

# **TEFAL/T-FAL\* INTERNATIONAL LIMITED GUARANTEE**

 : [www.tefal.com](http://www.tefal.com)

**This product is repairable by TEFAL/T-FAL\*, during and after the guarantee period.**

Accessories, consumables and end-user replaceable parts can be purchased, if locally available, as described on the TEFAL/T-FAL internet site [www.tefal.com](http://www.tefal.com)

## **The Guarantee\*\***

TEFAL/T-FAL guarantees this product against any manufacturing defect in materials or workmanship during the guarantee period within those countries\*\*\* as stated in the attached country list, starting from the initial date of purchase or delivery date. The international manufacturer's guarantee covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labour. At TEFAL/T-FAL's choice, a replacement product may be provided instead of repairing a defective product. TEFAL/T-FAL's sole obligation and your exclusive resolution under this guarantee are limited to such repair or replacement.

## **Conditions & Exclusions**

TEFAL/T-FAL shall not be obliged to repair or replace any product which is not accompanied by a valid proof of purchase. The product can be taken directly in person or must be adequately packaged and returned, by recorded delivery (or equivalent method of postage), to a TEFAL/T-FAL authorised service centre. Full address details for each country's authorised service centers are listed on TEFAL/T-FAL website ([www.tefal.com](http://www.tefal.com)) or by calling the appropriate consumer Service centre set out in the attached country list. In order to offer the best possible after-sales service and constantly improve customer satisfaction, TEFAL/T-FAL may send a satisfaction survey to all customers who have had their product repaired or exchanged in a TEFAL/T-FAL authorised service centre.

This guarantee applies only for products purchased and used for domestic purposes and will not cover any damage which occurs as a result of misuse, negligence, failure to follow TEFAL/T-FAL instructions, or a modification or unauthorised repair of the product, faulty packaging by the owner or mishandling by any carrier. It also does not cover normal wear and tear, maintenance or replacement of consumable parts, or the following:

- using the wrong type of water or consumable
- ingress of water, dust or insects into the product
- scaling (any de-scaling must be carried out according to the instructions for use)
- damage to any glass or porcelain ware in the product
- damages or poor results specifically due to wrong voltage or frequency as stamped on the product ID or specification
- mechanical damages, overloading
- damage as a result of lightning or power surges
- accidents including fire, flood, etc
- professional or commercial use

## **Consumer Statutory Rights**

This international TEFAL/T-FAL guarantee does not affect the Statutory Rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This guarantee gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country. The consumer may assert any such rights at his sole discretion.

*\*\*\*Where a product purchased in a listed country and then used in another listed country, the international TEFAL/T-FAL guarantee duration is the one in the country of usage, even if the product was purchased in a listed country with different guarantee duration. The repair process may require a longer time if the product is not locally sold by TEFAL/T-FAL. If the product is not repairable in the new country, the international TEFAL/T-FAL guarantee is limited to a replacement by a similar or alternative product at similar cost, where possible.*

*\*TEFAL household appliances appear under the T-FAL brand in some territories like America and Japan. TEFAL/T-FAL are registered trademarks of Groupe SEB.*

Please keep this document for your reference should you wish to make a claim under the guarantee.

## **\*\*For Australia only:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**\*\*For India only:** Your TEFAL product is guaranteed for 2 years. The guarantee covers exclusively the repair of a defective product, but at TEFAL's choice, a replacement product may be provided instead of repairing a defective product. It is mandatory that the consumer, to have his product repaired, has to log a service request on the dedicated Smartphone application TEFAL SERVICE APP or by calling TEFAL Consumer Care Center at **1860-200-1232, Opening hours Mon-Sat 09 AM to 06 PM**. Products returned by Post will not be covered by the guarantee. As a proof of purchase consumer needs to provide both this stamped guarantee card and cash memo.

