

LIMITED PRODUCT WARRANTY

WARRANTY

All warranty is subject to verifiable proper installation, adjustment of pre-charge, and installation of pressure relief valve as outlined in the manual.

EXCLUSIONS

This warranty does not cover any failure or problem unless it was caused by a defect in material or workmanship. In addition this warranty shall not apply to the following:

- If the product is subject to misuse (including use in a manner inconsistent with the design of the product), abuse, neglect, accident or is not properly installed, operated, repaired by any person or entity other than GWS USA or their authorized representatives
- If the product has been altered, modified, or repaired by any person or entity other than GWS USA or their authorized representatives
- If the product is used for a purpose not described in the installation manual
- If the product is subject to negligent handling or improper storage, damage during shipment, or damage due to environmental conditions or acts of God such as lightning, floods, fire, or freezing
- If the product is installed outside of the United States, Canada, or US territories or possessions

WARRANTY LIMITATIONS

This limited warranty is in lieu of all other warranties, written or oral, statutory, express, or implied, including any warranty of merchantability or fitness for a particular purpose. Purchaser's sole and exclusive remedy for GWS USA's breach of its obligations hereunder, including breach of any express or implied warranty or otherwise, unless provided on the face hereof or in a written instrument made part of this limited warranty, shall be for the purchase price paid to GWS USA for the non conforming or defective product or for the repair or replacement of non-conforming or defective product, at GWS USA's election. Any product which GWS USA determines to be defective within the warranty period shall be, at GWS USA's sole option, repaired, replaced, or refunded at the purchase price paid.

Without limiting the generality of the exclusions of this limited warranty, GWS USA shall not be liable to the purchaser or any third party for any and all (i) incidental expenses or other charges, costs, expenses (including costs of inspection, testing, storage, removal, reinstallation, or transportation) or (ii) damages, including consequential, special damages, punitive or indirect damages, including, without limitation, lost profits, loss or damage to property, mold, lost time and lost business opportunities, regardless of whether GWS USA is or is shown to be at fault, and regardless of whether there is or there is shown to have been a defect in materials or workmanship, negligence in manufacture or design, or a failure to warn.

GWS USA's liability arising out of the sale or delivery of its products, or their use, whether based upon warranty contract, negligence, or otherwise, shall not in any case exceed the cost of repair or replacement of the product and, upon expiration of any applicable warranty period, any and all such liability shall automatically terminate.

Without limiting the generality of the exclusions of this limited warranty, GWS USA does not warrant the adequacy of any specifications provided directly or indirectly by a purchaser or that its products will perform in accordance with such specifications.

HOW TO CLAIM WARRANTY

You must notify the authorized GWS USA distributor or dealer who sold you the product within thirty (30) days of the event leading to the warranty claim. Warranty service must be authorized by the GWS USA distributor or dealer which sold you the product to qualify for coverage. If you do not receive a prompt response, you may contact GWS USA directly at support@gwsusa.com. Notice of the warranty claim should be submitted within sixty (60) days of the event leading to the claim by the authorized distributor/dealer to GWS USA at the following address:

Global Water Solutions USA, Warranty Claim Department
3165 Lakewood Ranch Blvd., Suite 101, Bradenton, FL 34211
Email: support@gwsusa.com

Before GWS USA determines to provide any replacement part or product, it may, as a pre-condition to making such a determination, require that the warranty claimant ship the product, postage prepaid, to an authorized GWS USA distributor, or to GWS USA, and provide proof of purchase evidenced by the original sales receipt.

REPLACEMENT PRODUCT WARRANTY

In case of replacement of a product or any component part, GWS USA reserves the right to make changes in the construction, design, or material of the substitute components or products, which, in its judgment, constitute a product improvement. The replacement shall be subject to all of the terms and limitations of this warranty, except that the applicable warranty period shall be reduced by the amount of time the warranty claimant owned the product prior to submitting notification of the warranty claim.

OWNER'S RECORD KEEP FOR LATER USE

Serial Number (see tank data label on the tank): _____
Model (see tank data label on the tank): _____
Purchase Location and Date: _____
Date Installed: _____
Installer Name: _____
Telephone Number: _____
Please retain copy of product and installation receipts