Daheat

Limited One(1)Years Warranty

Daheat products are made of quality materials and excellent craftsmanship to provide customers long-lasting products. In the case of any defects in materials or craftsmanship under regular use were inspected in the first year after loading, Daheat will provide replacement parts at no charge, or at its option, replace any product or part of the Daheat that is deemed defective, under normal installation, use, service, and maintenance.

This Limited Warranty is valid only for the original purchaser of our products and it may not be transferred.

This One **Year Limited Warranty is not applicable:**

1) Breakage percentage is less than 2% of the whole container.
2) The Consumable parts like toilet seat cover and water fitting.
3) To normal wear;
4) When the Product is used for other purposes than those determined by the manufacturer;
5) When the Product is not installed by a qualified plumber when plumbing is required;
6) When the identification information of the Product is erased or withdrawn;
7) To damages that are only aesthetic and do not affect the normal use of the Product, including scratches, bumps, etc.;
8) When the damages, defects, faults, or other problems arise from:
   a. an abnormal use of the Product;
   b. Inadequate maintenance of the Product;
   c. a faulty installation of the Product or an installation that is not in accordance with the installation guide (if one is provided);
   d. a modification,a repair or dismantling of the Product by a person not authorized by the retailer or the manufacturer;
   e. the transportation by the purchaser, his employee, officer, or representative;
   f. negligence by the purchaser,his employee,officer,or representative;
   g. an accident;
   h. a case of force majeure (are considered force majeur: natural disasters, Lightning, flood, fire, etc.);
   i. any event that is not caused by the product itself.

In no circumstances can the manufacturer or wholesaler or retailer beheld responsible for any extraordinary, special, indirect, accessory, or consecutive damages resulting from the use of or the incapacity to use the Product.