# TEFAL/T-FAL INTERNATIONAL GUARANTEE: COUNTRY LIST

SMALL HOUSEHOLD APPLIANCES

[www.tefal.com](http://www.tefal.com)

|  |  |  |                |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <b>ARGENTINA</b>                                                                  | 0800-122-2732                                                                     | 2 años<br>2 years                                                                 | GROUPE SEB ARGENTINA S.A.<br>Billinghurst 1833 3°<br>C1425DTK<br>Capital Federal Buenos Aires     |
| <b>ՀԱՅԱՍՏԱՆ<br/>ARMENIA</b>                                                       | 010 55-76-07                                                                      | 2 տարի 2 years                                                                    | ՓԲԸ <<ԳՐՈՒՊԱ ՍԵԲ>><br>125171, ՄՈՍԿՎԱ, ԼԵՆԻՆԳՐԱԴՑԿԱՆ<br>ԽՃՈՒՂԻ, 16A, ՇԻՆ.3                         |
| <b>AUSTRALIA</b>                                                                  | 1300307824                                                                        | 1 year                                                                            | GROUPE SEB AUSTRALIA<br>PO Box 7535,<br>Silverwater NSW 2128                                      |
| <b>ÖSTERREICH<br/>AUSTRIA</b>                                                     | 01 890 3476                                                                       | 2 Jahre<br>2 years                                                                | GROUPE SEB DEUTSCHLAND GmbH<br>Theodor-Stern-Kai 1<br>60486 Frankfurt am Main                     |
| <b>البحرين<br/>BAHRAIN</b>                                                        | 17716666                                                                          | 1 year                                                                            | <a href="http://www.tefal-me.com">www.tefal-me.com</a>                                            |
| <b>БЕЛАРУСЬ<br/>BELARUS</b>                                                       | 017 2239290                                                                       | 2 года<br>2 years                                                                 | ЗАО «Группа СЕБ-Восток»,<br>125171, Москва, Ленинградское шоссе, д.<br>16А, стр. 3                |
| <b>BELGIQUE BELGIE<br/>BELGIUM</b>                                                | 070 23 31 59                                                                      | 2 ans<br>2 jaar<br>2 years                                                        | GROUPE SEB BELGIUM SA NV<br>25 avenue de l'Espérance - ZI<br>6220 Fleurus                         |
| <b>BOSNA I HERCEGOVINA</b>                                                        | Info-linija za<br>potrošače<br>033 551 220                                        | 2 godine<br>2 years                                                               | SEB Développement<br>Predstavništvo u BiH<br>Vrazova 8/II 71000 Sarajevo                          |
| <b>BRASIL<br/>BRAZIL</b>                                                          | 11 2915-4400                                                                      | 1 ano<br>1 year                                                                   | SEB COMERCIAL DE PRODUTOS<br>DOMÉSTICOS LTDA<br>Rua Venâncio Aires, 433, Pompéia, São<br>Paulo/SP |
| <b>БЪЛГАРИЯ<br/>BULGARIA</b>                                                      | 0700 10 330                                                                       | 2 години<br>2 years                                                               | ГРУП СЕБ БЪЛГАРИЯ ЕООД<br>бул. България 81 В, ет. 5<br>1404 София                                 |
| <b>CANADA</b>                                                                     | 1-800-418-3325                                                                    | 1 an<br>1 year                                                                    | GROUPE SEB CANADA<br>345 Passmore Avenue<br>Toronto, ON M1V 3N8                                   |
| <b>CHILE</b>                                                                      | 02 2 884 46 06                                                                    | 2 años<br>2 years                                                                 | GROUPE SEB CHILE Comercial Ltda Av.<br>Providencia, 2331, piso 5, oficina 501<br>Santiago         |
| <b>COLOMBIA</b>                                                                   | 018000520022                                                                      | 2 años<br>2 years                                                                 | GROUPE SEB COLOMBIA<br>Apartado Aereo 172, Kilometro 1<br>Via Zipaquira Cajica Cundinamarca       |
| <b>HRVATSKA<br/>CROATIA</b>                                                       | 01 30 15 294                                                                      | 2 godine<br>2 years                                                               | SEB mku & p d.o.o.<br>Sarajevska 29, 10000 Zagreb                                                 |
| <b>ČESKÁ REPUBLIKA<br/>CZECH REPUBLIC</b>                                         | 731 010 111                                                                       | 2 roky<br>2 years                                                                 | Groupe SEB ČR s.r.o.<br>Futura Business Park (budova A)<br>Sokolovská 651/136a<br>186 00 Praha 8  |
| <b>DANMARK<br/>DENMARK</b>                                                        | 44 66 31 55                                                                       | 2 år<br>2 years                                                                   | GROUPE SEB NORDIC AS<br>Tempovej 27 2750 Ballerup                                                 |

