



# bobi Pet

## OWNER'S MANUAL

# **bObi Pet**

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Model NWP20800  
Manual Version 2020.1

A bObi robotic floor cleaner is shown in the foreground, partially obscured by a red overlay. The robot is grey and circular, with a black sensor at the top and three buttons labeled 'GO!', 'JUICE', and 'WAFFLE'. The background is a bright, modern living room with a white wall, a painting, and a potted plant.

# Congratulations!

Congratulations on your new intelligent floor cleaner! bObi is now at your service. To see bObi at her best, please read the Quick Start Guide and this manual thoroughly.

Welcome to the bObsweep family and Happy Sweeping!

If you have any questions or concerns, feel free to contact our helpful support team at [support@bobsweep.com](mailto:support@bobsweep.com) or 1-888-549-8847.

Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.

bObi



# Important Safety Instructions

Flip bObi's power switch OFF and unplug her from the outlet when she is not in use and before conducting maintenance.

bObi is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.

Leaks from the battery cells can occur under extreme usage or temperature conditions. If the liquid gets on the skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical attention.

bObi is composed of electronic components that in rare and unintended cases can cause hazards of heating, fire, and other malfunctions. Furthermore, because bObi is capable of autonomous movement, her use poses the risk of collision with property, pets, and persons. Unintended removal of articles — such as small valuables, jewelry, or hair of persons or pets lying on the floor — may also occur.

If bObi, her remote control, or her charging station has been damaged in any way, do not operate them. Contact our customer care center at [support@bobsweep.com](mailto:support@bobsweep.com) or call 1-888-549-8847.

✗ Do not handle bObi, her remote, or her charging station with wet hands; use only on dry surfaces.

✗ Do not pull or carry the charging station by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord.

✗ Do not attempt to open the charging station. Repairs on the station should only be carried out by our qualified technicians.

✗ With the exception of the mopping cloth, do not immerse any part of bObi into water or other liquids.

✗ Do not mutilate or incinerate the battery, as it will explode at high temperatures.

✗ Do not use bObi outdoors.

✗ Do not expose bObi, her charging station, or remote to temperatures higher than 113° F (45° C), moisture, or humidity.

✗ Do not dispose of your battery in fire. Old batteries should be recycled safely through your local recycler.

✗ Do not let bObi pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

# Declaration of Conformity

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Warranty

Every bObi Pet purchased from an authorized seller includes a 2-year limited warranty, 5-year subsidized repair plan, and lifetime of customer support. The warranty covers the battery, labor, and non-consumable parts; it does not cover postal charges and consumable parts such as brushes, filters, and mopping cloths.

To activate bObi's warranty, register him online at [www.bobsweep.com/warranties](http://www.bobsweep.com/warranties). To purchase additional coverage plans, go to [www.bobsweep.com/coverageplans](http://www.bobsweep.com/coverageplans).

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# Getting Started

Let's start at the very beginning.

We'll walk you through the basics and help you get bObi started for the very first time.

- 5 Box Contents
- 7 bObi's Anatomy
- 9 Get to Know bObi
- 14 Get bObi Started





Bob comes with the following items. You can purchase replacement parts and accessories at [www.bobsweep.com/shop](http://www.bobsweep.com/shop).

- 1

FullCommand™ Remote
- 2

Charging Adapter
- 3

Charging Station
- 4

bObi bLOck™
- 5

Mop Attachment
- 6

Microfiber Mopping Cloths (2)
- 7

Syncing Tool
- 8

Philips Head Screwdriver
- 9

Side Brush Screws (2)
- 10

Blindfold Stickers (4)
- 11

Cleaning Tool
- 12

Filter
- 13

Battery
- 14

Main Brush
- 15

Side Brush
- 16

Main Brush Holders
- 17

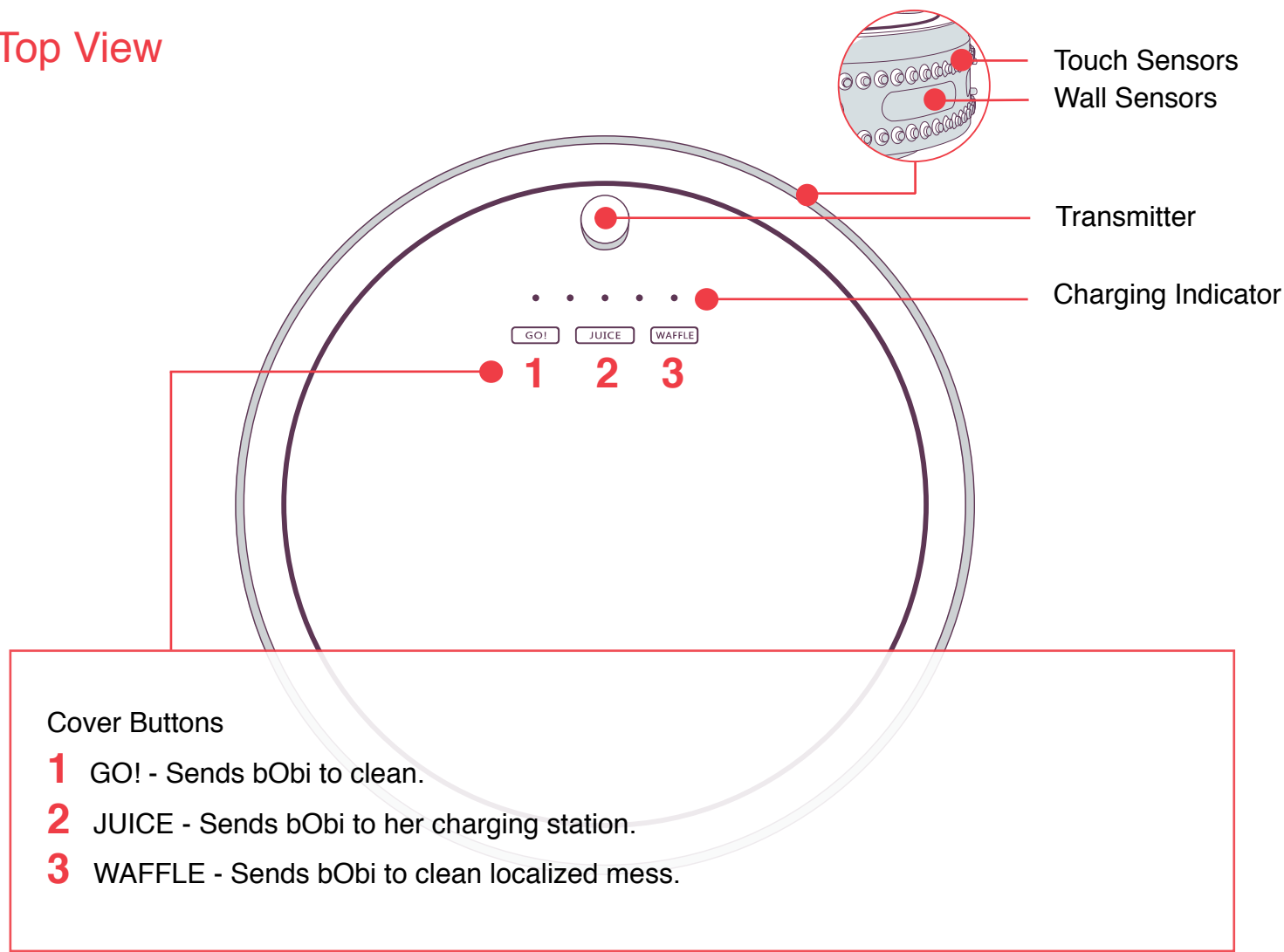
Owner's Manual, Quick Start Guide, and Warranty Card
- 18

bObi Pet

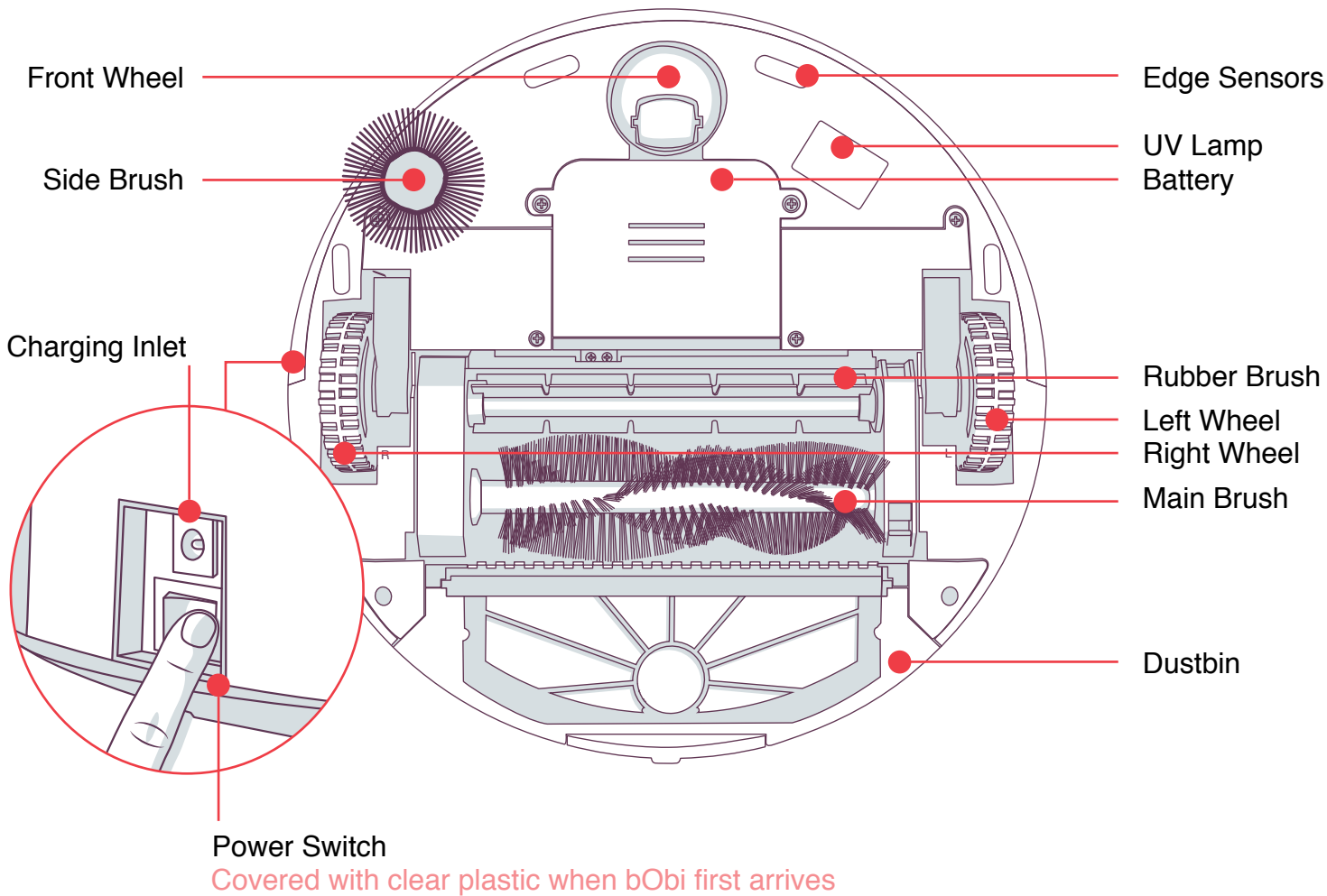




## Top View



## Bottom View

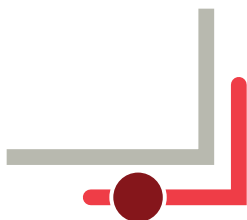
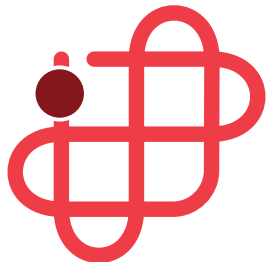


## Who is bObi?

bObi is an autonomous robotic vacuum cleaner, at your service! She can vacuum, sweep, and mop all at the same time — and at the end of her cleaning session, she automatically returns to her charging station for a power nap. Set bObi to clean on a schedule and she'll clean on her own even when you're not around.

