



Trademark Global warrants the products covered by this warranty to be free from manufacturing defects in material and workmanship for a period of thirty (30) days, beginning on date of delivery. Under the terms of this limited warranty, Trademark Global may, in its sole discretion, repair or replace the defective parts or item. If repair or replacement is not feasible, Trademark Global, again at its sole discretion, offer or provide a refund, credit, or credit toward future purchase.

Claims:

1. Claims made under this Warranty must be directed to the authorized dealer of the original purchase by the original purchaser. This Warranty is not transferable.
2. Any claims against this Warranty must initially be presented to the authorized Trademark Global dealer, along with dated proof of purchase and delivery.
3. In order to determine if a defect exists and how to best arrange replacement or repair, Trademark Global may require photographs of the defect and / or personnel inspection by a Trademark Global representative or by a representative from the authorized dealer where original purchase was made.
4. Once the claim is presented to Trademark Global, an assessment will be made to determine if defects are manufacturing related or other (normal ware & tear, handling, freight related, misuse etc.).
5. If feasible, replacement parts can be sent directly to the consumer. In most cases replacement items/pieces of furniture may need to be shipped to the Authorized Dealer where original purchase was made.
6. This Warranty does not cover cost of re-delivery or cost associated with replacing parts or items.

General limitations:

1. This Warranty is void if product has been modified or altered in any way after shipment from Trademark Global. Trademark Global reserves the right to modify product from its original form shown in showrooms or in catalogs. Such modifications are not considered defects.
2. Transportation, handling, or delivery damages are not considered defects under this warranty. Such claims should be filed with the dealer, freight carrier, or delivery service.
3. This Warranty applies under conditions of normal residential use. It does not apply to defects or damages resulting from negligence, abuse or misuse, including but not limited to inadequate or improper maintenance, exposure to water, salt air, chemicals or exposure to extreme environmental conditions—conditions of High Humidity or Dry Air.