Product Warranty

***Original Proof of Purchase required**

Nantucket Pavers products undergo rigorous testing procedures to ensure we meet and exceed the requirements of ASTM C-1194 and ASTM C-1195 . This warranty is offered to the original Consumer Purchaser (Homeowner), for as long as they own their home. Nantucket Pavers warrants that the product is free from defects in material and workmanship. This warranty is only valid if the material is installed using our suggested install guidelines. This warranty is for residential, non-vehicular uses and does not imply a warranty for commercial applications. Nantucket Pavers warranty is limited to supplying new material only at no charge. Nantucket Pavers will not be responsible for freight or replacement labor costs. Any warranty claim must be accompanied with original proof of purchase. Color matching cannot be guaranteed. Patios and Firepits are to be installed on top of free drainage material. The use of Paver Base Panels will void this warranty. Warranty does not apply to "discountined" products.

STONE DUST

We generally recommend the traditional "sand set" installation method for all Nantucket Paver blocks. We DO NOT recommend using Stone Dust or Quarry Dust base as an installation method. Stone Dust or Quarry Dust does not allow adequate drainage of water and has also caused damage to the product due to a substance in the dust Nantucket Pavers does not warranty product that has been installed utilizing Stone Dust or Quarry Dust.

EFFLORESCENCE

This warranty does not apply to efflorescence. Efflorescence is a naturally occurring process in all concrete products that sometimes appears in the form of a white powdery film on the product surface. It does not compromise the integrity of the product. Although efflorescence cannot be prevented, it will wash off over time or can be cleaned with an efflorescence cleaner.

DE-ICING SALT

The use of de-icing salt can affect the durability and appearance of the product. Nantucket Pavers will not warranty and product damage resulting from the use of de-icing salt.

FIREPITS

12 Month Warranty from date of purchase

This warranty applies to firepits that were installed per manufacturer's instructions. Metal Ring, as instructed, should be flush with the top of the Firepit caps. The metal ring will protect the inside of ALL Firepit blocks from excessive heat. Firepit must be installed on free drainage material, crushed stone/sand or a patio with the proper pitch. This will allow rain and melting snow to drain properly and prevent puddling.

This warranty will not cover damage to concrete blocks for the following reasons:

- If there is evidence of hot coals on top of the caps from previous large fires
- If the metal ring is not flush with the top of the firepit caps
- If there is evidence of puddling or standing water in or around the firepit

This warranty includes replacement of damaged concrete blocks only. This warranty does NOT include replacement of the Metal Ring or reimbursement for Freight or Labor costs.