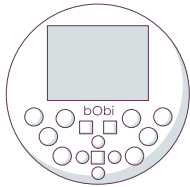
## How does bObi find her way around?

bObi doesn't store any data about your home; instead, she uses a network of reactionary sensors to detect obstacles. To maximize her coverage, she may spiral outward, zigzag across a small area, or follow along walls. If she seems to be ignoring some spaces or spending too much time on others, don't worry! bObi will efficiently clean your home over the course of a full cycle — just check her dustbin for the evidence!



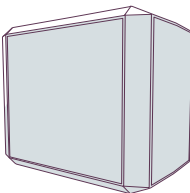
## Should I pick up bObi?

You may pick up bObi while she's cleaning, but it's best to let her work in her own way. Moving her around, manipulating her movements, or picking her up may confuse her and disrupt her cycle.



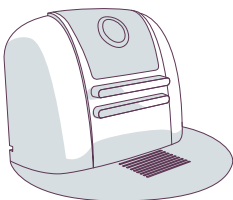
### FullCommand™ Remote

If you wish to control bObi's movements manually, you may use the navigational buttons on her remote.



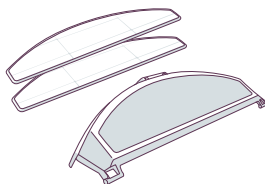
### bObi bLOck™

You can keep bObi away from obstacles that she finds difficult to navigate, such as areas with cords or high ledges, by using bLOck™.



### Charging Station

bObi automatically returns to her charging station when low on battery. If bObi is having trouble finding her station, try re-syncing it and relocating it to a more easily accessible location with more space around it.



### Mop Attachment

bObi may have a tough time climbing over elevated surfaces while mopping. Remove bObi's mop when she is not cleaning smooth surfaces. Do not let her climb onto carpet or rugs when mopping.

Navigating Difficult Obstacles



Easy Fix

Use bObi bLOck™ to keep bObi away from areas she finds particularly challenging. bObi bLOck™ emits a digital barriers that bObi won't cross.

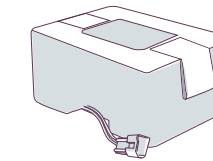


# Getting Started

Get bObi Started: bObi will be ready to clean in just 3 easy steps.

## Step 1: Install bObi's Battery

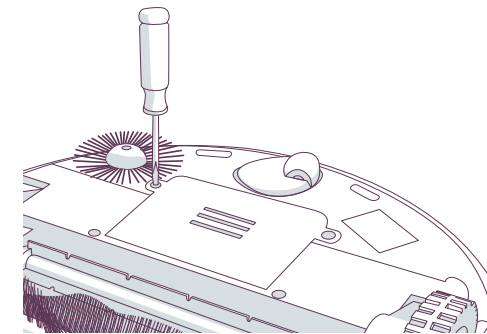
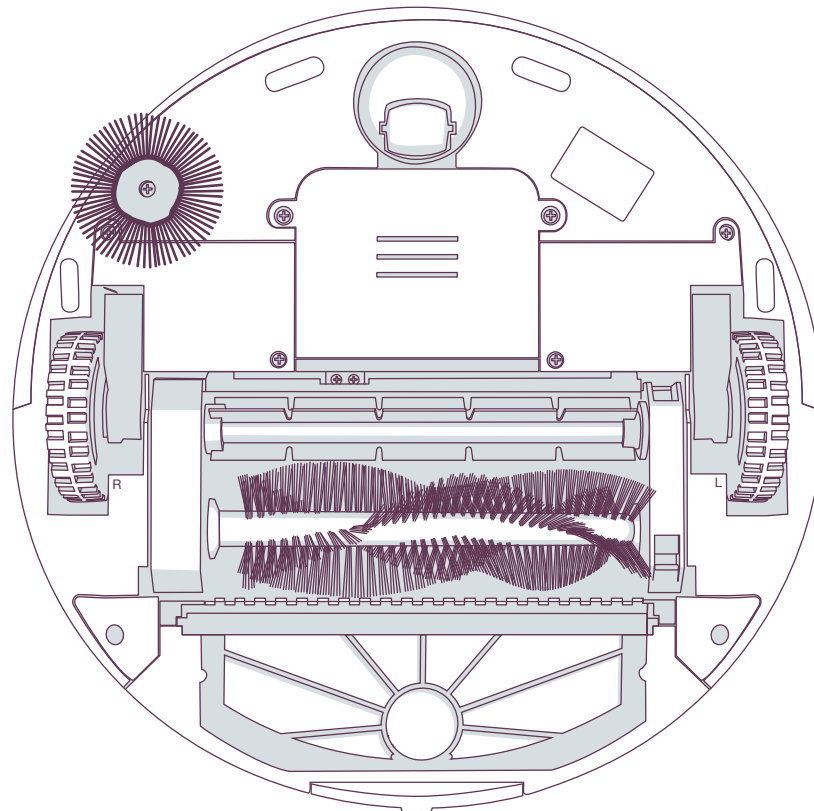
### Parts You'll Need:



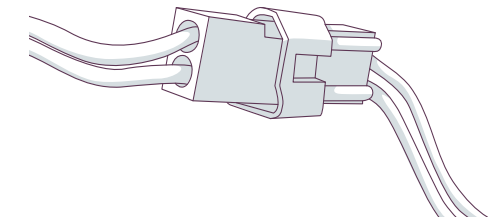
Battery



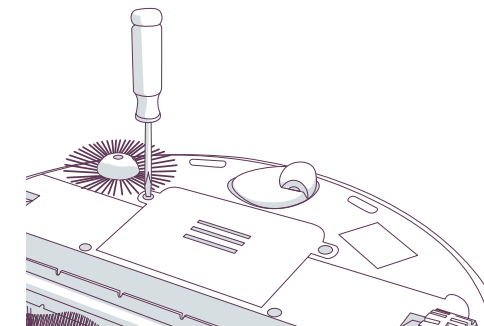
Phillips Head  
Screwdriver



1. Remove the 2 screws on the battery cover using a Phillips head screwdriver.



2. Plug the battery into its socket, then slide the battery into the compartment.

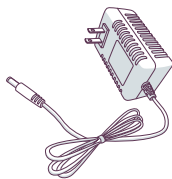


3. Replace the screws on the battery cover.

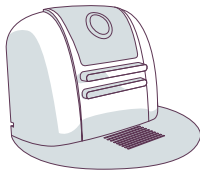
## Step 2: Charge bObi

Allow bObi to fully charge before using her for the first time.

### Parts You'll Need:



Charging Adapter



Charging Station

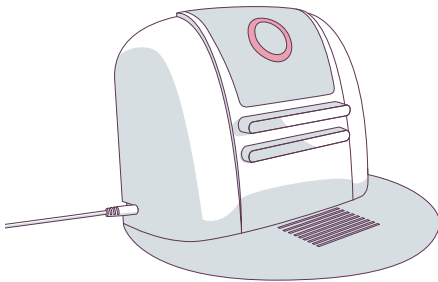
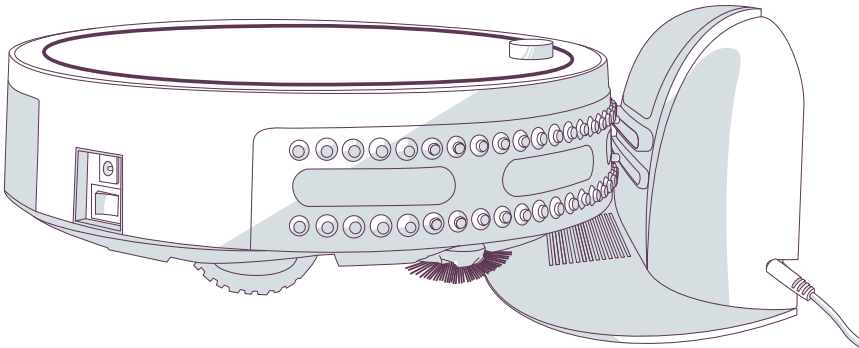
### When bObi Is Charging:

The charging indicator's center light will flash to indicate that she is charging.

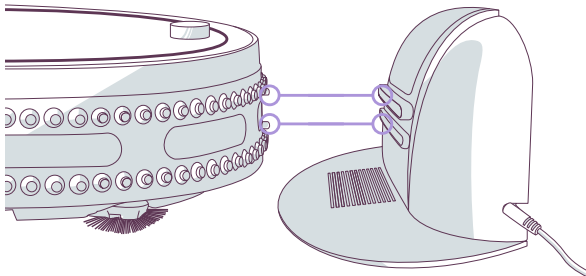


### When bObi Is Fully Charged:

The center light remains still.



1. Plug the charging adapter into the side of the charging station. The station's power light will turn on.

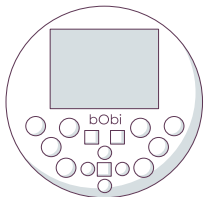


2. Place bObi on her charging station with the metal nodes on her front resting against the plates on her station.

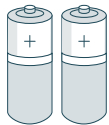
## Step 3: Prepare bObi's Remote

Setup bObi's remote so that she can respond to its commands.

### Parts You'll Need:



FullCommand™  
Remote

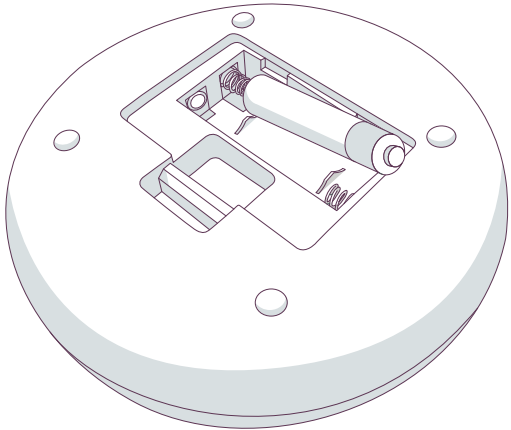
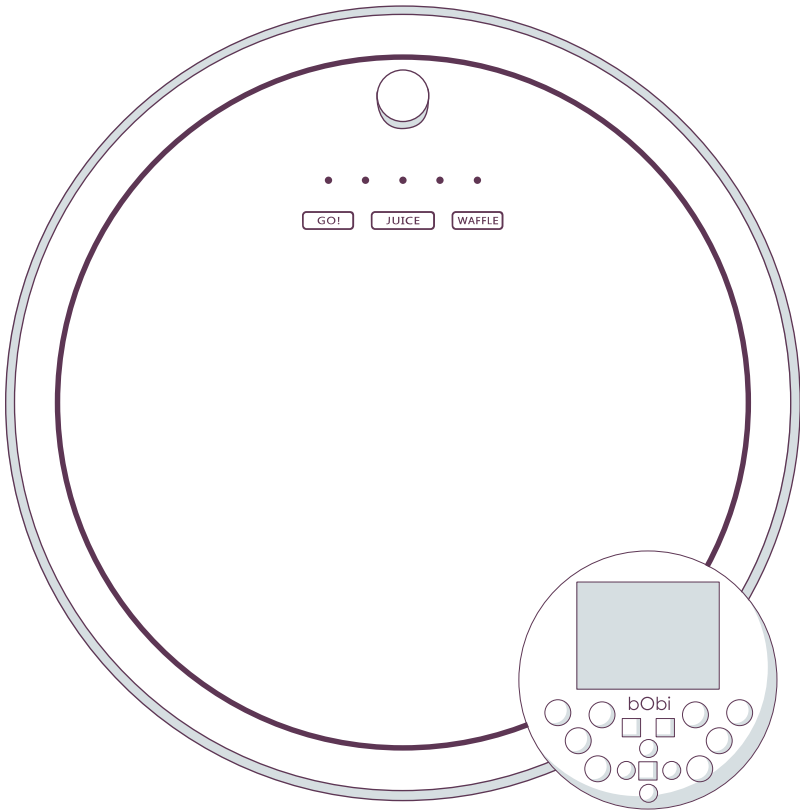


AAA Batteries x2  
(not included)

### Quick Tip:



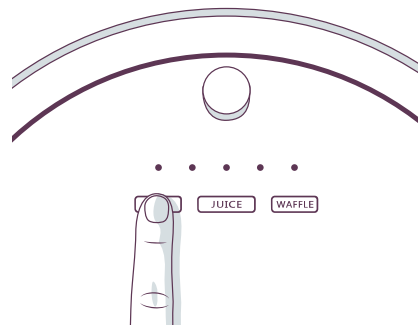
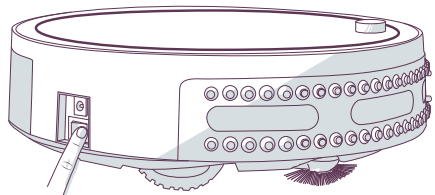
Make sure to remove the clear plastic covering on bObi's power switch.



