



A PLAYCORE Company

## **FIFTY-YEAR WARRANTY ON BIGTOYS AND EARLYWORKS**

BigToys provides a fifty-year limited warranty on BigToys and Earlyworks aluminum and steel upright posts, recycled plastic lumber including solid recycled plastic decking, enclosure and roof components. These warranties cover damage due to failure or corrosion of metal parts that cause the product to become structurally unfit for its intended use. Fifty-year warranty covers the life of the product under normal use, proper maintenance and at original installation location; see exclusions.

## **TWENTY-YEAR LIMITED WARRANTY ON INTEGRATED SHADE FRAME**

BigToys provides a twenty-year limited warranty on BigShade Integrated Shade steel framework against all structural damage due to corrosion, deterioration, or workmanship. Units are designed for 5 lbs. snow load and 10 lbs. live load unless otherwise engineered. Covers should be removed for snow greater than 5 lbs. Owner is responsible for routine maintenance to preserve the finish and welded joints. This might consist of spot painting any points of corrosion if, in the unlikely event any should occur (regardless of cause); and, to keep connecting hardware properly secured. Failure to provide routine maintenance will void this warranty. Warranty constitutes repair or replacement of any defective parts. This warranty does not include any cosmetic issues, vandalism, incidental or Acts of God.

Sunguard Shade Cloth® polyethylene covers carry a fifteen-year warranty against deterioration, rot or faulty workmanship and seam failure. Owner is responsible for routine maintenance of cover, which includes maintaining proper cable tension and cleaning cover annually with a light detergent and water to maintain color vibrancy. The cover should be removed with predicted winds of 90 mph or greater. The steel framework is designed to withstand winds of 170 mph with the cover removed (105 mpg with cover on).

## **FIFTEEN-YEAR LIMITED WARRANTY ON PIPES, RUNGS, ENGINEERED TIMBER UPRIGHTS, CONDITIONED WOOD, ROTATIONALLY MOLDED, and INJECTION MOLDED PLASTICS**

BigToys provides a fifteen-year limited warranty on metal pipes, rails, loops, climbers, slide poles, brackets and rungs; and a one-year limited warranty on powder coated parts. The warranty covers damage due to failure or corrosion of metal parts that cause the product to become structurally unfit for its intended use.

The warranty with respect to failure due to material or production defects on engineered timber uprights is five-years unless utilizing available metal footings in which case the warranty is then fifteen-years. All engineered timber uprights and conditioned wood components on play equipment are warranted against structural failure due to deterioration from fungi or insects that render the product to become unfit for its intended use.

BigToys provides a fifteen-year limited warranty on rotomolded and injection molded products for structural integrity against damage due to breaking or splitting under normal use that causes the product to become structurally unfit for its intended use; see exclusions. In the event of a claim under this warranty, BigToys will replace the rotomolded or injection molded product at no cost to the customer.

### **TEN-YEAR LIMITED WARRANTY ON FIBERGLASS SIGNAGE and HDPE PANELS**

BigToys provides a ten-year limited warranty on fiberglass sign panels against delaminating or fading and a five-year warranty on high density polyethylene (HDPE) panels against degradation and discoloration.

### **FIVE-YEAR LIMITED WARRANTY ON NET CLIMBERS AND COMPONENTS**

BigToys provides a five-year limited warranty on nylon-covered cable net climbers and components against structural failure caused by cable breakage; a five-year limited warranty on nylon-covered cable wear and deterioration resulting from defects in material and workmanship; and a one-year limited warranty on nylon rope products. These warranties cover damage due to failure that cause the product to become structurally unfit for the intended use; see exclusions.

### **FIVE-YEAR LIMITED WARRANTY ON BELT AND INFANT SWING SEATS**

BigToys provides a five-year limited warranty on belt and infant swing seats against structural failure that causes the seats to become unfit for its intended use; see exclusions.

### **TWO-YEAR LIMITED WARRANTY ON MOVEABLE PARTS**

BigToys provides a two-year limited warranty on moveable plastic and metal with respect to failure due to material or production defects.

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**The warranty is not effective if products have not been installed properly according to the instructions provided by BigToys, or maintained correctly according to the BigToys Maintenance Manual.**

**The warranty does not cover normal wear and tear, surface corrosion on metal parts, discolored surfaces and other cosmetic issues or failures due to misuse or vandalism.**

**BigToys excludes from these warranties the cost to remove parts and reinstall replacements; replacement due to cosmetic defects or coating deterioration caused by climatic conditions; and wood replacement resulting from twisting, warping, checking, shrinking, swelling or other natural physical properties of wood.**

**To the extent permitted by law, these warranties are expressly in lieu of any other implied or expressed warranties or representation by any person, including any implied warranty of merchantability or fitness. These warranties provide valuable rights to you. No Sales Representative can modify or amend the terms of this warranty.**

## Claim Procedure

To make a warranty claim, send your written statement of claim, along with the original purchase invoice or invoice number to:

BigToys  
Customer Service  
1760 Barnes Blvd SW  
Tumwater, WA 98512

Or Contact you local Representative at  
**USA 1-866-814-8697**

Within 60 days of notice of claim under warranty, BigToys will make arrangements to replace the damaged product. BigToys will cover freight costs within the continental United States. BigToys is not responsible for freight costs associated with products located outside the continental United States. BigToys reserves the right to inspect all products identified as damaged.

Since warranty limitations and exclusions may vary from state to state, you should check any specific warranty rights in your state.

See BigToys on the web at [www.bigtoys.com](http://www.bigtoys.com)

