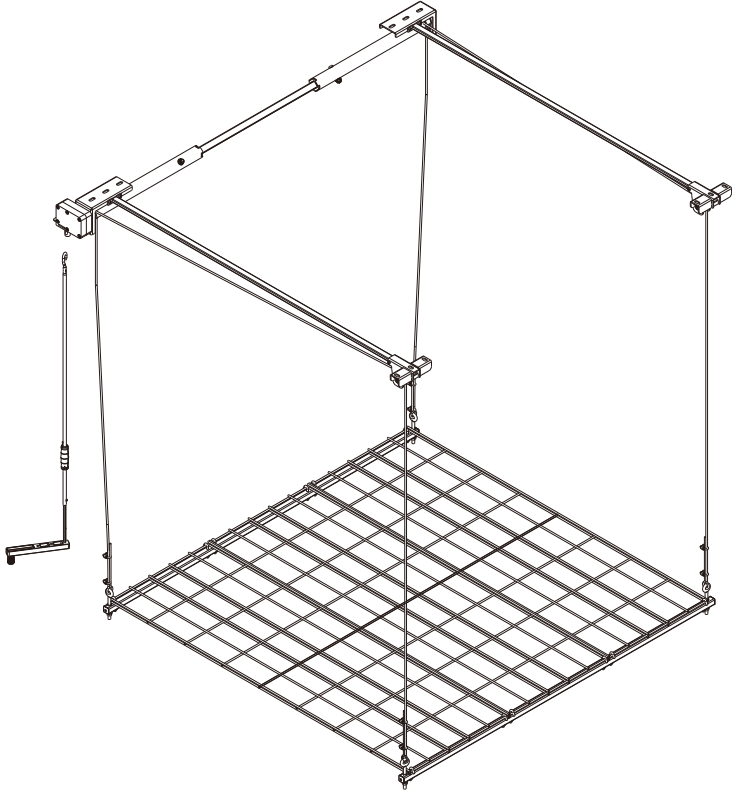
This Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

How State Law Applies

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



Item No. GL44B Installation Guide



ATTENTION:

Is your product damaged?
Need help or spare parts?
For fastest service,
contact Fleximounts at 1-855-421-2808;
or contact@fleximounts.com
Do not return the product directly.



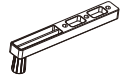
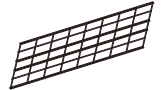
300 lbs
136 kg

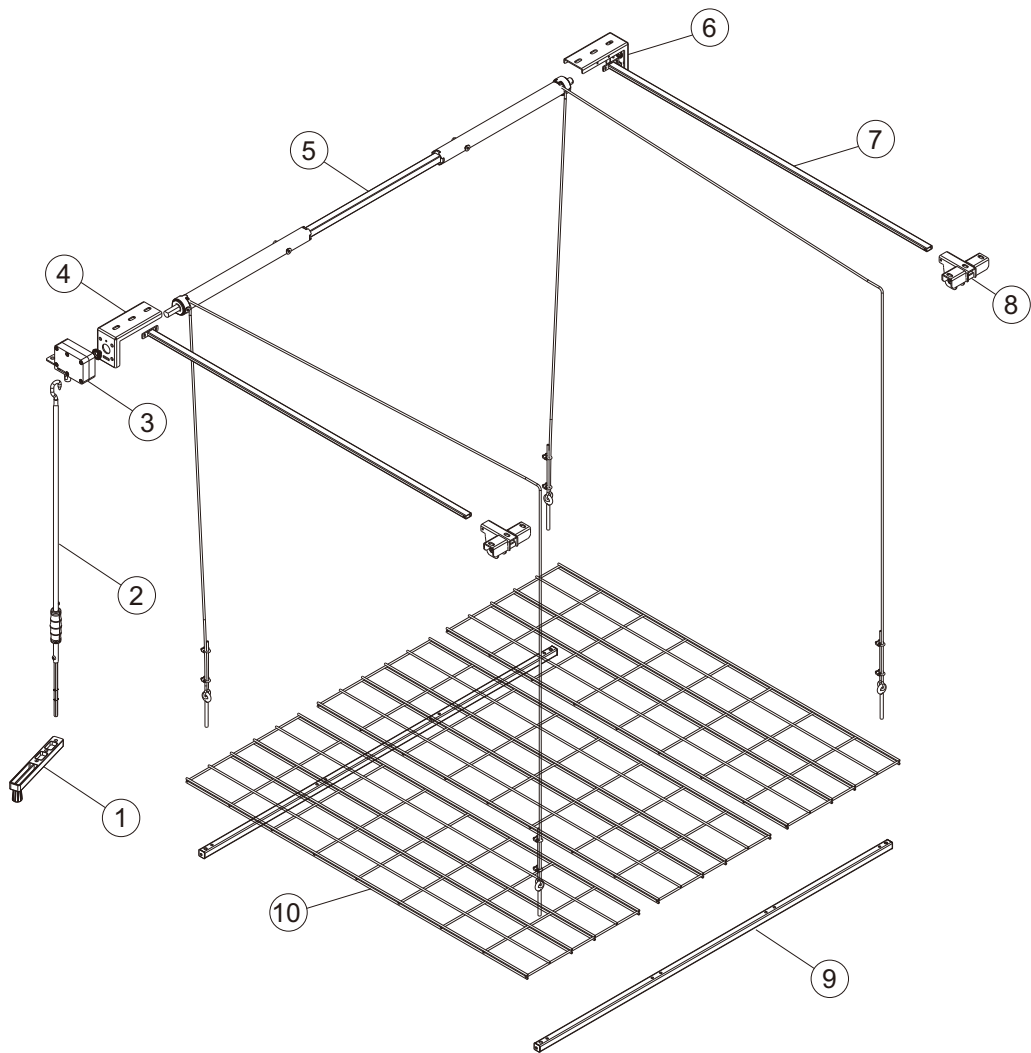


Suitable Ceiling Height
Lower than 9 Feet

Package Contents

(A) Parts Included

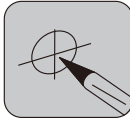
①		Hand Crank x 1	⑥		Axle Support with Bushing x 1
②		Winding Pole x 1	⑦		Connecting Rod x 2
③		Gearbox x 1	⑧		Fixed Plate x 2
④		Axle Support x 1	⑨		Platform Support x 2
⑤		Axle with Wire Rope x 1	⑩		Wire Grid x 3



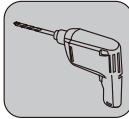
(B) Screw Set

A		Flange Bearing x 1	H		M8 Nut x 8 M8 Flat Washer x 8
B		M5 Bolt x 4	I		M6 Socket Wrench x 1 M8 Socket Wrench x 1 Wrench x 1
C		M4 Bolt x 1 Cotter Pin x 1	B1		St8 Tapping Screw x 6 (2 Packs)
D		M5 Bolt x 2	B2		Metal Expansion Bolt x 6 (2 Packs)
E		M8 Bolt x 4	B3		M8 Flat Washer x 6 (2 Packs)
F		M8 Bolt x 2 M8 Flange Bearing x 2	C1		M6 J-bolt and Nut x 12
G		3 x 3 mm Hex Key x 1 5 x 5 mm Cross Hex Key x 1			

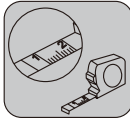
(C) Tools Needed for Assembly



Pencil



Cordless Power Drill



Tape Measure



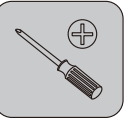
Stud Finder



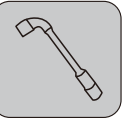
Ladder



Safety Glasses



Screw Driver



Wrench

Note: To fast the installation, we recommend to use electrical drill for tightening the screws and bolts.

