



PO Box 1201
South Boston, VA 24592
(877) 930-3592
www.tvilum.com

Warranty Policy

Tvilum LLC warrants to the end user that products will be free from defects in materials and workmanship. This warranty lasts for one (1) year from the date of purchase. If manufacturer defects with the product are detected, contact Tvilum LLC within one year for a replacement part or complete unit free of charge.

Tvilum LLC reserves the right to research the original purchase. Lost or damaged in transit products are not covered under the warranty policy.

Warranty Exclusions

This warranty does not apply to any costs for the following:

1. Service calls to assemble units.
2. Damage resulting from mis-use, abuse, accidents, alterations or improper assembly.
3. Corrective work necessitated by repairs.
4. Defective products or parts from an unauthorized Tvilum LLC retailer.

Contact Us

For any questions regarding the warranty policy, please contact Tvilum LLC at help@tvilum.com or (877) 930-3592.