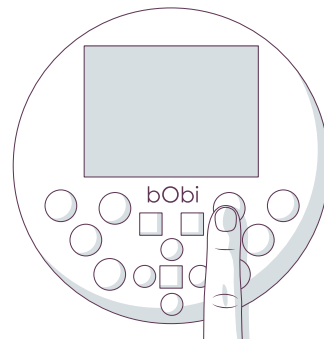
Insert 2 x AAA batteries to turn on bObi's remote.



bObi is now ready to clean!

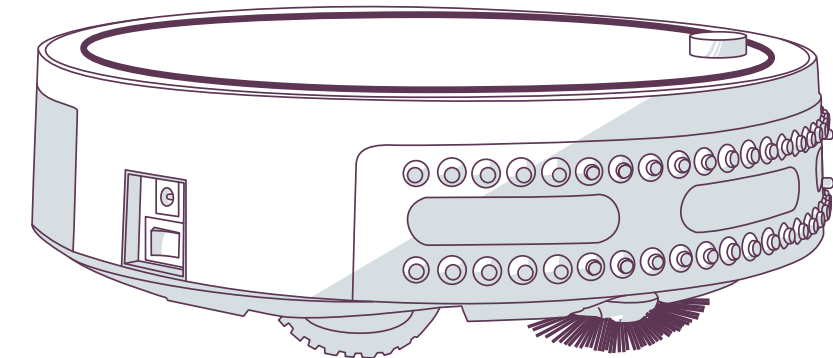


OR



1. Flip bObi power switch ON.

2. Press the GO! button on bObi's cover or FullCommand™ remote, and she will clean on her default Deep Clean mode.



**Quick Tip:**

Make sure to remove the clear plastic covering on the power switch.

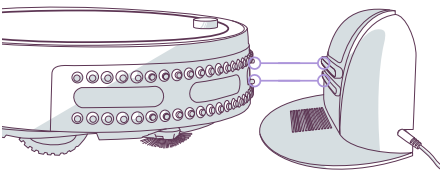
# Charging

bObi automatically returns to her charging station when low on battery. To maximize bObi's chance of finding her station, it's best to place it in an easily accessible location with plenty of space around it. If bObi continues to have trouble finding her station, you may need to sync it.

- 23 Charging bObi
- 25 Charging Station
- 27 Syncing the Charging Station

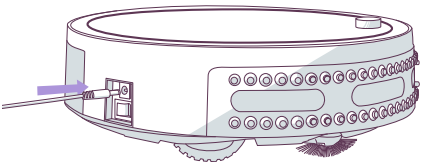


Charging bObi



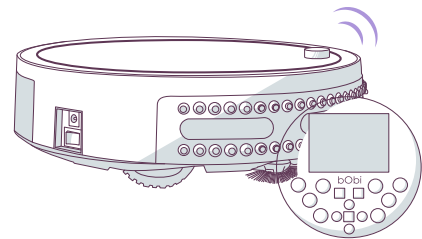
Charging bObi Using the Charging Station

Place bObi on her charging station with the metal nodes on her front resting against the plates on her station. Make sure the station is plugged in and the station’s power light is on.



Charging bObi Using the Adapter

Plug the charging adapter directly into the inlet on bObi’s side.



Sending bObi to Her Charging Station

Press the JUICE button on her FullCommand™ remote or cover.



When bObi Is Charging:

The charging indicator’s center light will flash to indicate that she is charging.

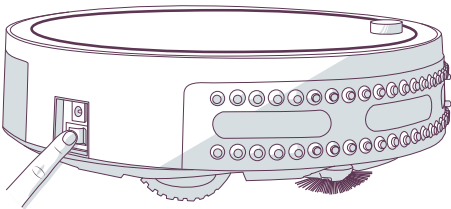
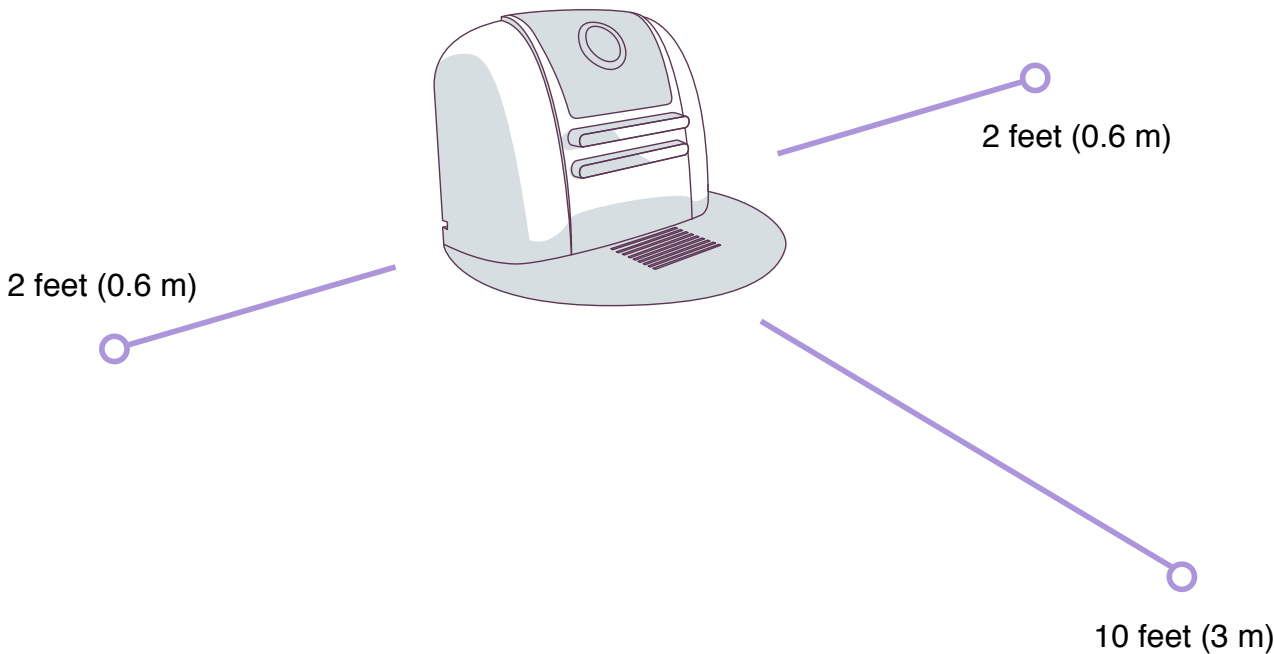
When bObi Is Fully Charged:

The center light remains still.



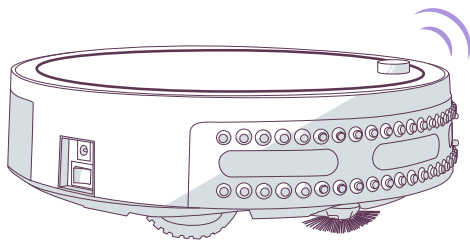
Charging Station

Position the charging station against a wall on a hard, flat surface. Make sure there is at least 10 feet (3 m) of open space to the front and 2 feet (0.6 m) of open space to the sides of the station.



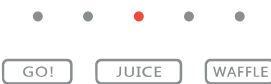
Conserving bObi’s Battery

To conserve bObi’s battery, turn her power switch OFF and remove her from her charging station when she is not in use. bObi should not sit on her station for more than 5 days.



Standby Mode

After a minute of idling with her power switch ON, bObi will enter standby mode to conserve her battery. In standby mode, bObi will beep once every 2 minutes. To mute the beeps bObi makes in standby mode, turn her power switch OFF or place bObi on her charging station.



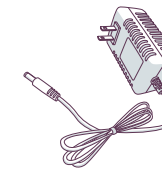
When bObi is charging, the charging indicator’s center light will flash to indicate that she is charging.

When bObi is fully charged, the center light remains still.

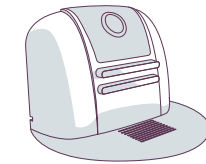
### Syncing the Charging Station

bObi is smart and will automatically search for her charging station when her battery power reaches 15%. You will need to sync the station if bObi is having trouble finding it.

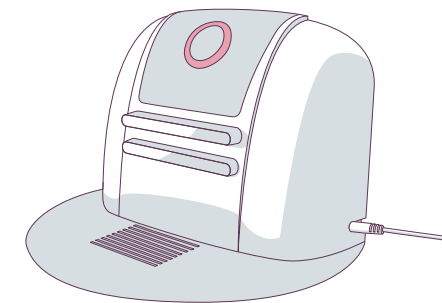
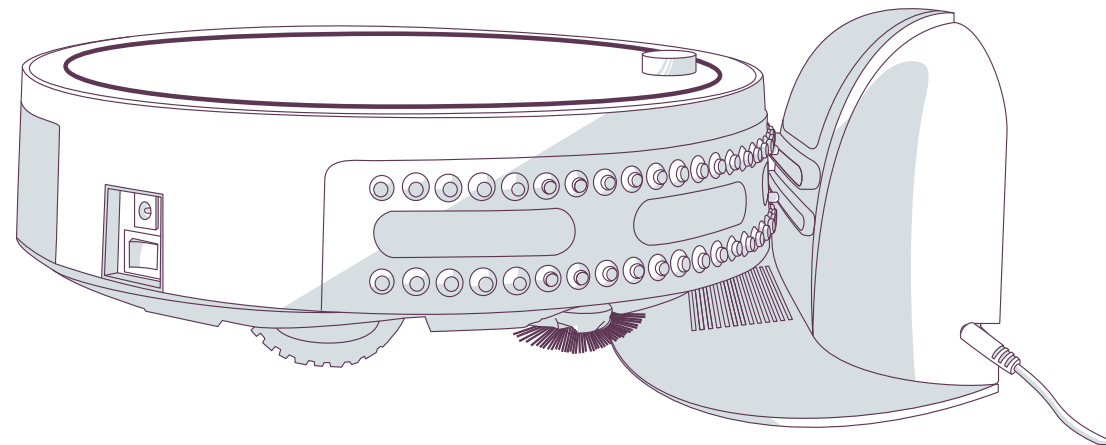
#### Parts You'll Need:



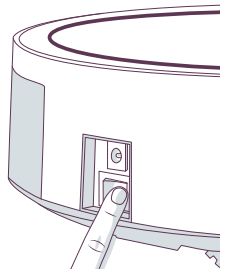
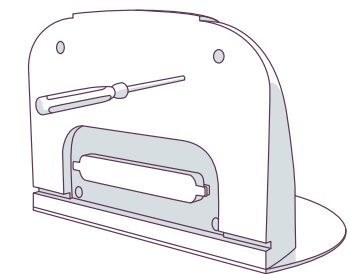
Charging  
Adapter



Charging  
Station



1. Plug the charging adapter into the side of the charging station. The station's power light will turn on.



2. Using the syncing tool, press the SYNC button on the back of the charging station while at the same time flipping bObi's power switch ON.