 SAFETY WARNING

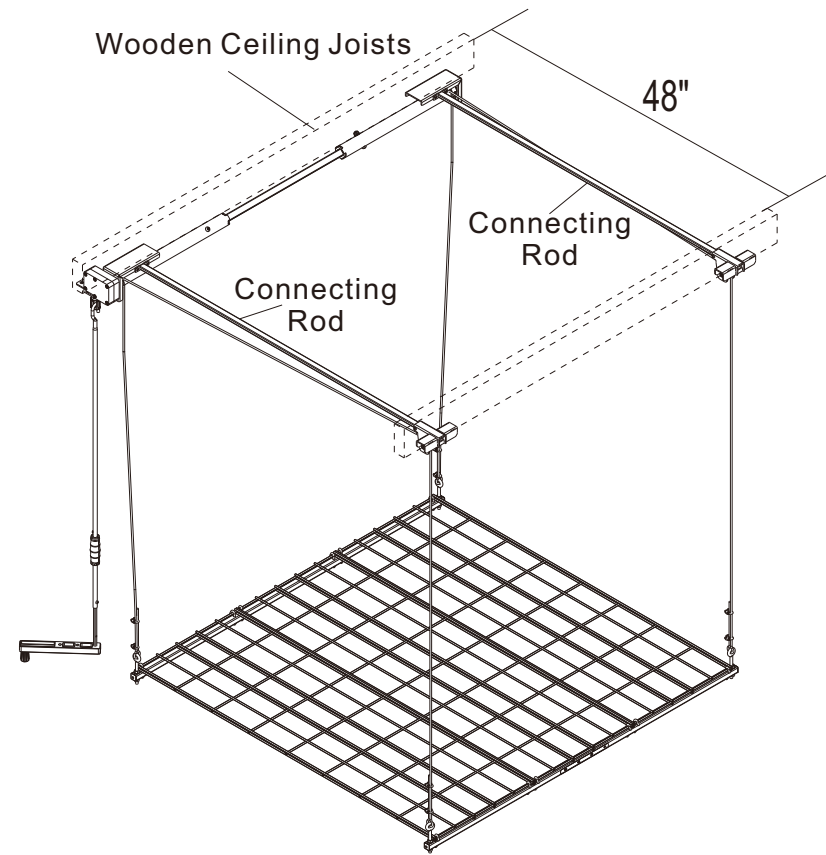
- This product contains small items that could be a choking hazard if swallowed. Keep these items away from young children.
- Make sure these instructions are read and completely understood before attempting installation. If you are unsure of any part of this installation, please contact a professional installer for assistance.
 - The ceiling must be capable of supporting the combined weight of the garage storage lift and your stuff. Otherwise, the structure and weight capacity of the ceiling must be reinforced.
 - Proper tools must be used. A minimum of two people are required for this installation. Failure to install properly can result in property damage or serious injury.
 - Check joint parts every two months, making sure the screws have not loosened.
 - This product is designed to be installed on a wooden ceiling or solid concrete ceiling. Before installation, make sure that the weight capacity of the ceiling will support the combined load of the rack and your stuff. Never exceed the maximum load capacity of the product 300 lbs(136 kg), or else it may result in product damage or physical injury.
 - When choosing a location for your Ceiling Storage Lift, make sure there is enough room to raise and lower the platform. All obstructions and people should be moved out of the way when raising or lowering.

Note: This product is intended for indoor use only. Use of this product outdoors could lead to product damage or physical injury.

Installation Steps

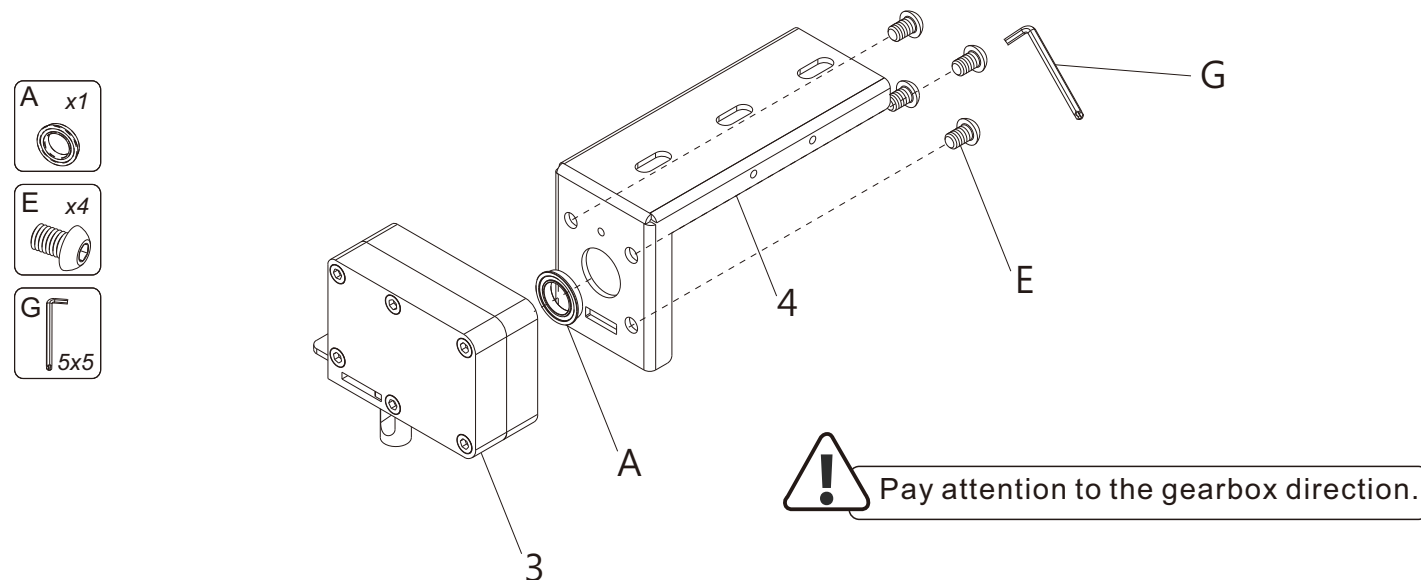
Step 1: Plan the Installation Location

Check the spacing of your ceiling joists to ensure that the spacing of two ceiling joists attaching the two ends of the connecting rod is 48".



