

Manufacturer's Warranty

The Manufacturer declares that the **unglazed tiles** are meeting the technical specifications and requirements of **EN 14411 (ISO 13006) ANNEX G** (only applies to first choice).

No claims shall be accepted after the products have already been installed.

Every installation of the material, be it total or partial constitutes an unconditional acceptance of the good as corresponding to what was agreed in the order confirmation.

Once the ceramic tiles have been installed, the **Manufacturer** will not be liable for the quality of the tiled surface but only for the quality characteristics of the supplied material.

It is understood that the **Manufacturer** will not be liable for any events, damages and/or faults on the surface caused by incorrect installation, neglectful cleaning and maintenance and/or inadequate selection of the installed materials with respect to the destination of use.

There is no further warranty other than that which is derived from description of the goods as indicated in the order confirmation, catalogues and company's literature.

Furthermore, no implicit warranty is offered for a particular use of the product.

The **Purchaser** agrees that the goods are sold as "seen and accepted".

Upon receiving the goods, the **Purchaser** understands to carefully check them by opening the boxes.

In the event that the **Purchaser** identifies damages covered by our warranty, he/she shall communicate this claim by registered letter within 8 days from receiving of the goods.

After this time has expired, the **Purchaser** shall not have any warranty rights for any identified damage.

Shall the **Purchaser** exercise his/her right to claim, he/she shall make the whole supply available to the Seller.

Shall the **Purchaser** make available only part of the supply, the warranty shall be invalidated.