

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Engine will not start.	<p>EASY START dial is in OFF/STORAGE position.</p> <p>No fuel.</p> <p>Stale gasoline or water in gasoline.</p> <p>Lubricant level is low.</p> <p>EASY START dial is in ON position and the GENCONTROL™ display is in sleep mode</p> <p>Spark plug faulty, fouled, or improperly gapped.</p> <p>Engine stored without treating or draining gasoline, or refueled with bad gasoline.</p> <p>Dirty fuel filter.</p> <p>CO sensor LED is flashing red, indicating a CO hazard.</p> <p>CO sensor LED is flashing yellow and/or making an audible chirp, indicating a sensor fault.</p> <p>Auto-Choke feature not working properly.</p>	<p>Move EASY START dial to ON position.</p> <p>Fill fuel tank.</p> <p>Drain entire system and refill with fresh fuel.</p> <p>Engine is equipped with Low Oil Shutoff. If engine lubricant level is low, it must be filled before unit will start. Check engine lubricant level and fill, if necessary.</p> <p>Press the Bluetooth® pairing button to reset the GENCONTROL™.</p> <p>Replace spark plug.</p> <p>Drain fuel and carburetor. Refuel with fresh gasoline.</p> <p>Contact a qualified service center.</p> <p>Leave area immediately and relocate to an open outdoor area. Ventilate area thoroughly before occupying again. Ensure the generator is located in an open, outdoor area at least 20 feet away from all doors, windows, and occupied spaces, and point exhaust away from occupied structures.</p> <p>The CO sensor needs to be repaired or replaced. Contact customer service or a qualified service center for assistance.</p> <p>Manually open choke and start engine.</p>
Engine hard to start.	<p>Water in gasoline.</p> <p>Weak spark at spark plug.</p>	<p>Drain entire system and refill with fresh fuel.</p> <p>Replace spark plug or contact a qualified service center.</p>
Engine lacks power.	<p>Engine stored without treating or draining gasoline, or refueled with bad gasoline.</p> <p>Dirty air filter.</p> <p>Auto-Choke feature not working properly.</p>	<p>Drain fuel and carburetor. Refuel with fresh gasoline. If problem continues, contact a qualified service center.</p> <p>Clean or replace as needed.</p> <p>Manually close the choke.</p>
Electric start feature not working	<p>Battery pack is not installed</p> <p>Battery pack is not charged</p> <p>LCD display is not on</p>	<p>Install battery pack</p> <p>Charge the battery pack</p> <p>Press Bluetooth® pairing button to turn the LCD display on.</p>
AC receptacle does not work.	<p>Item plugged in is defective.</p> <p>Generator is overloaded.</p>	<p>Try a different item.</p> <p>Remove loads and press the reset button.</p>

If problem persists after trying the above solutions, contact customer service or a qualified service center for assistance.

NOTICE:

As the equipment owner, you are responsible for the performance of the required maintenance listed in the *Maintenance* section. It is recommended that you retain all receipts covering maintenance on your equipment. Neglecting or failing to perform the required maintenance may increase emissions, decrease fuel efficiency, degrade performance, cause irreversible engine damage and/or void your warranty.