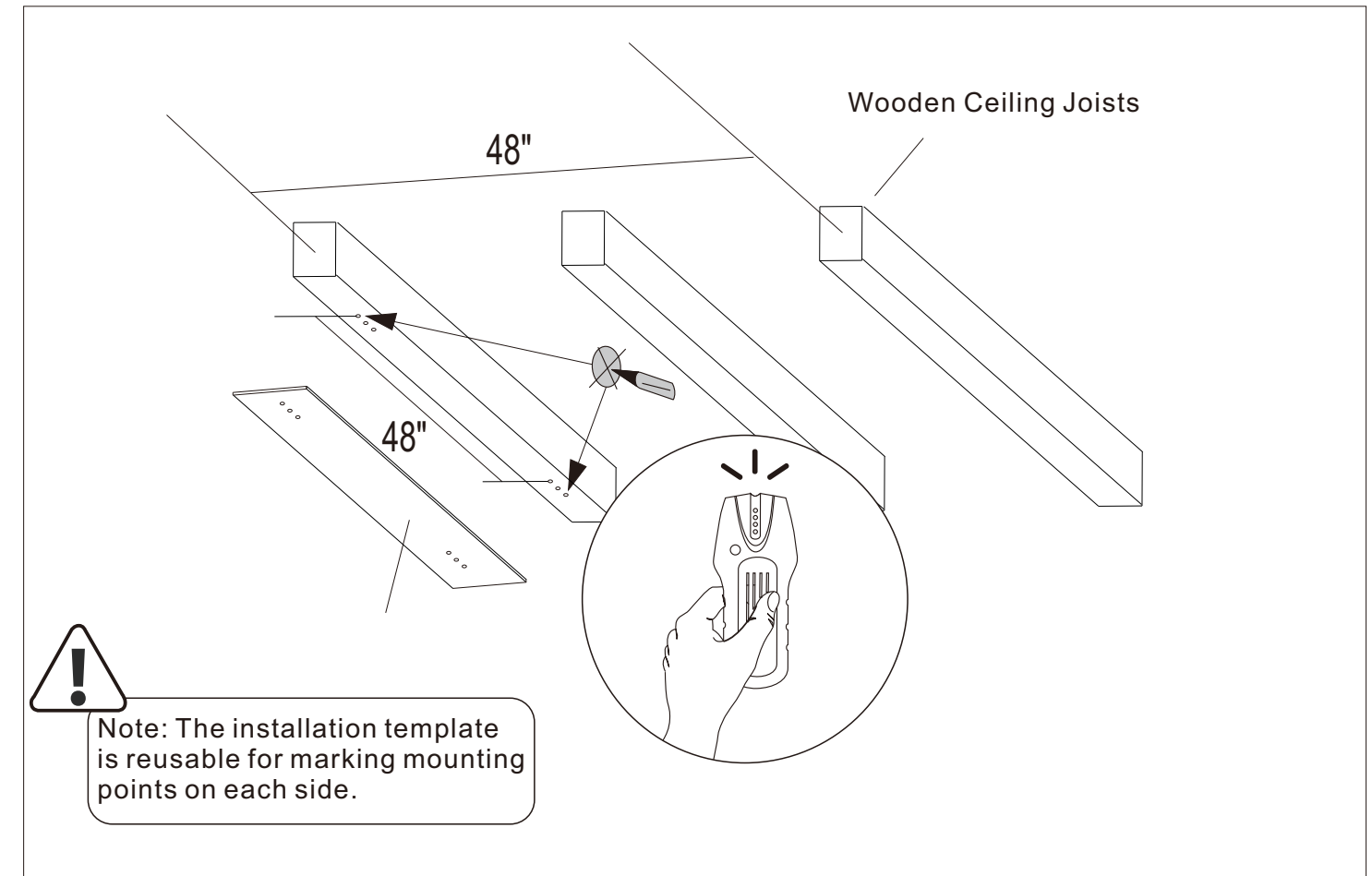
Step 2: Assemble the Gearbox

Connect the axle support (4) to the gearbox (3) with flange bearing (A) using screws (E) and tighten with 5 x 5 mm cross hex key (G).

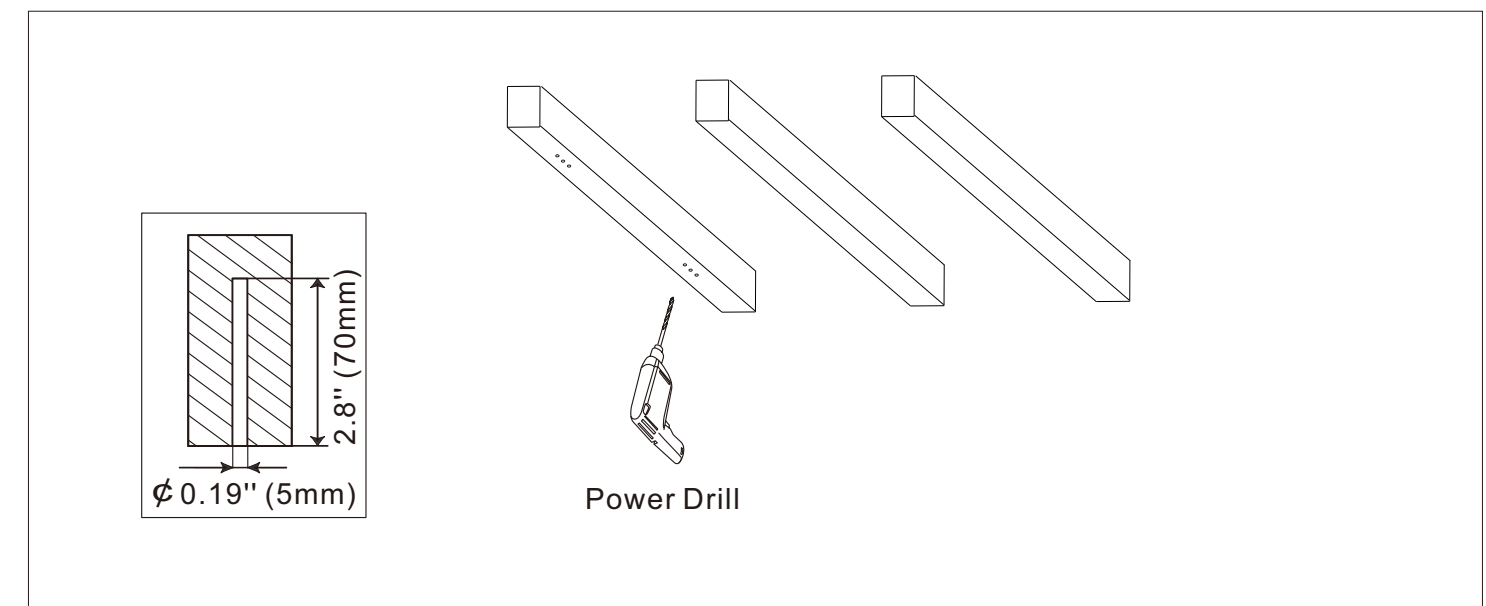


Step 3: Install Axle Supports to the Ceiling Joists

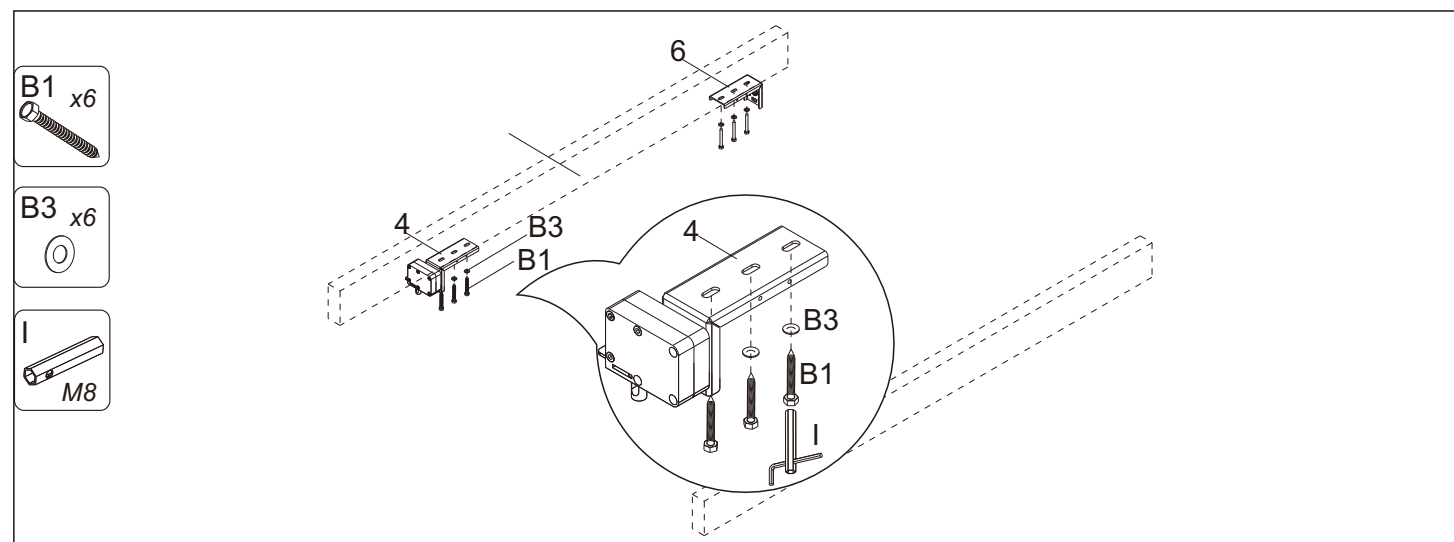
1. Use a stud finder to locate the wooden ceiling joists. Then use the installation template to mark the mounting points.



