USE AND CARE

- 1. To clean, use a soft cloth slightly dampened with water.
- 2. Do not use abrasive cleaners or spray liquids.
- 3. Using solvents of any kind on your furniture may damage your furniture's finish.
- 4. Liquid spills should be removed immediately. Using a soft clean cloth, blot the spill gently. Avoid rubbing.
- 5. Stains or marks from crayons or ink markers will be difficult to remove.
- 6. Do not climb or step on the stand.
- 7. Periodically check that all fasteners are tightened.
- 1. Para limpiar, use un paño suave ligeramente humedecido con agua.
- 2. No use limpiadores abrasivos o rociadores.
- 3. El uso de disolventes de ningún tipo sobre sus muebles pueden dañar el acabado de sus muebles.
- 4. Los derrames de líquidos deben ser retirados inmediatamente. Con un paño suave y limpio, seque el derrame suavemente. Evite frotar.
- 5. Las manchas o marcas de crayones o marcadores de tinta serán difíciles de eliminar.
- 6. No se suba o pisar el stand.
- 7. Compruebe periódicamente que todos los sujetadores estén apretados.
- 1. Pour nettoyer, utilisez un chiffon doux légèrement humidifié avec de l'eau.
- 2. Ne pas utiliser de nettoyants abrasifs ou de liquides en aérosol.
- 3. L'utilisation de solvants d'aucune sorte sur vos meubles peut endommager le fini de votre mobilier.
- 4. Les déversements de liquides doivent être retirés immédiatement. L'utilisation d'un chiffon propre et doux, éponger délicatement le déversement. Évitez de frotter.
- 5. Taches ou les marques de crayons ou des marqueurs d'encre sera difficile à enlever
- 6. Ne pas monter ou marcher sur le stand.
- 7. Vérifier périodiquement que toutes les fixations sont serrées.

Product Warranty Agreement

Thank you for choosing our product! We are committed to providing high-quality products and excellent customer service. Please read the following Product Warranty Agreement to understand the terms regarding product returns, exchanges, and accessory replacements.

1. Return and Exchange Policy

Within 30 days of receiving the product, you may return or exchange it unconditionally. Please ensure that the product is in its original condition, with intact packaging, and include the purchase receipt. We will provide a full refund or replace the product with an equivalent value.

2. Accessory Replacement Policy

From day 31 to day 60 after receiving the product, we only offer accessory replacement services. If you discover any defects in accessories during this period, please contact our customer service team, and we will promptly provide a replacement.

3. Warranty Coverage

Unless the product malfunctions due to intentional damage or improper use, we offer free warranty services for [specified warranty period]. During the warranty period, we will be responsible for repairing or replacing defective parts of the product.

4. Return, Exchange, and Accessory Replacement Procedure

If you need to return or exchange a product or request accessory replacement, please follow these steps:

a. Log in to your account on [company website] and fill out the return/exchange or accessory replacement application form. b. Our customer service team will contact you within 3 business days to confirm your application. c. Once your application is approved, we will provide detailed instructions for returning the product or send replacement accessories.

5. Important Notes

Please note the following points to ensure a smooth return, exchange, or accessory replacement process:

- a. Retain the original packaging of the product and ensure the integrity of the product and accessories.
- b. You are responsible for the shipping cost of returns, except in the case of product quality issues. c. If the product experiences issues during use, please stop using it and contact our customer service team immediately.

6. Contact Us

For any questions regarding the product warranty or if you need assistance, feel free to contact our customer service team.