

PlumbFlex Warranty

PlumbFlex honors all warranties for one year on all of our products. If you are experiencing an issue with a product purchased through PlumbFlex that is still covered by a valid warranty, please contact a Customer Service Representative. PlumbFlex will advise you of the next steps for getting your replacement. In some cases, this will require you to troubleshoot the issue with the customer service directly to obtain a case or claim number. Because of the nature of warranty claims, this process can sometimes take several business days. We will do everything we can to minimize the wait and resolve your issue.

Warranty policies for such items typically cover parts only and labor costs are rarely covered. Most warranties will allow for replacement only. Items are generally not eligible to return for credit. Customers are responsible for the shipping costs to send the warranty item back to us and PlumbFlex will pay the shipping costs to send out the replacement.

PlumbFlex Customer Care:

Call us: 908-279-1500

Email us: info@plumbflexusa.com