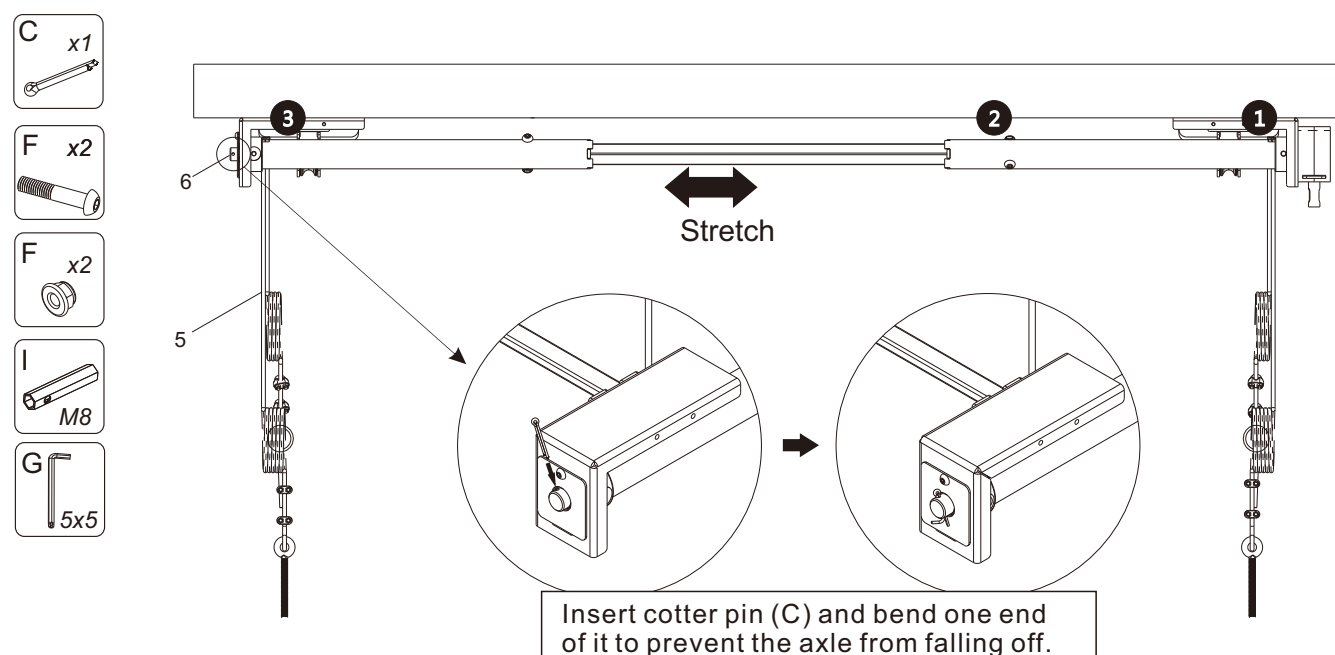
2. Drill a 2.8" (70mm) deep 0.2" (5mm) diameter pilot hole at the center of each marked point.



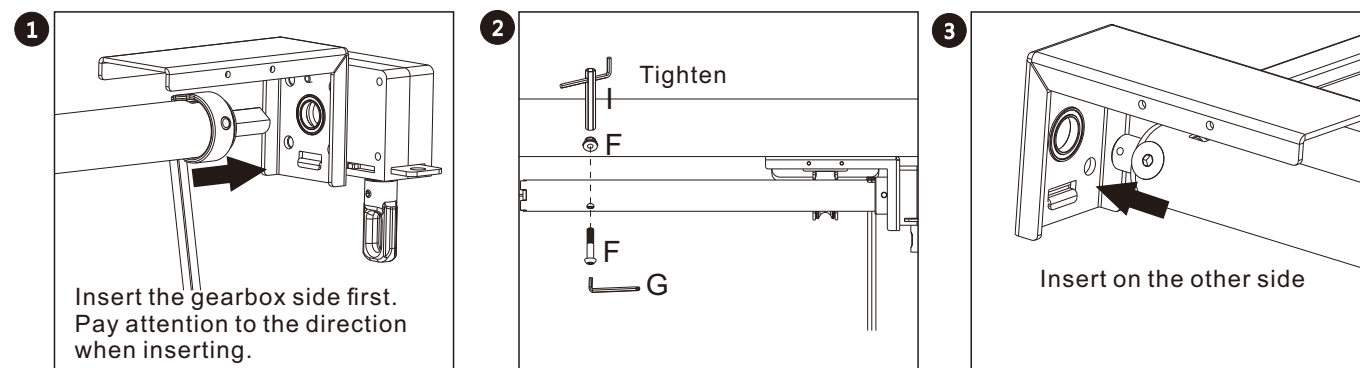
3. Install the axle supports (4) and (6) using tapping screws (B1) and flat washers (B3). Tighten with socket wrench (I).