#### Quick Tip:

! Make sure bObi is not on the charging station during the sync.



bObi will chirp twice to let you know the sync was successful. If bObi does not chirp, repeat the process.

# FullCommand™ Remote

You can set bObi's cleaning schedule, select her cleaning modes, and control her movements all from her FullCommand™ remote.

- 31 Remote Buttons
- 33 Syncing the Remote
- 35 Navigating bObi





Remote Buttons

- 1

GO!  
Sends bObi to clean.
- 2

Juice  
Sends bObi to her charging station.
- 3

Waffle  
Sends bObi to clean a localized mess.
- 4

Hi/Bye  
Puts bObi in and out of standby mode.
- 5

OK  
Confirms time selection or synchronizes the remote.
- 6

Speed  
Slows bObi down for an intensive clean or speeds her up to her default speed.
- 7

CUR Time  
Sets the current time and day.
- 8

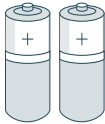
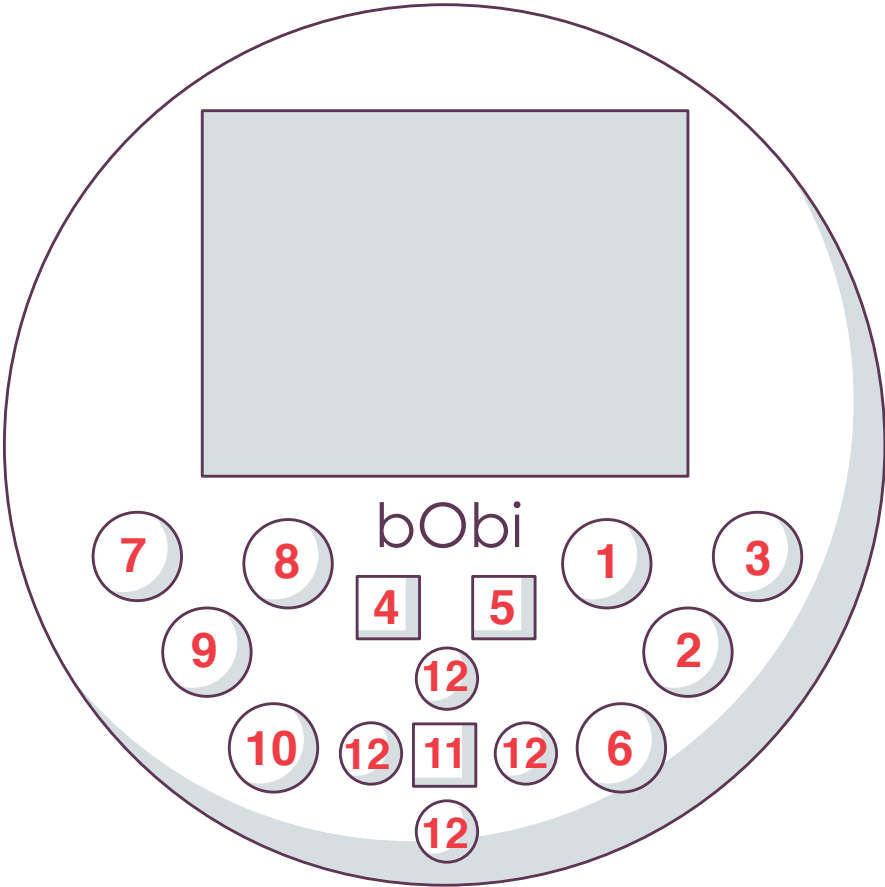
SCH Time  
Sets bObi's cleaning schedule.
- 9

All/None  
Shortcut to select/deselect all weekdays.
- 10

UV Light  
Activates or deactivates the UV light.
- 11

Stop  
Pauses or resumes bObi's movements.
- 12

Navigational Buttons  
Guide bObi forward, backward, right, or left.

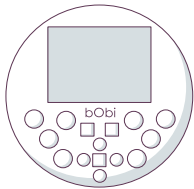


bObi's FullCommand™ remote requires 2 AAA batteries (not included). Remove the batteries if you are not using the remote on a regular basis. Keep the remote at room temperature.

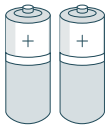
Syncing the Remote

bObi must be synced to her FullCommand™ remote before she is able to obey its commands.

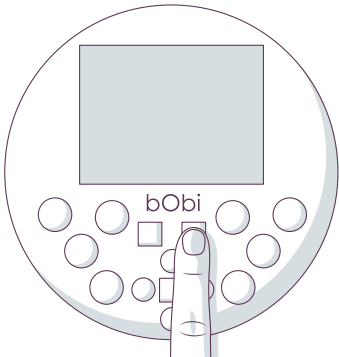
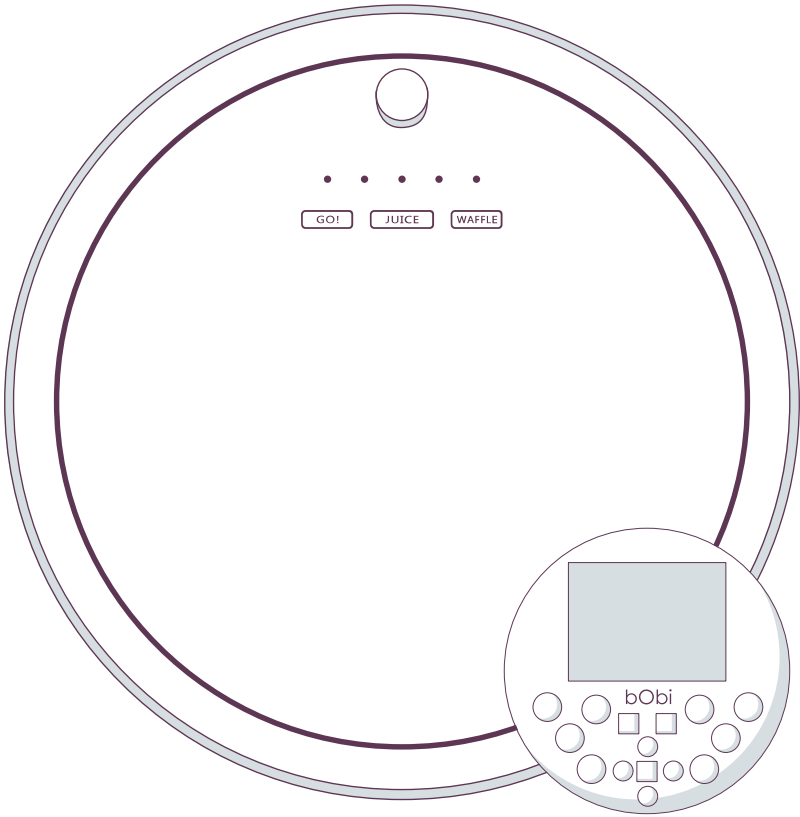
Parts You'll Need:



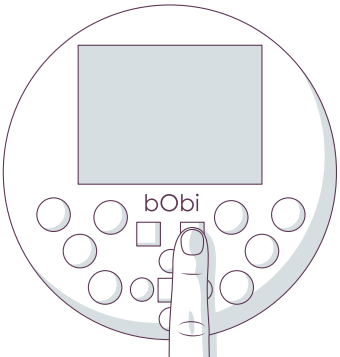
FullCommand™ Remote



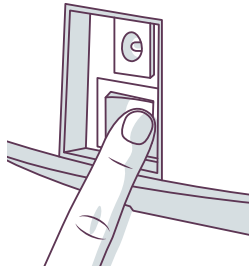
AAA Batteries x2 (not included)



1. Hold down the OK button on bObi's remote.



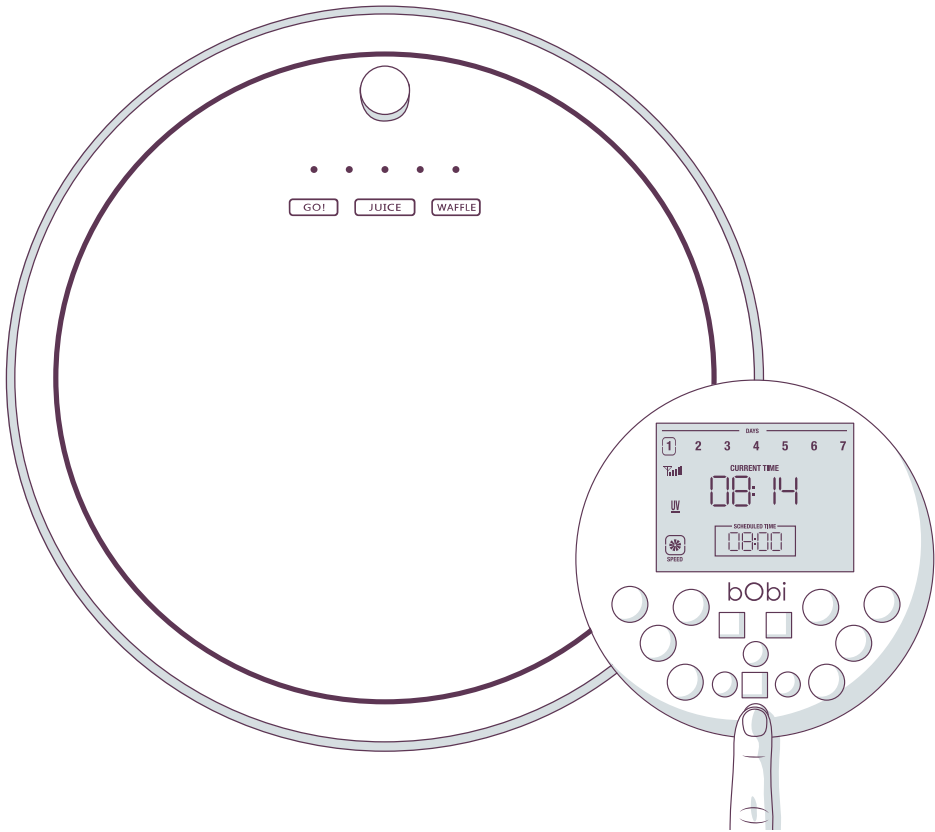
2. While still holding down the OK button, flip bObi's power switch ON.



bObi will chirp twice to let you know the sync was successful. If bObi does not chirp, repeat the process.

