LIMITED LIFETIME WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. Due to the natural character of our handcrafted copper products and artisan process, variations in dimensions, color, surface, hue, hammering uniformity and finishes are expected and not considered defects. These variations are more evident in our "natural finish" where some pieces will have variable areas of more black or brown. Novatto offers no warranty with respect to the finishes on the copper products, as the living finishes naturally change over time. Novatto's copper sinks offer a Limited lifetime warranty for up to one (1) year, on defects in workmanship and/or materials for all of our collections when the product was purchased through an authorized Novatto dealer.

Under no circumstance will Novatto be held responsible for any damage as a result during or after product installation. We will not be responsible for any installation or labor charges, freight cost, *lost profit or any other expenses associated with a defective product. Novatto's only responsibility is the exchange or replacement of a defective product. Novatto will not be responsible for product failures due to lack of maintenance. We will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. Please read the care and maintenance documentation to determine the limits of proper use.

Get the most out of your Novatto sink by registering!

By registering, you are verifying Novatto Limited lifetime warranty. Plus you will receive helpful tips, learn of special events, product information, and so much more.

If you believe you have a warranty claim, contact Novatto, either through your Plumbing Contractor, Home Center, local Dealer, or by writing: Novatto Inc, Attn.: Product Support, 3533 E. Corona Ave., Phoenix, AZ 85048, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include the original sales receipt. For other information email: productsupport@novatto.com.

Novatto makes no implication our products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer for one (1) year.

Since copper is a living material each piece is unique and one of a kind. Due to the unique handcrafted art of Novatto's copper products, the tolerance in size of our sinks is +/-0.5" and for our bathtubs it is +/-1.0". To be sure Novatto's product fits perfectly in your home; **we recommend purchasing the product first and fabricate according.**

Warning: Do not use corrosives such as chlorine, vinegar, abrasive cleaners, copper cleaners, and citric acids like lemon or orange juice, harsh chemicals or anything with ammonia or acid. These substances may remove the patina finish of a copper sink. However, if an acidic product removes some of the patina, do not worry the patina will return over time due to its living properties.

Need more help?

Feel free to contact our product support anytime at 844.404.4242 or email us at productsupport@novatto.com. More information is also available at www.Novatto.com.

*Some states, provinces, and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

THANK YOU

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below and leave us a review with a good, high-resolution image and you could win a $25 Amazon or Visa gift card.

It's easy as...

- **Go to novatto.com**
- **Find your product's page**
- **Scroll 1/2 way down, on the right click the white button *"Write a review"***
- **Review, submit... enjoy!**

NOVATTO
WHERE STYLE FLOWS

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