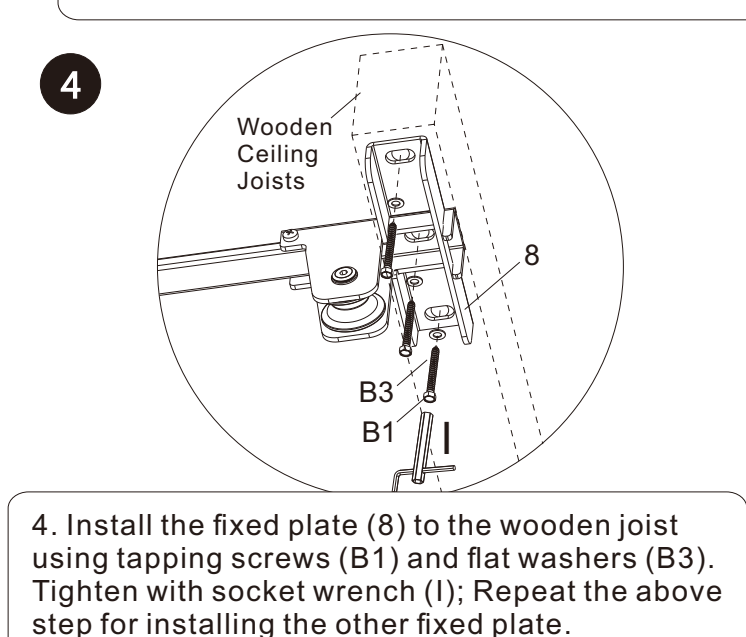
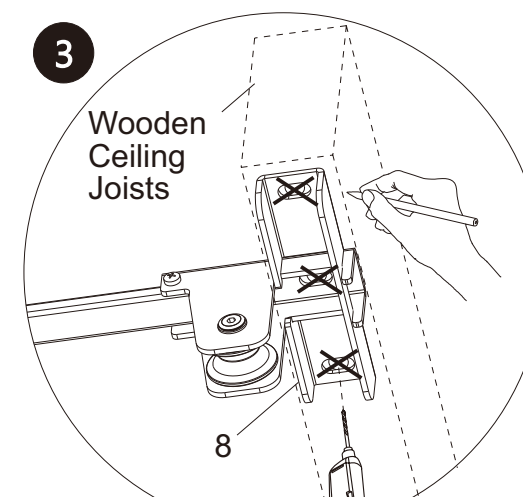
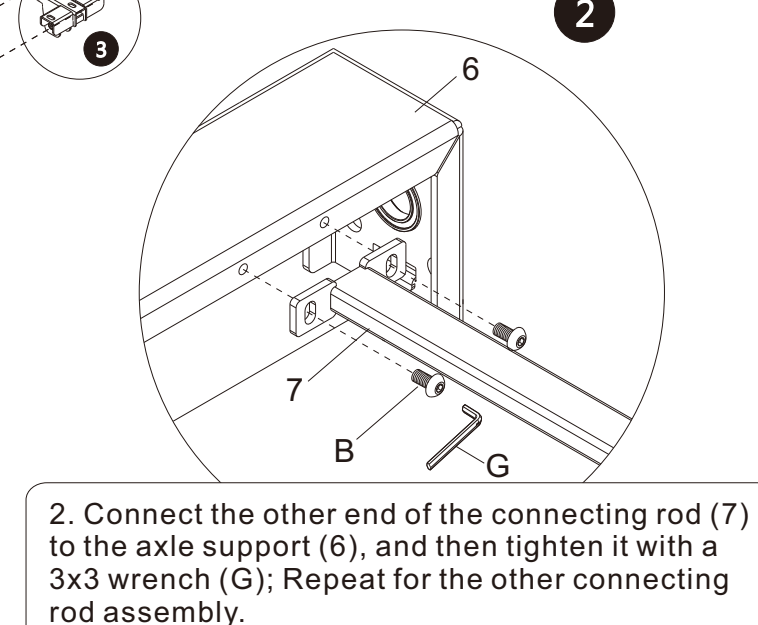
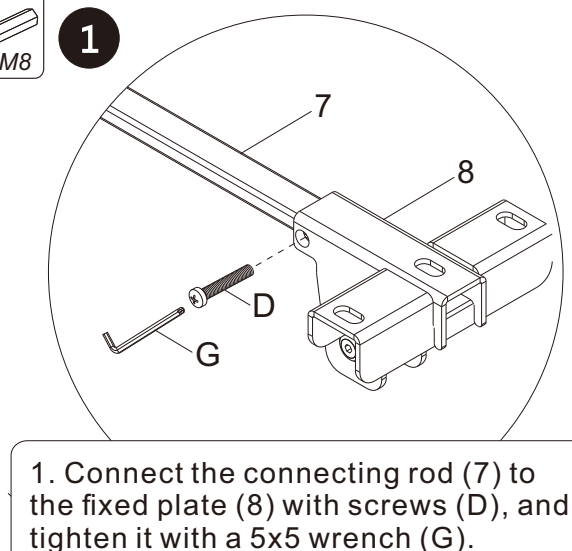
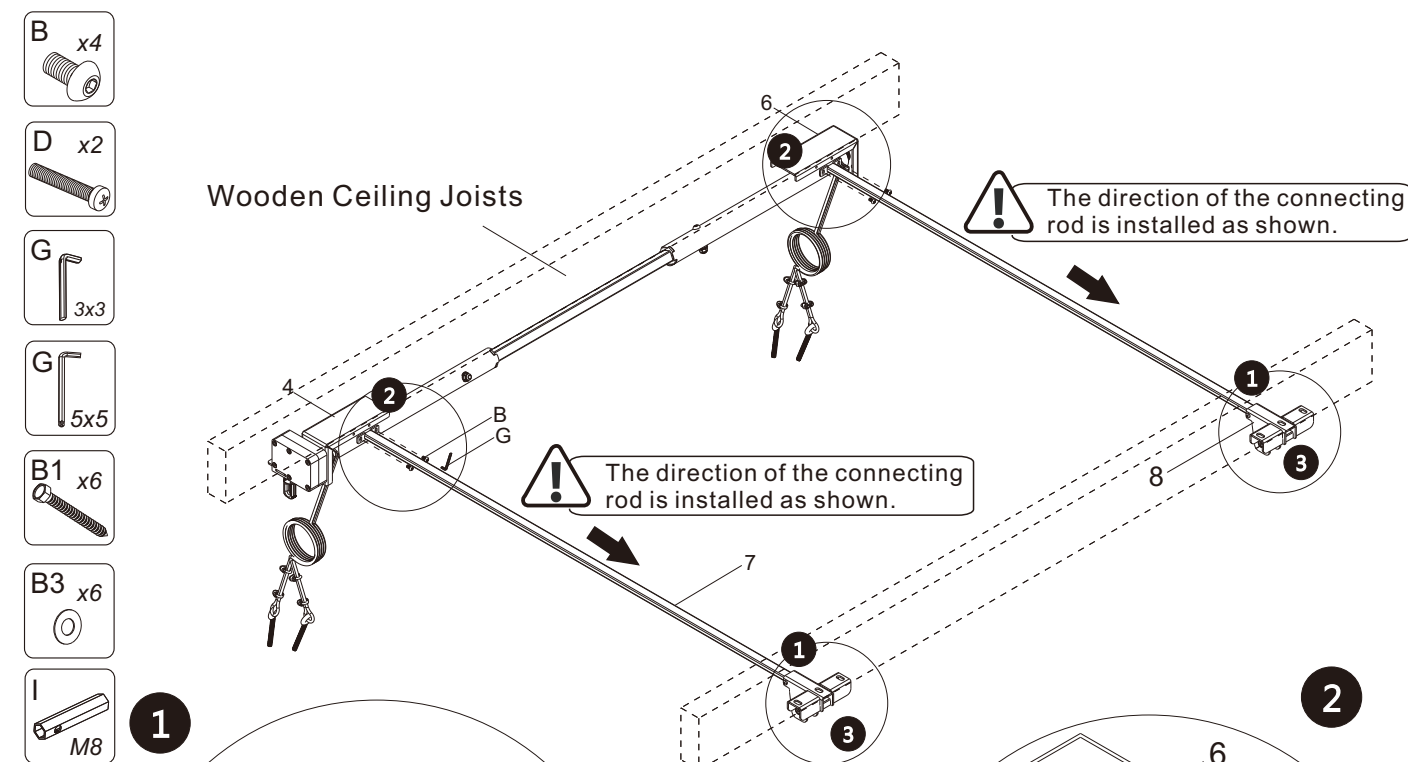
Step 4: Install Axle



Insert one side of the axle (5) into the gear box first and fix it with screws (F) and nuts (F). Tighten with socket wrench (I); Stretch the axle to the other side and insert into the axle support (6). Then fix the other side with screw (F) and nut (F), and tighten it with M8 socket wrench (I).