|                                                                        |                   |                     |                                                                                                                                                         |
|------------------------------------------------------------------------|-------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| مصر<br>EGYPT                                                           | 16622             | سنة واحدة<br>1year  | جروب سب إيجيبت<br>القاهرة: ١٢١ شارع الحجاز ، مصر الجديدة<br>الإسكندرية: طريق ٤ مايو ، سموحة                                                             |
| EESTI<br>ESTONIA                                                       | 668 1286          | 2 aastat<br>2 years | Groupe SEB Polska Sp. z o.o.<br>Gdański Business Center II D<br>ul. Inflancka 4C<br>00-189 Warsaw                                                       |
| SUOMI<br>FINLAND                                                       | 09 622 94 20      | 2 vuotta<br>2 years | Groupe SEB Finland<br>Äyritie 12C 01510 Vanta                                                                                                           |
| FRANCE Continentale +<br>Guadeloupe, Martinique,<br>Réunion, St-Martin | 09 74 50 47 74    | 2 ans<br>2 years    | GROUPE SEB France<br>Service Consommateur Tefal<br>112 Ch. Moulin Carron, TSA 92002<br>69134 ECULLY Cedex                                               |
| DEUTSCHLAND<br>GERMANY                                                 | 0212 387 400      | 2 Jahre<br>2 years  | GROUPE SEB DEUTSCHLAND GmbH<br>Theodor-Stern-Kai 1<br>60486 Frankfurt am Main                                                                           |
| ELLADA<br>GREECE                                                       | 2106371251        | 2 χρόνια<br>2 years | SEB GROUPE ΕΛΛΑΔΟΣ Α.Ε.<br>Καβαλιεράτου 7<br>T.K. 145 64 Κ. Κηφισιά                                                                                     |
| 香港<br>HONG KONG                                                        | 8130 8998         | 1 year              | SEB ASIA Ltd.<br>Room 903, 9/F, South Block, Skyway House<br>3 Sham Mong Road, Tai Kok Tsui, Kowloon<br>Hong-Kong                                       |
| MAGYARORSZÁG<br>HUNGARY                                                | 06 1 801 8434     | 2 év<br>2 years     | GROUPE SEB CENTRAL-EUROPE Kft.<br>2040 Budaörs, Puskás Tivadar út 14                                                                                    |
| INDIA                                                                  | 1860-200-1232     | 2 years             | Groupe SEB India (P) Limited<br>A-25, 1st Floor, Rear Tower, Mohan<br>Cooperative Industrial Suites, Mathura Road,<br>New Delhi-110044                  |
| INDONESIA                                                              | +62 21 5793 7007  | 1 year              | GROUPE SEB INDONESIA (Representative<br>office)<br>Sudirman Plaza, Plaza Marein 8th Floor<br>JL Jendral Sudirman Kav 76-78,<br>Jakarta 12910, Indonesia |
| ITALIA<br>ITALY                                                        | 1 99 207 354      | 2 anni<br>2 years   | GROUPE SEB ITALIA S.p.A.<br>Via Montefeltro, 4<br>20156 Milano                                                                                          |
| 日本<br>JAPAN                                                            | 0570-077772       | 1 year              | 株式会社グループセブジャパン<br>〒144-0042<br>東京都大田区羽田旭町11-1<br>羽田クロノゲート事務棟5F                                                                                          |
| الأردن<br>JORDAN                                                       | 5665505           | 1 year              | www.tefal-me.com                                                                                                                                        |
| ҚАЗАҚСТАН<br>KAZAKHSTAN                                                | 727 378 39 39     | 2 жыл<br>2 years    | ЖАҚ «Группа СЕБ- Восток»<br>125171, Мәскеу, Ленинградское<br>шоссесі, 16А, 3 үйі                                                                        |
| 한국어<br>KOREA                                                           | 1588-1588         | 1 year              | (유)그룹 세브 코리아<br>서울시 종로구 청계천로 35 관정빌딩 2층<br>03188                                                                                                        |
| الكويت<br>KUWAIT                                                       | 1807777 Ext :2104 | 1 year              | www.tefal-me.com                                                                                                                                        |
| LATVJA<br>LATVIA                                                       | 6 616 3403        | 2 gadi<br>2 years   | Groupe SEB Polska Sp. z o.o.<br>Gdański Business Center II D<br>ul. Inflancka 4C<br>00-189 Warsaw                                                       |