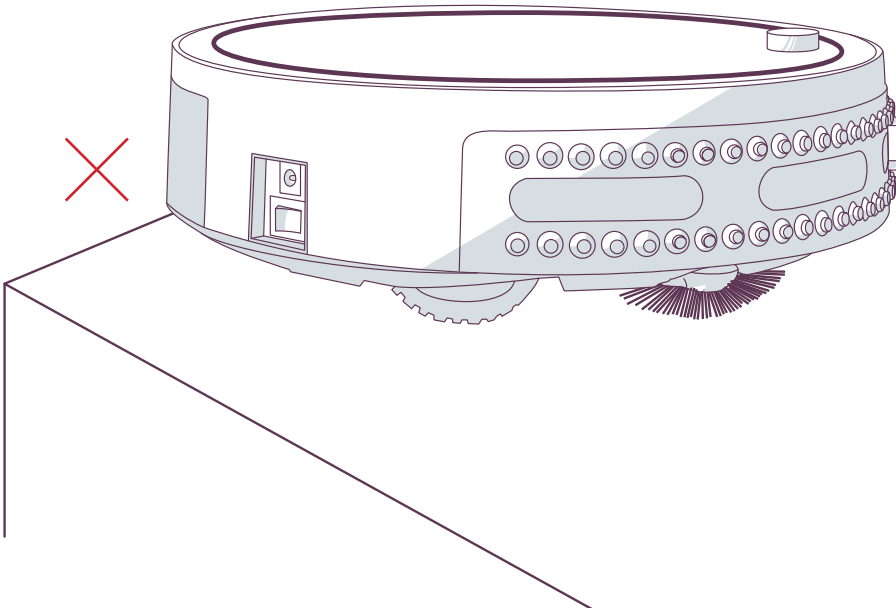
## Navigating bObi

Hold down a navigational button on the remote to keep bObi moving in the desired direction.  
Release the button when you are done manually driving bObi.



### Quick Tip:

- ⓘ bObi's edge sensors are located along her front, not along her back. Do not reverse bObi towards edges, as she will fall.



# Cleaning Schedule

bObi can be programmed to clean at the same time on multiple days of the week through her FullCommand™ remote. The remote works on a 24-hour clock, so adjust accordingly.

- 39 Setting the Current Time and Day
- 41 Setting the Cleaning Schedule
- 43 Auto-Resume Mode

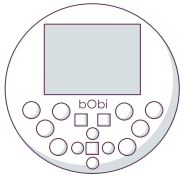




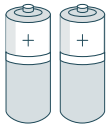
Setting the Current Time and Day

bObi can be programmed to clean at the same time on multiple days of the week through her FullCommand™ remote. To set bObi's cleaning schedule, you must first set the current time and day on her remote. Make sure bObi is turned ON and synced to her remote before proceeding.

Parts You'll Need:

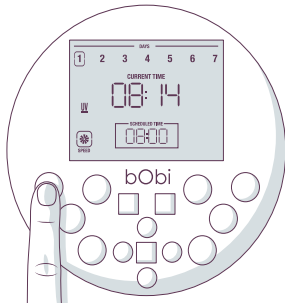
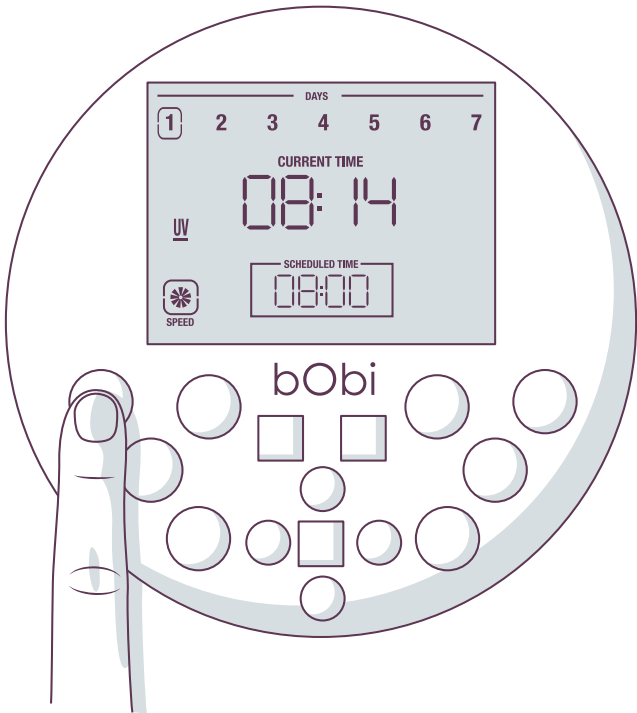


FullCommand™ Remote

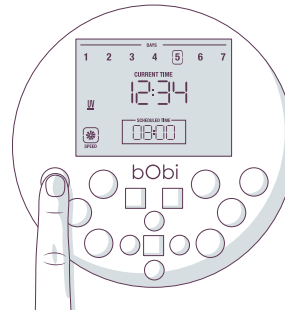


AAA Batteries x2 (not included)

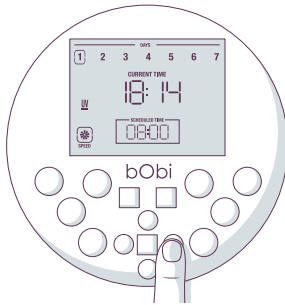
The remote works on a 24-hour clock, so adjust accordingly.



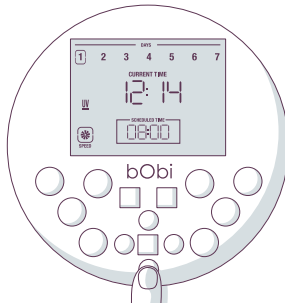
1. Press the CUR TIME button on the remote. The first hour digit will start flashing.



3. Press the CUR TIME button again to save your settings. bObi will chirp to confirm your save.



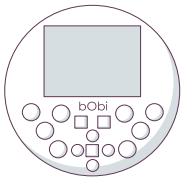
2. Use the LEFT and RGHT buttons to move between minutes, hours, and days of the week. Use the FWD and BACK buttons to adjust your selection.



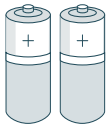
### Setting the Cleaning Schedule

bObi can be programmed to clean at the same time on multiple days of the week through her FullCommand™ remote. After setting the current time and day on bObi's remote, you may set her cleaning schedule. Make sure bObi is turned ON and synced to her remote before proceeding.

#### Parts You'll Need:



FullCommand™ Remote



AAA Batteries x2 (not included)

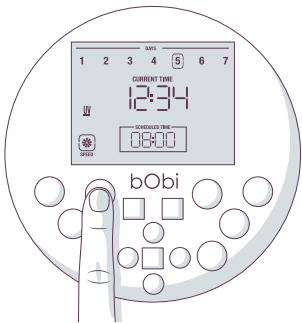
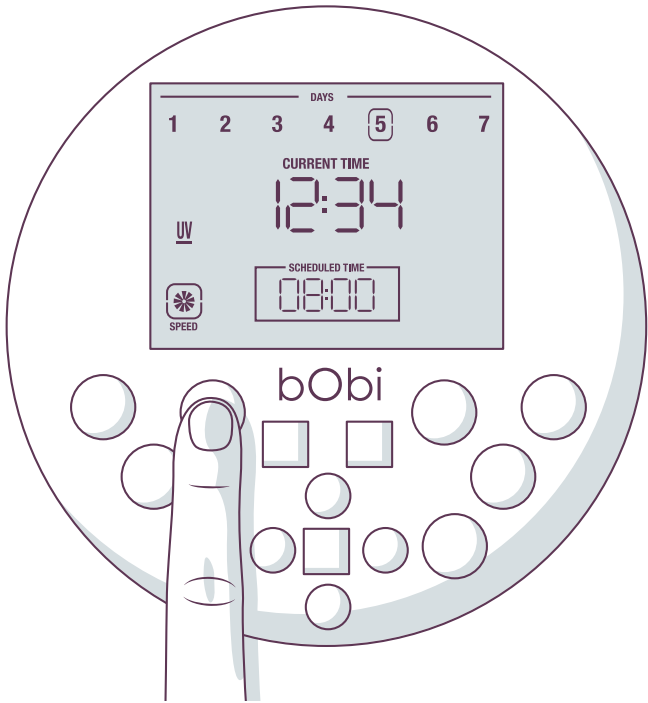
The remote works on a 24-hour clock, so adjust accordingly.

#### Important to Note:

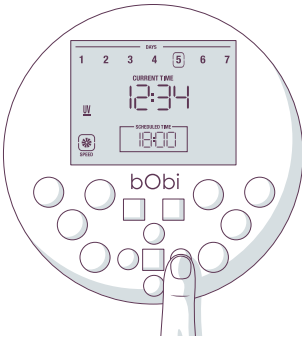
The remote keeps its cleaning schedule for 4 hours after the batteries are removed.

#### Quick Tip:

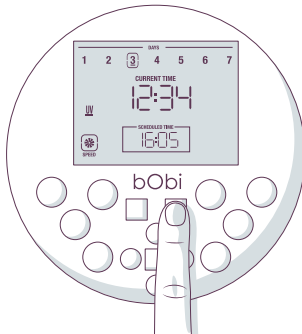
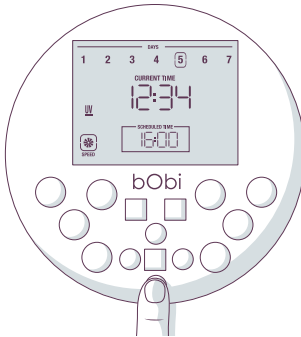
To clear bObi's schedule, press the SCH TIME button and go through each day of the week, pressing OK to deselect. The days of the week that are selected will be lit.



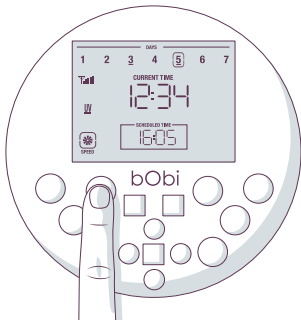
1. Press the SCH TIME button on the remote. The first hour digit will start flashing.



2. Use the LEFT and RIGHT buttons to move between minutes, hours, and days of the week. Use the FWD and BACK buttons to adjust your selection.



3. Press the OK button to select or deselect days of the week. The days of the week that are selected will be lit.

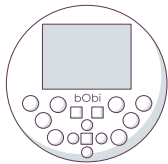


4. Press the SCH TIME button again to save your settings. bObi will chirp to confirm your save.

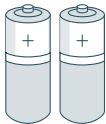
Auto-Resume Mode

On auto-resume mode, bObi leaves her charging station after every recharge to perform “back-to-back” cleaning cycles. To enable auto-resume, make sure bObi is turned ON and synced to her FullCommand™ remote.

Parts You'll Need:

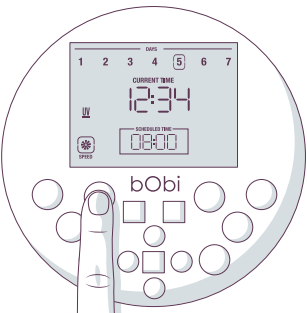
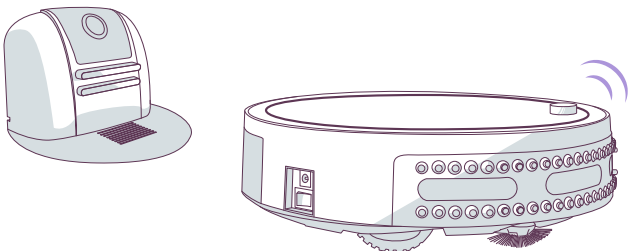


FullCommand™ Remote

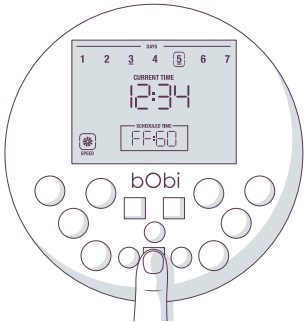


AAA Batteries x2 (not included)

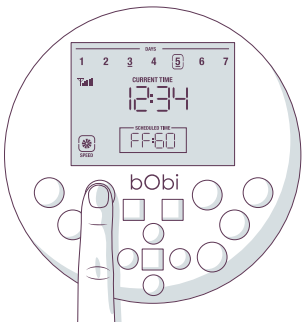
Enabling Auto-Resume



1. Press the SCH TIME button on the remote.

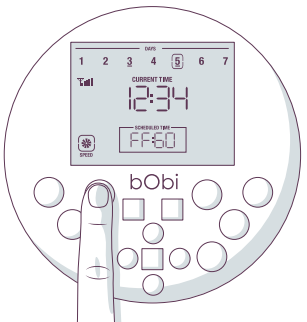
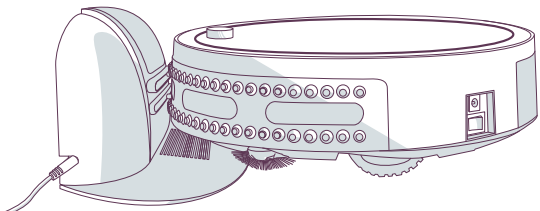


2. Press the STOP button and “FFGO” (finish fueling and go) will appear on the remote’s screen.

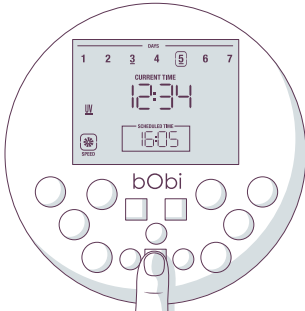


3. Press the SCH TIME button again to save your settings.

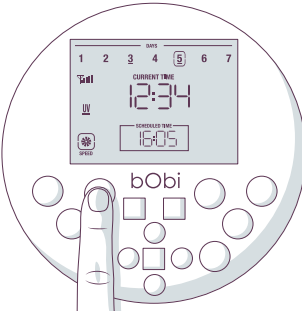
Disabling Auto-Resume



1. Press the SCH TIME button on the remote.



2. Press the STOP button and “FFGO” will reset to the last saved time.



3. Press the SCH TIME button again to save your settings.

# Maintenance

To maximize bObi's efficiency, it is best to clean her dustbin, filters, brushes, and sensors about once a week.