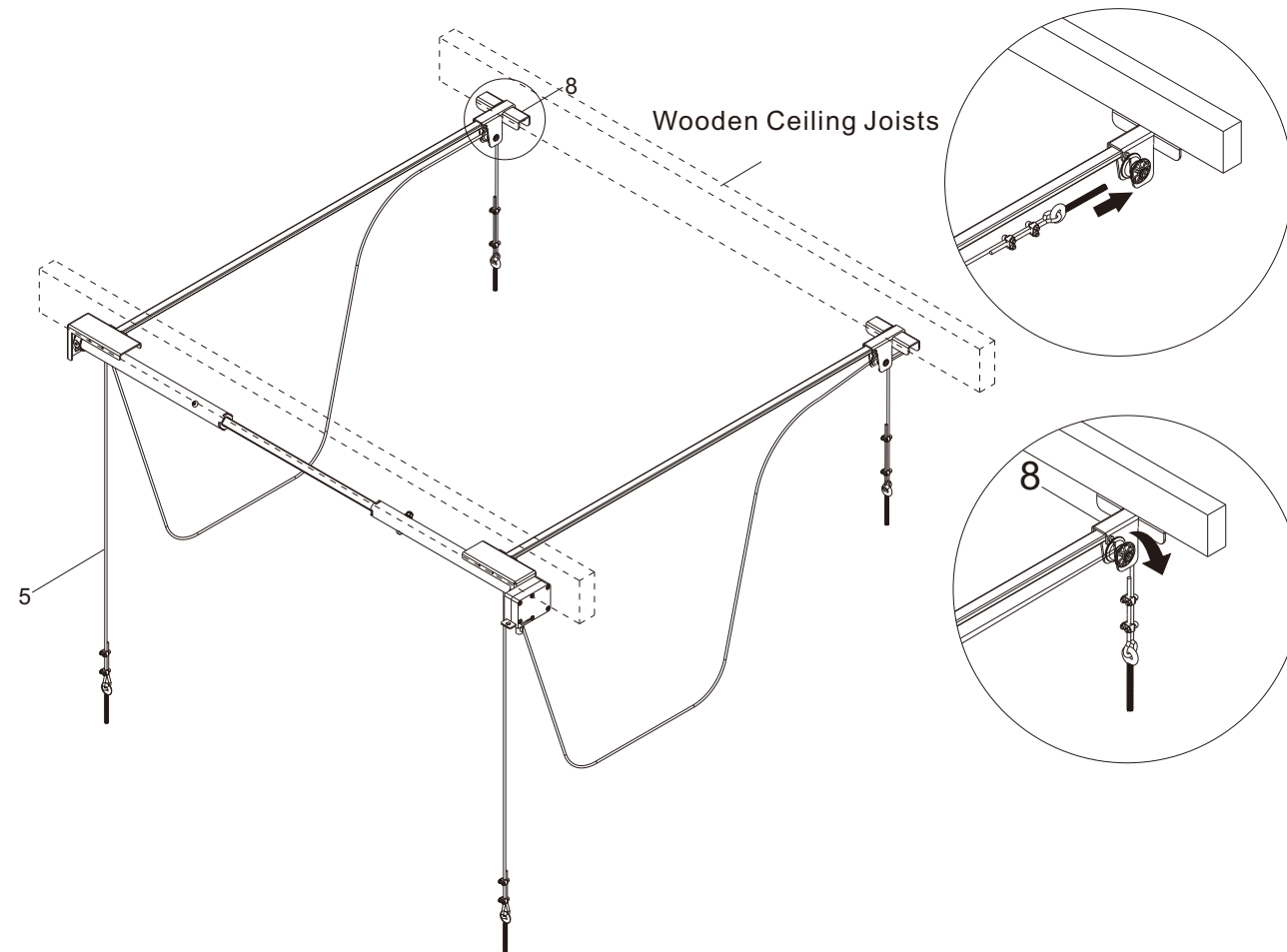


Step 5: Install Connecting Rods and Fixed Plates



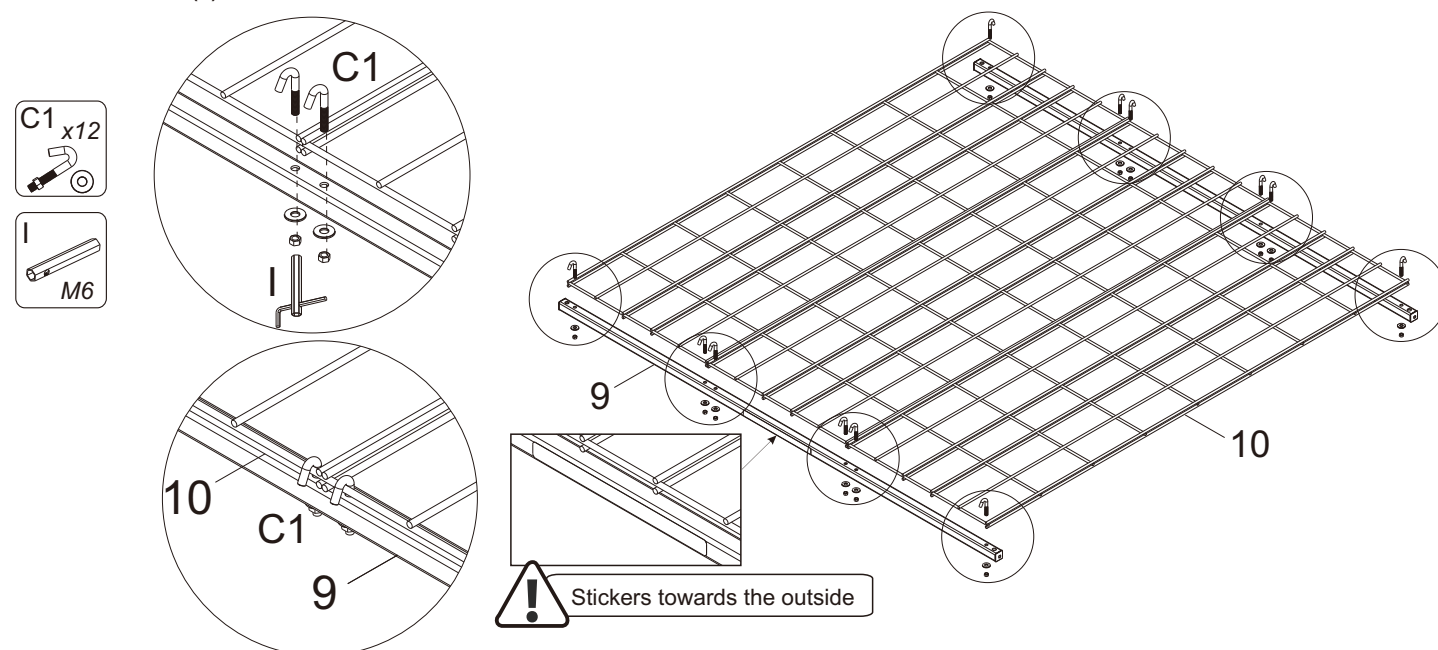
Step 6: Insert Wire Rope

Pass the wire rope in the axle (5) through the pulley in the fixed plate (8).



