



Standard 2 Year Warranty Terms and Conditions

This warranty applies to all BRAH Electric products. Your acceptance of products purchased from BRAH Electric constitutes acceptance of BRAH Electric standard warranty terms and conditions, which are described below.

Warranty Terms

BRAH Electric warrants that for a period of two **(2) years** following delivery, the BRAH Electric products you have purchased will (a) perform in accordance with published specifications, and (b) will be free from defects in materials or workmanship. In the event a BRAH Electric Product does not meet this warranty, subject to the conditions set forth in these terms and conditions, BRAH Electric sole obligation will be, at its election, to repair or replace the BRAH Electric Product in question or to refund the purchase price.

BRAH Electric MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. IN NO EVENT WILL BRAH Electric BE LIABLE FOR PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, OR FOR AN AMOUNT IN EXCESS OF THE PURCHASE PRICE OF THE DEFECTIVE BRAH Electric PRODUCT OR PRODUCTS.

This warranty will not apply to any BRAH Electric Products that have been (a) damaged by lightning, water, or power surges, (b) neglected, altered, abused, or used for a purpose other than the purpose for they were provided, (c) repaired by you or any other party without BRAH Electric's prior written authorization, (d) used in conjunction with a third party product or products not approved in advance by BRAH Electric, or (e) otherwise used in a manner inconsistent with any instructions provided by BRAH Electric.

In the event that BRAH Electric repairs or replaces a defective BRAH Electric under warranty, the repaired or replaced product will be covered through the end of the original warranty period, but no repair or replacement will extend the warranty term past the two (2) year anniversary of the delivery date of the original BRAH Electric Product.

This warranty contains the entire agreement of you and BRAH Electric with respect to any warranty matters, and supersedes any and all other written or oral statements, representations or agreements relating to the subject matter of this warranty, except that (if applicable) the terms and conditions of any other warranty or service agreement between you and BRAH Electric that explicitly supplements or incorporates, and does not replace or modify, the terms and conditions of this warranty will also apply to the BRAH Electric Products you have purchased. If you purchased the BRAH Electric Products from a party other than BRAH Electric, BRAH Electric reserves the right to require proof of purchase to verify the timeliness of your request.

Any and all disputes arising out of or relating to the purchase or use of BRAH Electric Products, including any warranty claims, will be governed by the laws of the State of Colorado without regard to conflicts of laws principles. Any action arising out of or relating to the BRAH Electric Products must be brought only the Federal and state courts located in the State of Colorado, and by accepting the BRAH Electric Products, you hereby consent to the personal jurisdiction of such courts and agree not to raise any argument of lack of personal jurisdiction or inconvenient forum or otherwise attempt to transfer such action from, or dispute the jurisdiction of, such courts. **YOU HEREBY WAIVE THE RIGHT TO A JURY TRIAL.**



Return Procedures

You are required to arrange for and pay the shipping charges to return any defective BRAH Electric Products to BRAH Electric. BRAH Electric will use commercially reasonable efforts to repair the defective BRAH Electric Products within ten (10) business days. BRAH Electric will arrange for and pay ground shipping charges for all products replaced or returned to you within the United States. Any other shipping charges are your responsibility. BRAH Electric does not offer on-site service to repair any defective BRAH Electric Products or to resolve any problems relating to the installation of repaired or replacement products. BRAH Electric will, however, provide on-line support and troubleshooting. BRAH Electric technical support number is 1-855-355-2724.

Repair Procedures for U.S. and Canadian Customers

In the event that service is required, products may be shipped, freight prepaid, to our BRAH Electric Factory in CA, see return address below.

BRAH Electric
1046 Calle Recodo, Suite G
San Clemente, CA 92673 U.S.A.
Attn: Repairs, Part # _____

A Returned Materials Authorization (RMA) is not required..

Please include, inside the shipping box, a description of the problem, a return shipping address (must have street address, not P.O. Box), and your telephone number. If the product is out of warranty, a payment in advance is required. Acceptable means of payment include credit card, wire transfer or a check in U.S. dollars drawn on a U.S. Bank.

Out-of-warranty repairs will be charged according to the Schedule of Fees, which may be obtained by emailing sales@brahelectric.com

Repairs for damages caused by lightning storms, water, power surges, incorrect installation, physical abuse, or user-caused damages are billed on a time-plus-materials basis.