- 47 Dustbin
- 49 Filter
- 51 Main Brushes
- 53 Side Brush
- 55 Sensors
- 57 Front Wheel

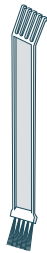




Dustbin

To maximize bObi’s efficiency, it is best to empty her dustbin about once a week, or about once every 6 cleaning cycles.




Parts You’ll Need:

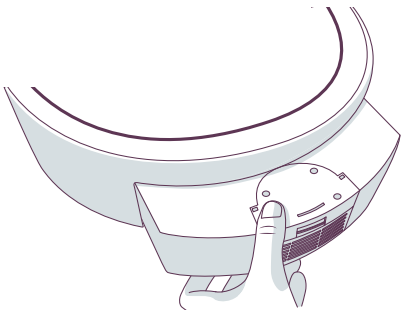
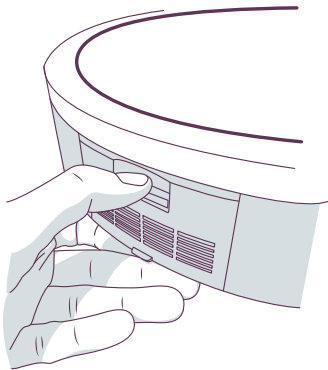


Cleaning Tool

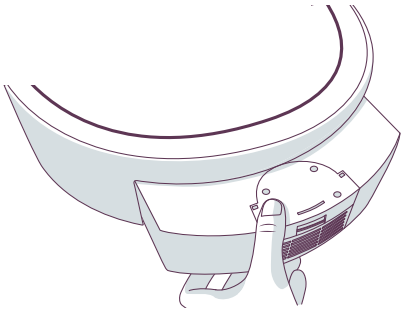
Emptying bObi’s Dustbin

Quick Tips:

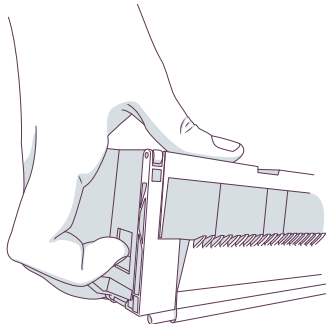
-  Never fill the dustbin with water or any other liquid with the vacuum motor attached.
-  Do not force the dustbin gate past its natural opening point.
-  Do not remove the dustbin while bObi is upside down.



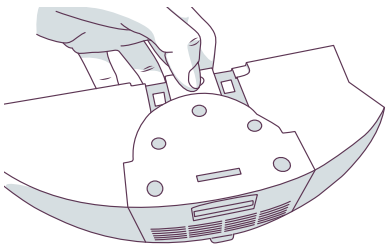
1. Hold down the eject button on the back of the dustbin. and slide the dustbin out.



3. Wipe the dustbin with a dry cloth or brush it with bObi’s cleaning tool. Carefully close the gate and slide the dustbin back into bObi.



2. Pull up the two color clips on either side of the dustbin with both hands. This will release the gate. Carefully open the gate and dump out the contents of the dustbin.

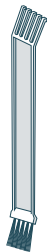


4. To wash the dustbin, first remove the vacuum motor and filter. Press the button on top of the dustbin to remove the vacuum motor.

Filter

To maximize bObi’s efficiency, it is best to clean her filter about once a week and replace it about once every 6 months. The filter is located inside the dustbin. These filter captures fine particles and prevents them from escaping the dustbin.

Parts You’ll Need:

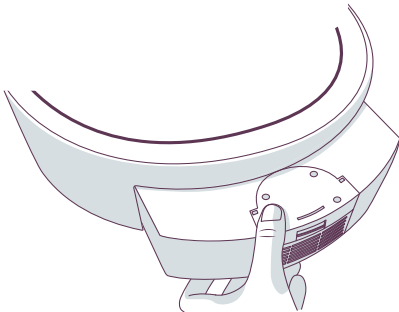
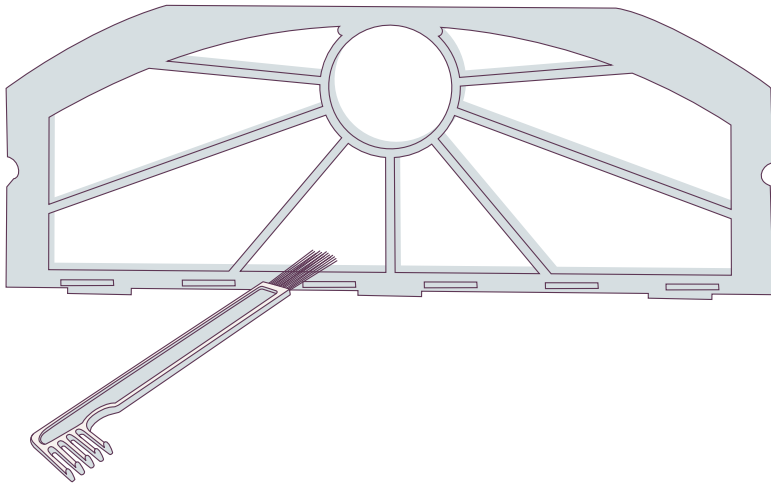


Cleaning Tool

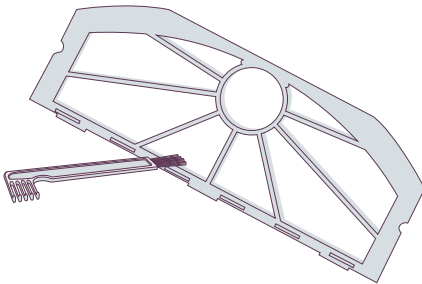
Cleaning bObi’s Filter

Quick Tip:

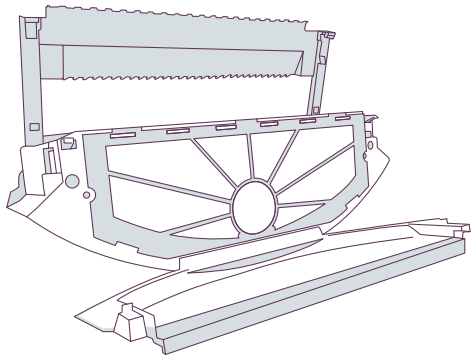
Do not wash bObi’s filter with water or any other liquid.



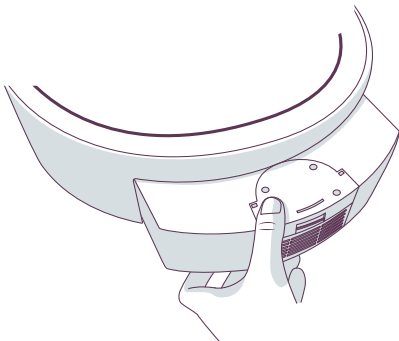
1. Push the button on bObi’s back and slide the dustbin out.



3. Remove the filter and brush it with bObi’s cleaning tool.



2. Open the gate and flip the dustbin upside-down to open the filter compartment.

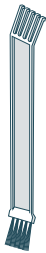


4. Replace the filter and slide the dustbin back into bObi.

Main Brush

bObi uses a dual brush cleaning system. It is recommended that you open and clean bObi’s main brushes once a week.


Parts You’ll Need:

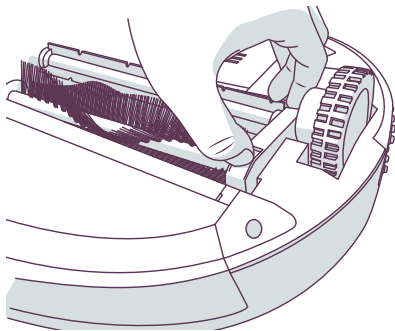
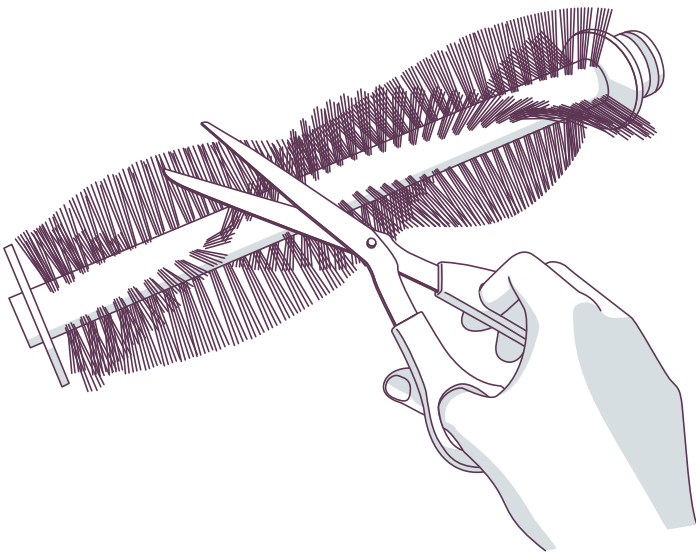


Cleaning Tool

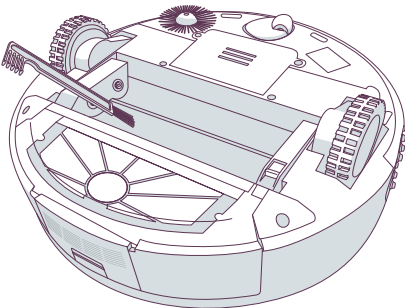
Cleaning bObi’s Main Brushes

Quick Tip:

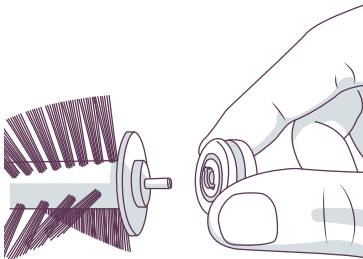
 You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside bObi.



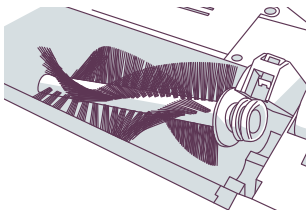
1. Press the latch on the side of the main brushes. Lift the locking bar up and remove the main brushes.



2. Use the cleaning tool to remove debris from the ends of the brush as well as the brush compartment.



3. Remove and clean the rubber brush ends. Make sure the metal cores remain in place before replacing the brush ends.



4. When done, starting with the rubber brush, replace the brushes and lower the locking bar until it clicks and locks into place.