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|--------------------------------------------------|---------------------------------------------------|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>لبنان<br/>LEBANON</b>                         | 4414727                                           | 1 year              | www.tefal-me.com                                                                                                                                               |
| <b>LIETUVA<br/>LITHUANIA</b>                     | 5 214 0057                                        | 2 metai<br>2 years  | Groupe SEB Polska Sp. z o.o.<br>Gdański Business Center II D<br>ul. Inflancka 4C<br>00-189 Warsaw                                                              |
| <b>LUXEMBOURG</b>                                | 0032 70 23 31 59                                  | 2 ans<br>2 years    | GROUPE SEB BELGIUM SA NV<br>25 avenue de l'Espérance - ZI<br>6220 Fleurus                                                                                      |
| <b>МАКЕДОНИЈА<br/>MACEDONIA</b>                  | (02) 20 50 319                                    | 2 години<br>2 years | ГРУП СЕБ БЪЛГАРИЯ ЕООД<br>бул. България 81 В, ет. 5<br>1404 София                                                                                              |
| <b>MALAYSIA</b>                                  | 603 7802 3000                                     | 2 years             | GROUPE SEB MALAYSIA SDN. BHD<br>Unit No. 402-403, Level 4, Uptown 2,<br>No. 2, Jalan SS21/37, Damansara Uptown,<br>47400, Petaling Jaya, Selangor D.E Malaysia |
| <b>MEXICO</b>                                    | (01800) 112 8325                                  | 1 año<br>1 year     | Groupe SEB México, S.A. DE C.V. Calle<br>Goldsmith 38-401, Polanco Ciudad de<br>México C.P. 11560, México                                                      |
| <b>MOLDOVA</b>                                   | 22 929249                                         | 2 роки<br>2 years   | ТОВ «Груп СЕБ Україна»<br>02121, Харківське шосе, 201-203, 3<br>поверх, Київ, Україна                                                                          |
| <b>NEDERLAND<br/>The Netherlands</b>             | 0318 58 24 24                                     | 2 jaar<br>2 years   | GROUPE SEB NEDERLAND B.V.<br>De Schutterij 27<br>3905 PK Veenendaal                                                                                            |
| <b>NEW ZEALAND</b>                               | 0800 700 711                                      | 1 year              | GROUPE SEB NEW ZEALAND<br>PO Box 17 – 298, Greenlane, 1546 Auckland<br>New Zealand                                                                             |
| <b>NORGE<br/>NORWAY</b>                          | 815 09 567                                        | 2 år<br>2 years     | GROUPE SEB NORDIC AS<br>Tempovej 27<br>2750 Ballerup                                                                                                           |
| <b>عمان سلطنة<br/>OMAN</b>                       | 24703471                                          | 1 year              | www.tefal-me.com                                                                                                                                               |
| <b>POLSKA<br/>POLAND</b>                         | 801 300 420<br>koszt jak za<br>połączenie lokalne | 2 lata<br>2 years   | Groupe SEB Polska Sp. z o.o.<br>Gdański Business Center II D<br>ul. Inflancka 4C<br>00-189 Warsaw                                                              |
| <b>PORTUGAL</b>                                  | 808 284 735                                       | 2 anos<br>2 years   | GROUPE SEB IBÉRICA SA<br>Urb. da Matinha<br>Rua Projectada à Rua 3<br>Bloco1 - 3° B/D 1950 - 327 Lisboa                                                        |
| <b>قطر<br/>QATAR</b>                             | 44485555                                          | 1 year              | www.tefal-me.com                                                                                                                                               |
| <b>REPUBLIC OF IRELAND</b>                       | 01 677 4003                                       | 1 year              | GROUPE SEB IRELAND<br>Unit B3 Aerodrome Business Park, College<br>Road, Rathcoole, Co. Dublin                                                                  |
| <b>ROMANIA</b>                                   | 0 21 316 87 84                                    | 2 ani<br>2 years    | GROUPE SEB ROMÂNIA<br>Str. Ernil Pangratti nr. 13<br>011881 București                                                                                          |
| <b>РОССИЯ<br/>RUSSIA</b>                         | 495 213 32 30                                     | 2 года<br>2 years   | ЗАО «Группа СЕБ-Восток»,<br>125171, Москва, Ленинградское шоссе, д.<br>16А, стр. 3                                                                             |
| <b>السعودية العربية المملكة<br/>SAUDI ARABIA</b> | 920023701                                         | 2 years             | www.tefal-me.com                                                                                                                                               |
| <b>SRBIJA<br/>SERBIA</b>                         | 060 0 732 000                                     | 2 godine<br>2 years | SEB Développement<br>Đorđa Stanojevića 11b<br>11070 Novi Beograd                                                                                               |