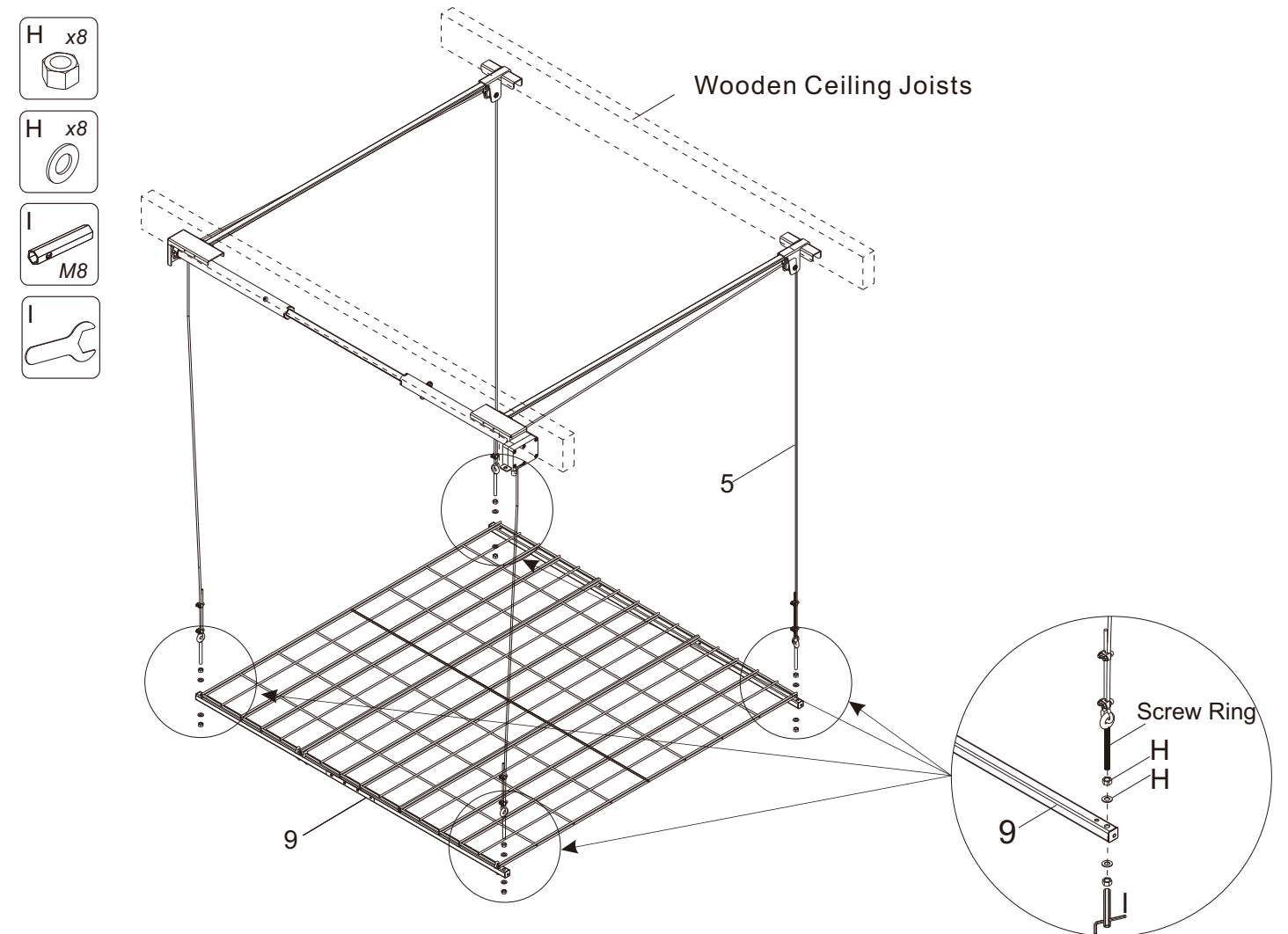
Step 7: Assemble Wire Grids

Disassemble the J-bolt and nut (C1) as shown below, then use them to attach the wire grids (10) to the platform supports (9). Then reassemble and tighten the nuts to the J-bolt with M6 socket wrench (I).

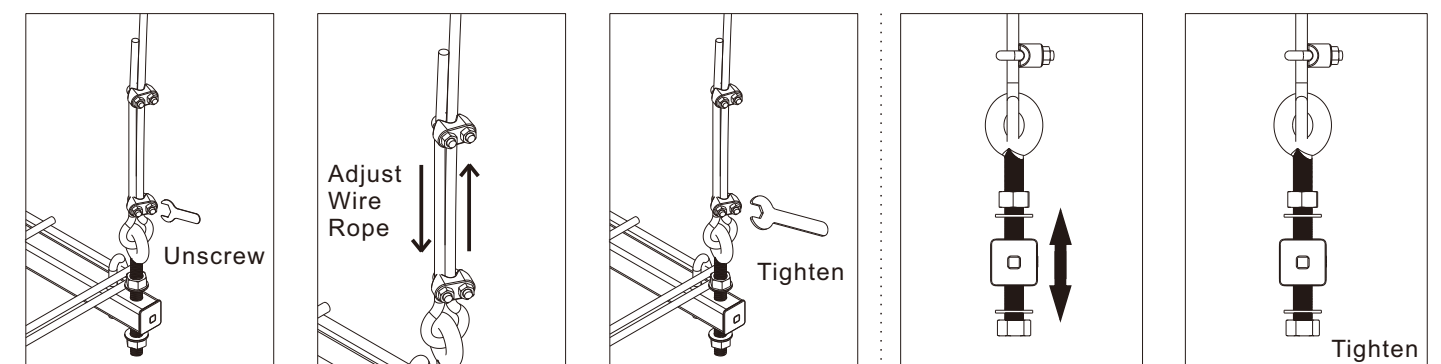


Step 8: Place and Attach Wire Grid

Use nuts (H) and flat washers (H) to fix the wire grids and platform supports (9) to the eyebolt screw and tighten with M8 socket wrench (I).



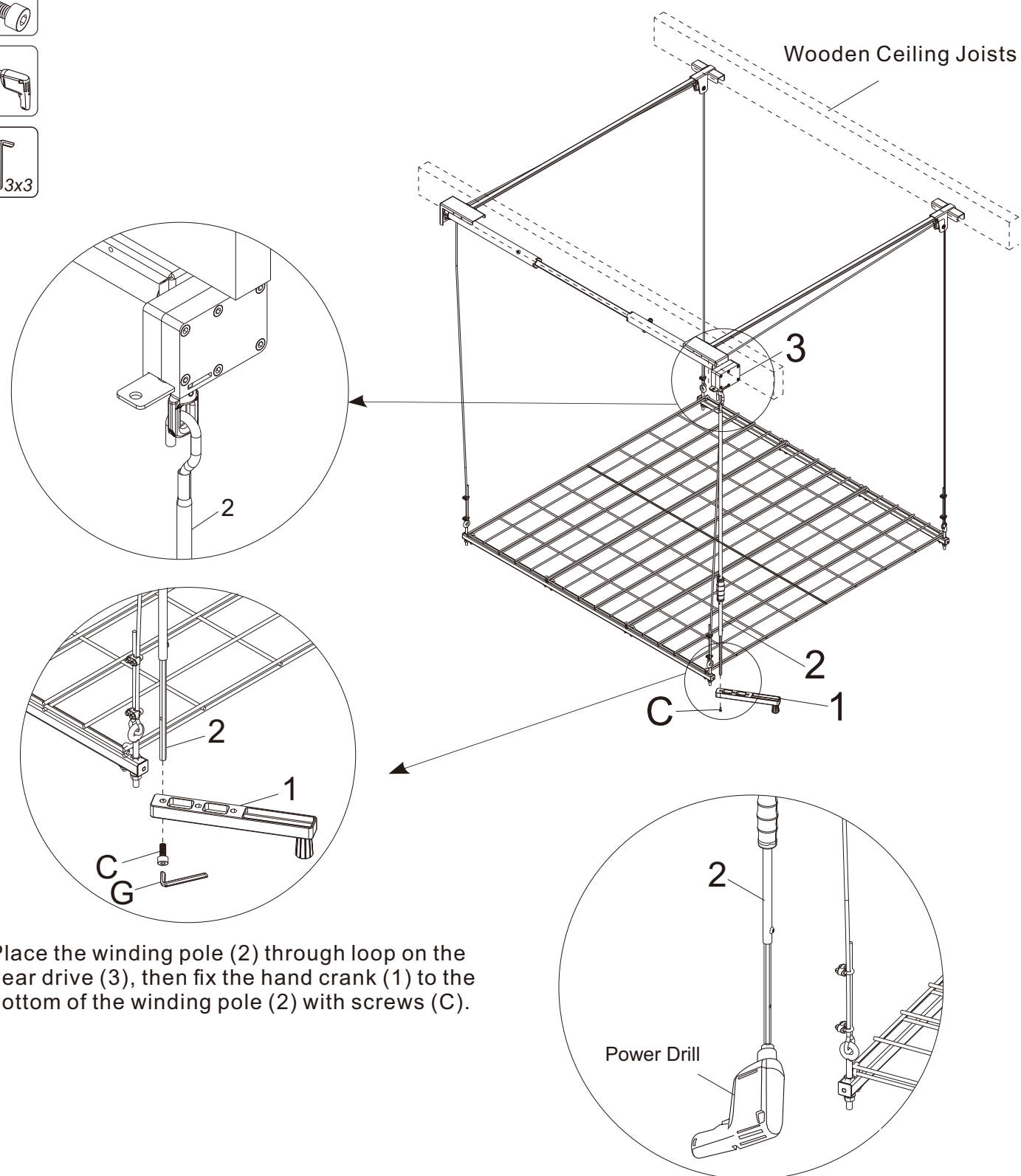
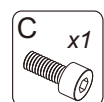
! Adjust the buckle position so each wire is under equal tension while the frame is suspended.