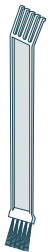
Side Brush

To maximize bObi’s efficiency, it is best to clean her side brush about once a week.

Parts You’ll Need:




Philips Head  
Screwdriver

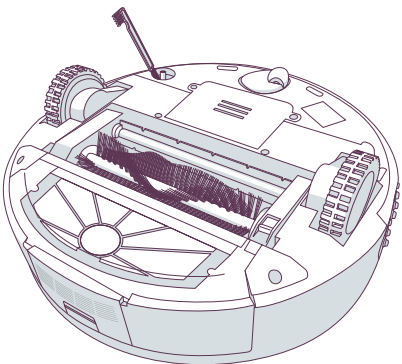
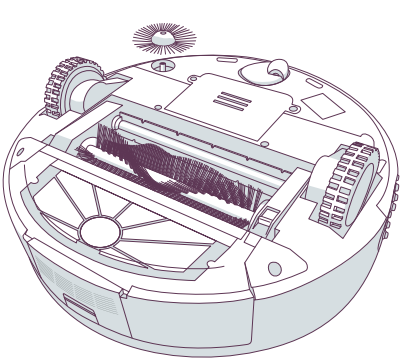
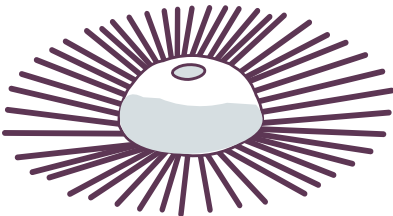


Cleaning Tool

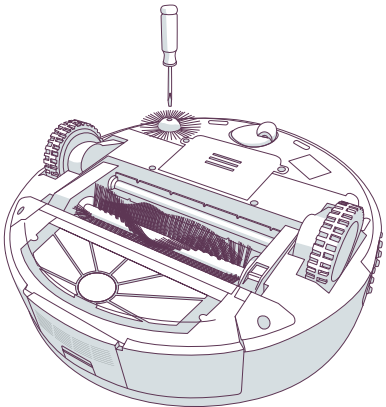
Cleaning bObi’s Side Brush

Quick Tip:

 You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside bObi.



1. Remove the screw on the side brush using a Philips head screwdriver.
2. Clean the brush and the brush socket using bObi’s cleaning tool.



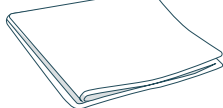
3. When done, replace the side brush and screw.



Sensors

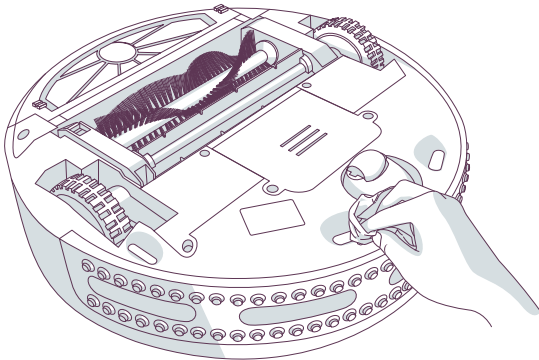
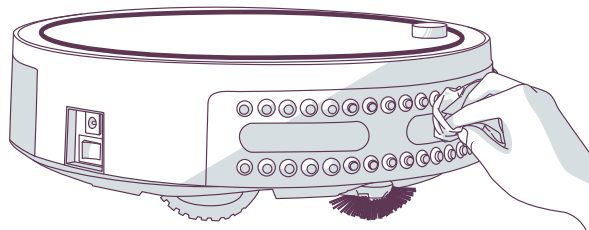
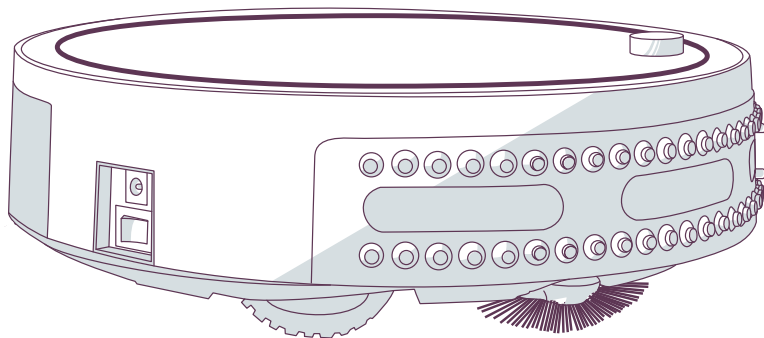
To maximize bObi’s efficiency, it is best to clean her sensors about once a week. bObi’s obstacle/wall sensors are located along her bumper; her edge sensors are located along the front of her underside.

Parts You’ll Need:



Cloth  
(not included)

Cleaning bObi’s Sensors



1.
- Wipe the obstacle/wall and edge sensors with a soft cloth slightly dampened with cold water or alcohol.

Front Wheel

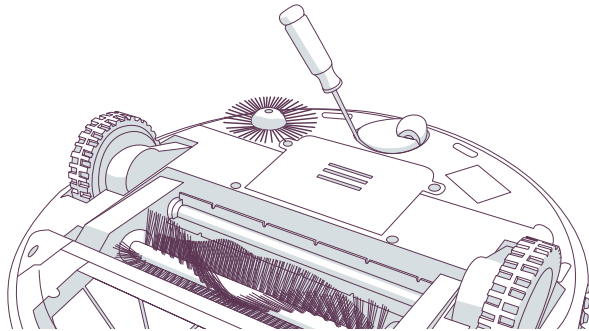
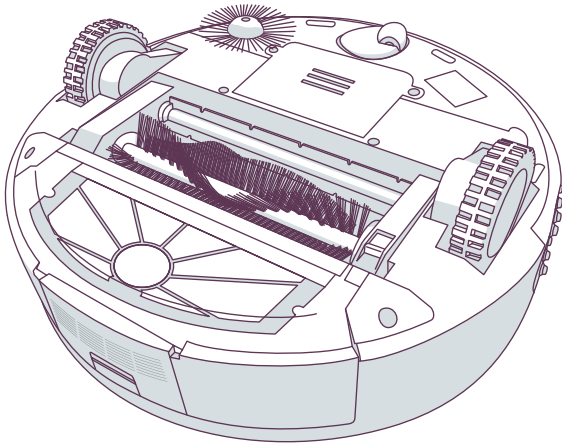
To maximize bObi's efficiency, it is best to clean her front wheel about once a week.

Parts You'll Need:

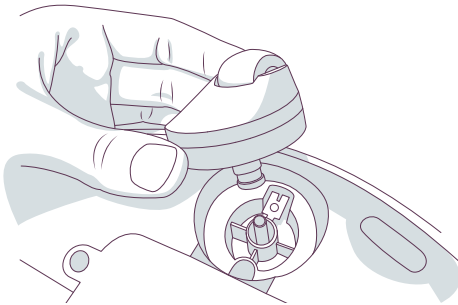


Flat Head  
Screwdriver  
(not included)

Cleaning bObi's Front Wheel



1. Pop the front wheel out of its socket using a flat head screwdriver.



2. Clean the wheel and the socket then replace the wheel and press until locked in place.

# Parts and Accessories

bObi's additional features include bLOck, a mop attachment, edge sensors, and a lithium-ion battery. You can use bObi bLOck™ to create digital barriers that bObi will not cross. You can deactivate bObi's edge sensors so she is better able to clean dark-colored carpet.

- 61 bObi bLOck™
- 67 Mop
- 69 Edge Sensors
- 71 Battery



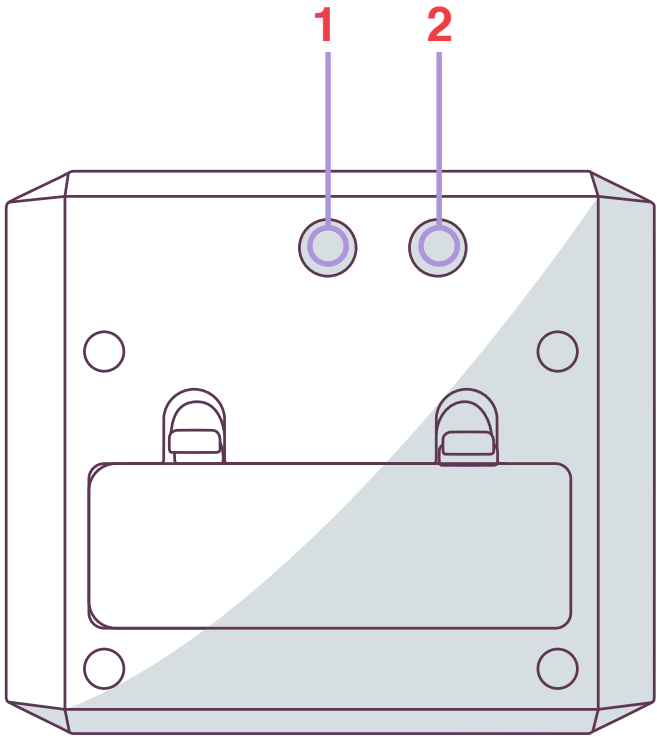


bObi bLOck™

You can use bObi bLOck™ to create digital barriers that bObi will not cross. bObi bLOck™ emits a 10 foot barrier from its front window.

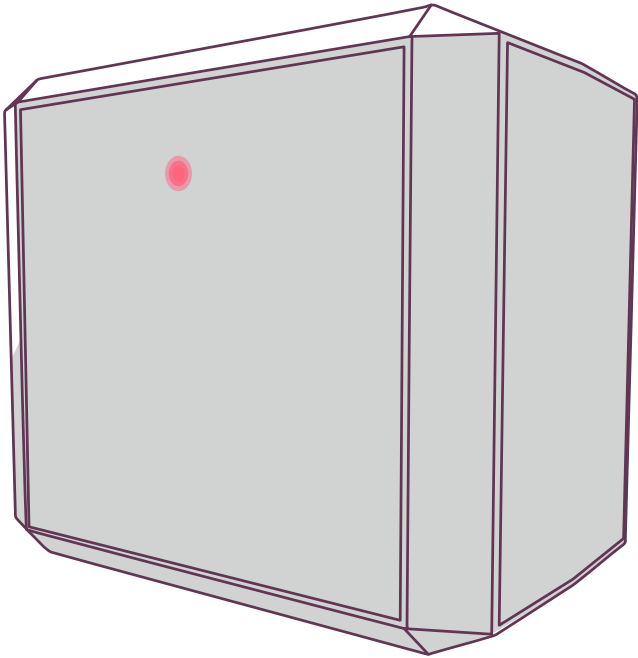
bObi bLOck™ Buttons

- 1 Power Button  
Turns front barrier on or off.
- 2 SYNC Button  
Syncs bObi bLOck™.



Power Light

- Slowly Blinking Light  
The barrier is turned on.
- ⦿ Rapidly Blinking Light  
bObi bLOck™ is low on battery.
- **Quick Note:**  
The power light will remain solid for a few seconds after you turn on the barrier. Afterward, the light will slowly blink.

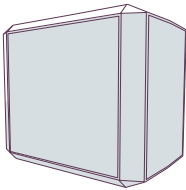




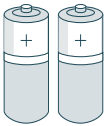
Syncing bObi bLOck™

As with bObi's remote, you will need to sync bObi bLOck™ before using it for the first time.