|                                         |                 |                             |                                                                                                                                     |
|-----------------------------------------|-----------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>SINGAPORE</b>                        | 6550 8900       | 2 years                     | GROUPE SEB SINGAPORE Pty Ltd.<br>59 Jalan Pemipin,<br>#04-01/02 L&Y Building<br>Singapore 577218                                    |
| <b>SLOVENSKO<br/>SLOVAKIA</b>           | 232 199 930     | 2 roky<br>2 years           | GROUPE SEB Slovensko, spol. s r.o.<br>Cesta na Senec 2/A<br>821 04 Bratislava                                                       |
| <b>SLOVENIJA<br/>SLOVENIA</b>           | 02 234 94 90    | 2 leti<br>2 years           | SEB d.o.o.<br>Gregorčičeva ulica 6<br>2000 MARIBOR                                                                                  |
| <b>SOUTH AFRICA</b>                     | www.tefal.co.za | 1 year                      | www.tefal.co.za                                                                                                                     |
| <b>ESPAÑA<br/>SPAIN</b>                 | 902 31 24 00    | 2 años<br>2 years           | GROUPE SEB IBÉRICA S.A.<br>C/ Almogàvers, 119-123, Complejo<br>Ecourban 08018 Barcelona                                             |
| <b>SVERIGE<br/>SWEDEN</b>               | 08 594 213 30   | 2 år<br>2 years             | Tefal Sverige, Löfströms allé 5, 172 66<br>Sundbyberg                                                                               |
| <b>SUISSE SCHWEIZ<br/>SWITZERLAND</b>   | 044 837 18 40   | 2 ans<br>2 Jahre<br>2 years | GROUPE SEB SCHWEIZ GmbH<br>Thurgauerstrasse 105<br>8152 Glattpark                                                                   |
| <b>ประเทศไทย<br/>THAILAND</b>           | 02 769 7477     | 2 years                     | GROUPE SEB THAILAND<br>2034/66 Italthai Tower, 14th Floor, n° 14-02,<br>New Phetchburi Road,<br>Bangkapi, Huaykwang, Bangkok, 10320 |
| <b>TÜRKIYE<br/>TURKEY</b>               | 444 40 50       | 2 YIL<br>2 years            | GROUPE SEB ISTANBUL AS<br>Dereboyu Cd. Bilim Sk. Sun Plaza No:5 K:2<br>Maslak 34398 Istanbul                                        |
| <b>المتحدة العربية الامارات<br/>UAE</b> | 8002272         | 1 year                      | www.tefal-me.com                                                                                                                    |
| <b>Україна<br/>UKRAINE</b>              | 044 300 13 04   | 2 роки<br>2 years           | ТОВ «Груп СЕБ Україна»<br>02121, Харківське шосе, 201-203, 3 поверх,<br>Київ, Україна                                               |
| <b>UNITED KINGDOM</b>                   | 0345 602 1454   | 1 year                      | GROUPE SEB UK LTD<br>Riverside House, Riverside Walk<br>Windsor, Berkshire, SL4 1NA                                                 |
| <b>U.S.A.</b>                           | 800-395-8325    | 1 year                      | GROUPE SEB USA<br>2121 Eden Road Millville, NJ 08332                                                                                |
| <b>VENEZUELA</b>                        | 0800-7268724    | 2 años<br>2 years           | GROUPE SEB VENEZUELA<br>Av Eugenio Mendoza, Centro Letonia, Torre<br>ING Bank, Piso 15, Ofc 155<br>Urb. La Castellana, Caracas      |

