GETTING STARTED WITH AMAZON ALEXA

Install Devices



Download Apps



Connect Fan



Connect Accounts



Install your fan and set up your Amazon Alexa-enabled device according to the instructions. Know your Wi-Fi router's SSID and password.



Download the Haiku® and Amazon Alexa apps on the App Store (iOS®) or on the Google Play Store (Android®).



Open the Haiku mobile app and follow the instructions to connect your fan and create your Haiku account.



Use the Alexa app to connect your Amazon account to your Haiku account. Discover your fan within the Alexa app.





CONTACT US

For more information on using the Haiku mobile app, or for fan maintenance and troubleshooting tips, call us at (844) 610-6838 or visit bigassfans.com/support.



Scan for online support

Warranty

Your Haiku warranty covers your fan against all defects in workmanship and materials from the date of purchase. The motor is covered for its lifetime. The motor controller and LED light are covered for five years (parts). All other fan components are covered for one year (parts). You must be the original purchaser of the product to be covered.

Connect With Us







