

RETURN / WARRANTY POLICY

Please carefully check item dimensions and finishing descriptions before you make the purchase. We offer a certain amount of rustic farmhouse products that feature distressed finish. In fact, we spend hours and hours of extra time and efforts to hand-make these beautiful features. They are not defective or used!

Most items can be returned **within 30 days of delivery**. Item(s) must be:

- In its original, undamaged condition
- Disassembled, if the item(s) were originally delivered disassembled
- In its original packaging. If the original packaging is too damaged to be shipped back, you must use a similar sized box as the original or a box no longer than 108 inches.
- 15% restocking fee will be deducted from the refund for non-manufacturing issue returns.

Please don't hesitate to contact us at **312-600-5553** to address your question, concern, or issue about the order. Please kindly provide order # and photo evidence when you reach out. Photos are extremely important for us to quickly identify and resolve the issue, as well as for our continuous improvement initiatives.

Thank you.