## **TEFAL/T-FAL INTERNATIONAL GUARANTEE**

**Date of purchase** / Date d'achat / Fecha de compra / Købsdato / Ostopäivä / Kjøpsdato / Inköpsdatum / Ostukuupäev / Pirkuma datums / Įsigijimo data / Data zakupu / Datum izročitve blaga / Datum kupovine / Vásárlás dátuma / Data achiziției / Дата на закупуване / Дата продажи / Чыдхуагх ор. / Дата продажи / Сатылган күні / 購入日 / วันที่ซื้อ / 구입일자 / Датум на купување :

**Product reference** / Référence produit / Referencia del producto / Referencenummer / Tuotenumero / Artikkelnummer / Produktreferens / Toote viitenumber / Produkta atsauces numurs / Gaminio numeris / Referenca produktu / Oznaka proizvoda / Tip aparata / Készülék típusa / Cod produs / Модел / Модель / Умодел / Модель / Υλγici / 製品リファレンス番号 / รุ่นผลิตภัณฑ์ / 제품명 / Податоци за производот:

**Retailer name and address** / Nom et adresse du revendeur / Nombre y dirección del minorista / Forhandler navn & adresse / Jälleenmyyjän nimi ja osoite / Forhandler navn og adresse / Återförsäljarens namn och adress / Mütiija kauplus ja aadress / Veikala nosaukums un adrese / Parduotuvės pavadinimas ir adresas / Nazwa i adres sprzedawcy / Naziv i adresa prodajnog mjesta / Naziv in naslov trgovine / Forgalmazó neve és címe / Numele și adresa vânzătorului / Търговки обект / Назва та адреса продавця / Чыдхуагх ор. и хууул. / Название и адрес продавца / Сатушының атауы мен мекен-жайы / 販売店名、住所 / ชื่อและที่อยู่ของห้าง/ร้านที่ซื้อ / 소매점 이름과 주소 / Име и адреса на продавач :

**Distributor stamp** / Cachet / Sello del distribuidor / Forhandler stempel / Jälleenmyyjän leima / Forhandler stempel / Återförsäljarens stämpel / Tempel / Žimogs / Antspaudas / Pieczęć sprzedawcy / Pečat distributera / Pečat trgovine / Forgalmazó pecsétje / Ștampila vânzătorului / Печат на търговския обект / Печатка продавця / Чыдхуагх ор. / Печать продавца / Сатушының мөрі / 販売店印 / ตราประทับของห้าง/ร้านที่ซื้อ / 소매점 직인 / Печат на дистрибутер :

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- damage to any glass or porcelain ware in the product
- damages or poor results specifically due to wrong voltage or frequency as stamped on the product ID or specification
- mechanical damages, overloading
- damage as a result of lightning or power surges
- accidents including fire, flood, etc
- professional or commercial use

## **Consumer Statutory Rights**

This international TEFAL/T-FAL guarantee does not affect the Statutory Rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This guarantee gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country. The consumer may assert any such rights at his sole discretion.

*\*\*\*Where a product purchased in a listed country and then used in another listed country, the international TEFAL/T-FAL guarantee duration is the one in the country of usage, even if the product was purchased in a listed country with different guarantee duration. The repair process may require a longer time if the product is not locally sold by TEFAL/T-FAL. If the product is not repairable in the new country, the international TEFAL/T-FAL guarantee is limited to a replacement by a similar or alternative product at similar cost, where possible.*

*\*TEFAL household appliances appear under the T-FAL brand in some territories like America and Japan. TEFAL/T-FAL are registered trademarks of Groupe SEB.*

Please keep this document for your reference should you wish to make a claim under the guarantee.

## **\*\*For Australia only:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**\*\*For India only:** Your TEFAL product is guaranteed for 2 years. The guarantee covers exclusively the repair of a defective product, but at TEFAL's choice, a replacement product may be provided instead of repairing a defective product. It is mandatory that the consumer, to have his product repaired, has to log a service request on the dedicated Smartphone application TEFAL SERVICE APP or by calling TEFAL Consumer Care Center at **1860-200-1232, Opening hours Mon-Sat 09 AM to 06 PM**. Products returned by Post will not be covered by the guarantee. As a proof of purchase consumer needs to provide both this stamped guarantee card and cash memo.