

ATENGNES Brand After-Sales Warranty

We maintain high standards of quality and performance for ATENGNES products and provide comprehensive after-sales support to ensure your satisfaction and peace of mind.

Warranty Coverage:

Product Quality Guarantee: We guarantee the quality of ATENGNES products under normal usage conditions, including manufacturing defects and material issues.

Warranty Period: We offer a limited warranty period of one year for all ATENGNES products. The warranty period starts from the date of purchase.

Warranty Scope: During the warranty period, we will be responsible for repairing or replacing any damage or malfunction caused by product quality issues. This warranty applies only to damages occurring under normal usage conditions and does not cover damages caused by misuse, accidents, or failure to follow instructions.

How to Claim Warranty:

Contact Us: To request warranty service, please contact our customer service team within the warranty period and provide the product purchase receipt along with a detailed description of the issue.

After-Sales E-mail: IvesPaterare@outlook.com

Assessment and Processing: Our customer service team will promptly handle your warranty request and arrange for professional technicians to evaluate the product. Based on the assessment results, we will provide appropriate repair, replacement, or refund services.

Return of Product: In cases where the product needs to be returned for repair or replacement, we will provide guidance and support to ensure your rights are protected.

Additional Notes:

This warranty is only applicable to the original purchaser and is non-transferable.

Warranty coverage is limited to products purchased through official ATENGNES authorized sales channels.

Warranty services may vary by region. Please contact our customer service team for detailed information.

We are committed to providing you with high-quality products and excellent customer service experience. If you have any questions or suggestions regarding our products or after-sales service, please feel free to contact us.

ATENGNES Brand, Building a Better Future Together.

Please let me know if there are any changes or additions needed.