Rough adjustments: make sure the frame is roughly horizontal and each wire is under equal tension.

Fine adjustments: move nuts up or down to make sure the frame is roughly horizontal and each wire is under equal tension.

Step 9: Install Hand Crank and Winding Pole

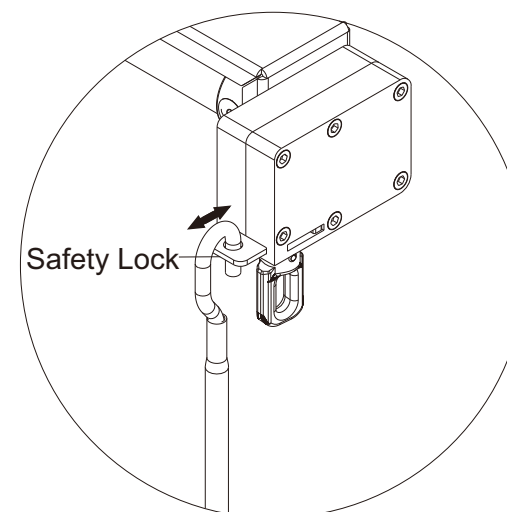


Place the winding pole (2) through loop on the gear drive (3), then fix the hand crank (1) to the bottom of the winding pole (2) with screws (C).

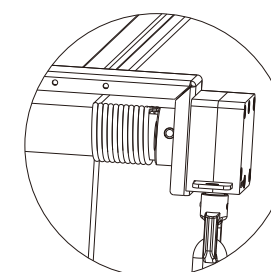
Note: the winding pole can be operated either with the included hand crank (1) or with a power drill (drill not included).

Safety Reminder

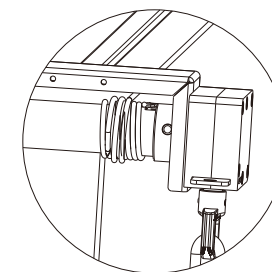
1. Before using this product, use the winding pole (2) to pull out safety lock on the gear box, push inward to lock after use.



2. Ensure that the wire rope is evenly wound around the axle. If cables do not wind evenly, be sure that all wires are under equal tension while the frame is suspended.

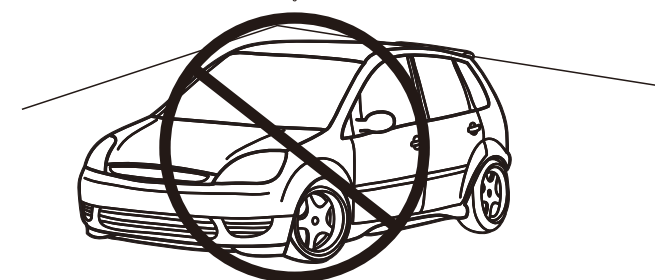
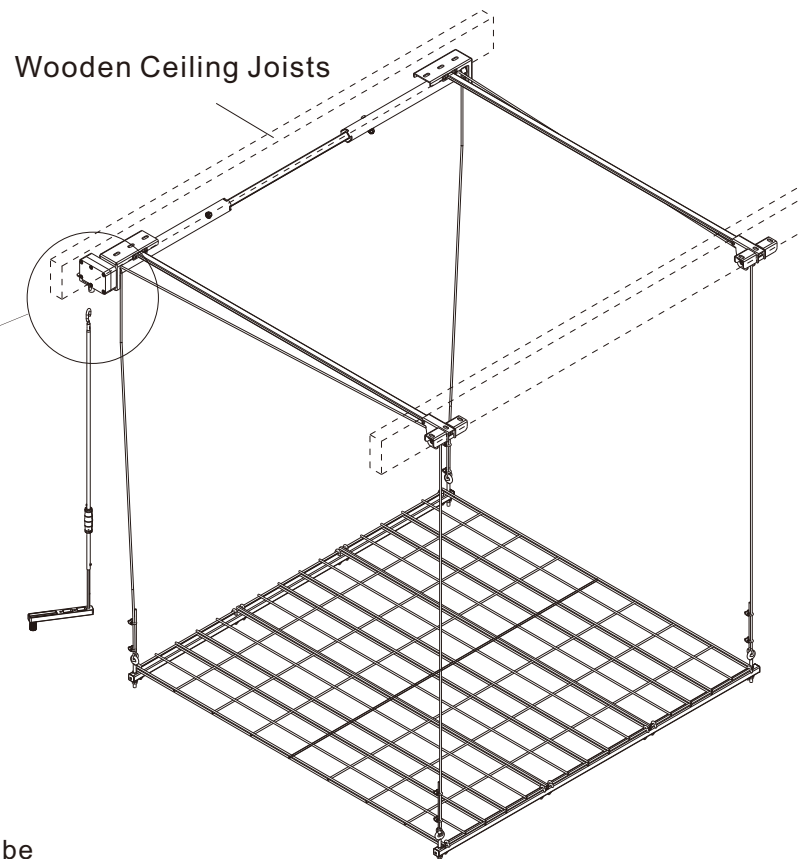


Correct



Wrong

Wooden Ceiling Joists

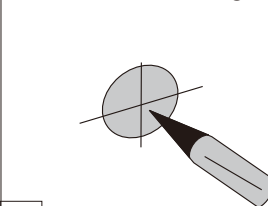


For your safety, do not park a car or walk directly under the product for at least 1 hour, to be sure that the unit is installed correctly. Never play on or around the product.

Use of Metal Expansion Bolt

The metal expansion bolt is needed if installing to a concrete ceiling.

Mark the mounting hole.



1

Drill hole.



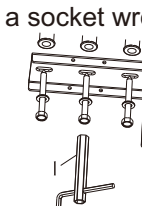
2

Tap the metal expansion bolt.



3

Tighten the screw with a socket wrench.



4