Parts You'll Need:



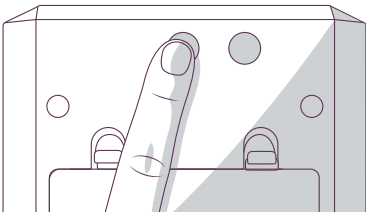
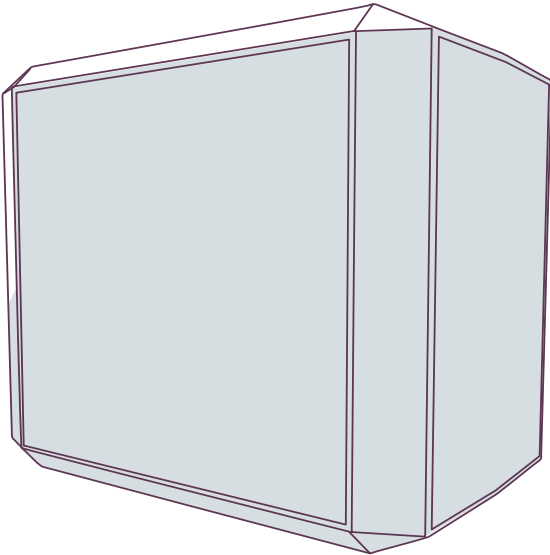
bObi  
bLOck™



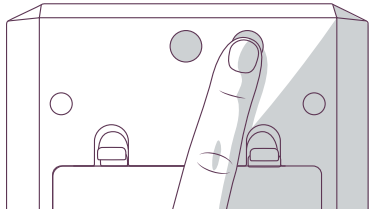
AA Batteries x4  
(not included)

Quick Tip:

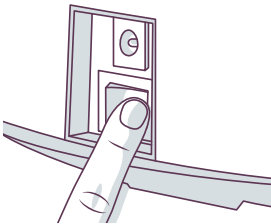
You can sync multiple bLOck™ accessories with bObi.



1. Press the power button. Wait for the red light on the front side of bObi bLOck™ to start slowly blinking before proceeding.



2. Hold down the SYNC button while at the same time flipping bObi's power switch ON.

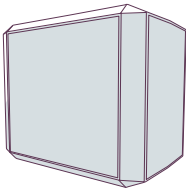


bObi will chirp twice to let you know the sync was successful. If bObi does not chirp, repeat the process.

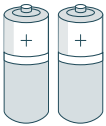
Using bObi bLOck™

You can use bObi bLOck™ to create digital barriers that bObi will not cross. bObi bLOck™ emits a 10 foot barrier from its front side.

Parts You'll Need:



bObi  
bLOck™

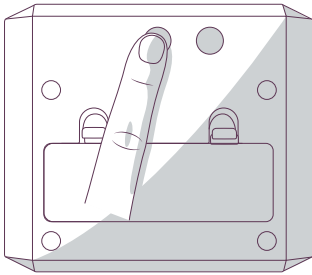
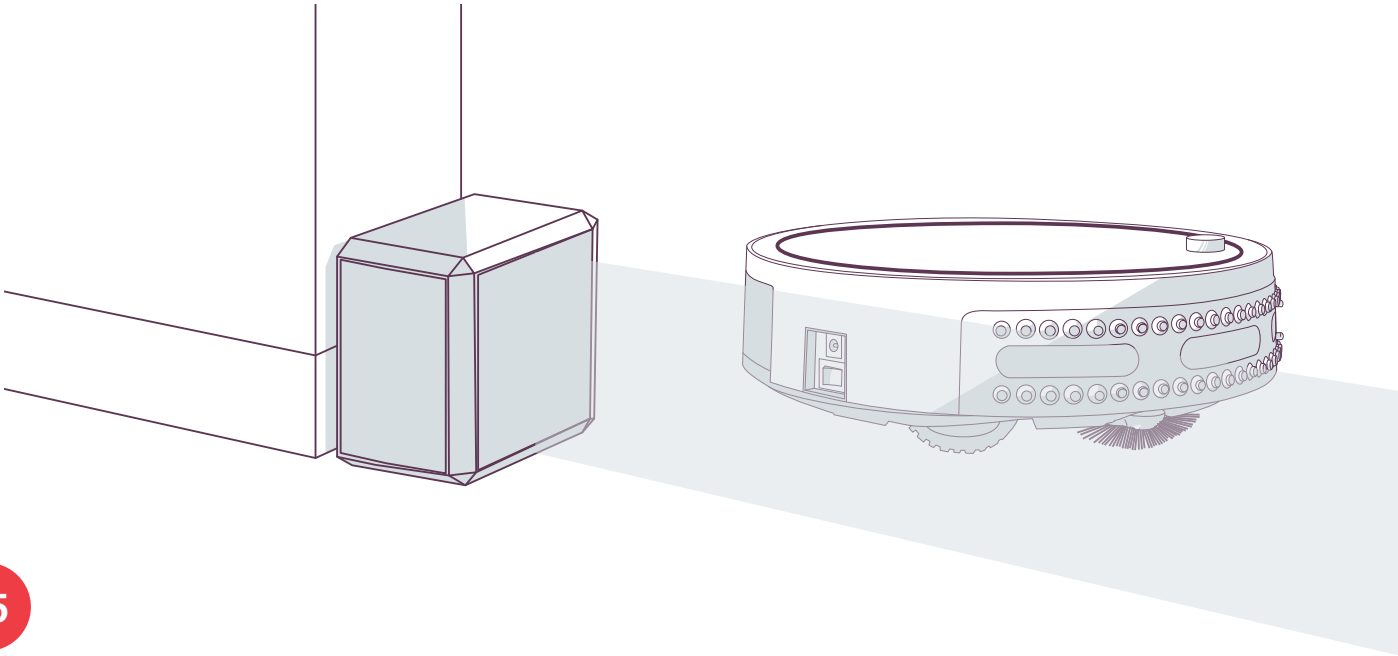


AA Batteries x4  
(not included)

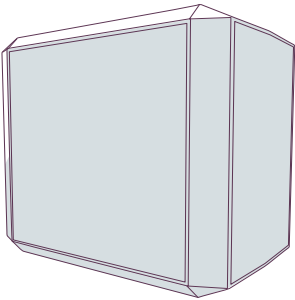
Make sure bObi bLOck™ is synced before proceeding.

Quick Tip:

- ⦿ The power lights will blink rapidly when bObi bLOck™ is low on battery. To conserve battery, turn bObi bLOck™ off when it is not in use.



1. Press the power button. The power light on the front side will turn on.



2. Position bObi bLOck™ so the area you do not want bObi to enter is blocked.

bObi bLOck™ will remain ON for 3 hours before turning itself OFF. To conserve battery, turn bLOck off when it is not in use.

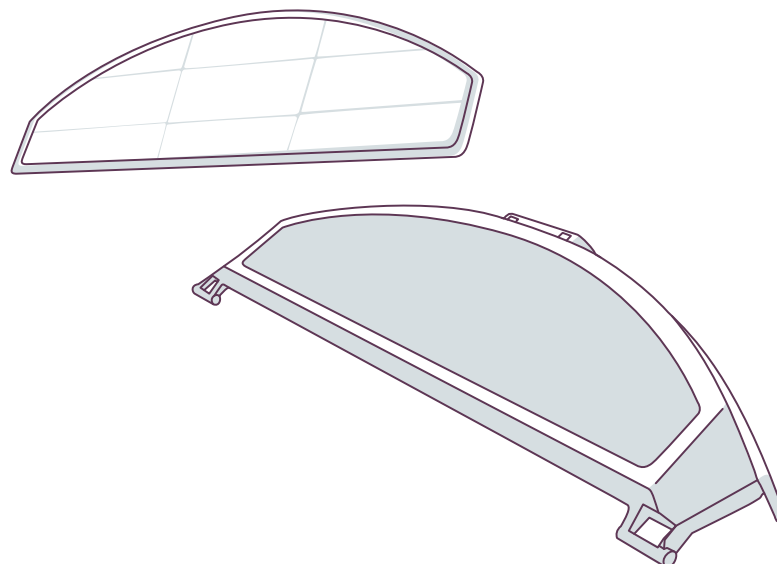
## Mop

bObi's mop attachment allows her to mop as she vacuums and sweeps.

### Quick Tip:

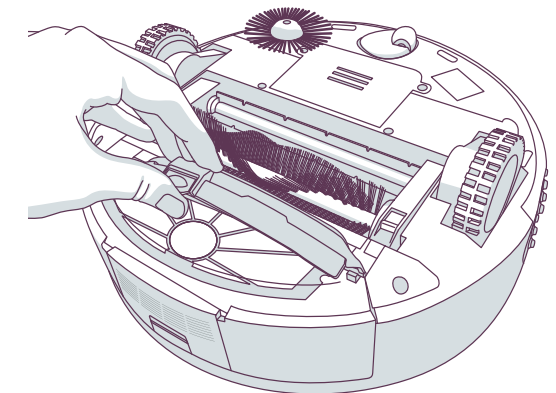


Do not let bObi climb onto carpet or rugs when she is mopping. You may use bIOck to keep her away from carpet or rugs.



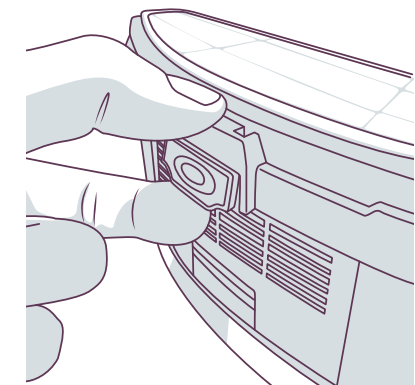
## Installing bObi's Mop Attachment

1. Dampen bObi's mopping cloth with water or cleaning solution before placing it on the mop attachment.
2. Align the prongs of the mop attachment between bObi's wheels and press down, then lock in place.



## Removing bObi's Mop Attachment

1. Grip the button on the back of the mop attachment and pull up to unlock, then lift until it's perpendicular to bObi, and pull up to detach.



Edge Sensors

If bObi repeatedly backs up or displays an error message (Er 01) while cleaning dark-colored carpet, then you'll need to deactivate the edge sensors. Make sure bObi's is turned ON before proceeding.

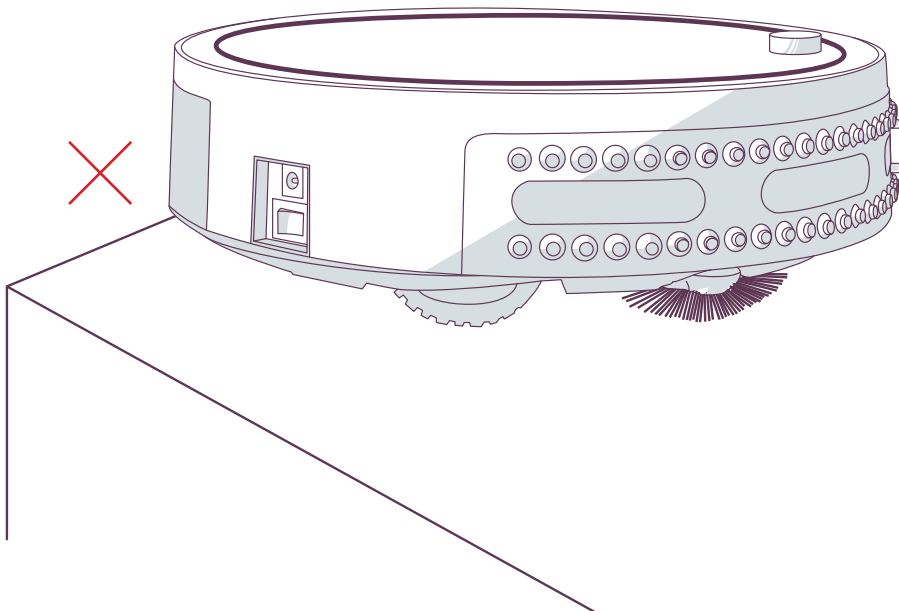
Parts You'll Need:



Blindfold Stickers

Quick Tip:

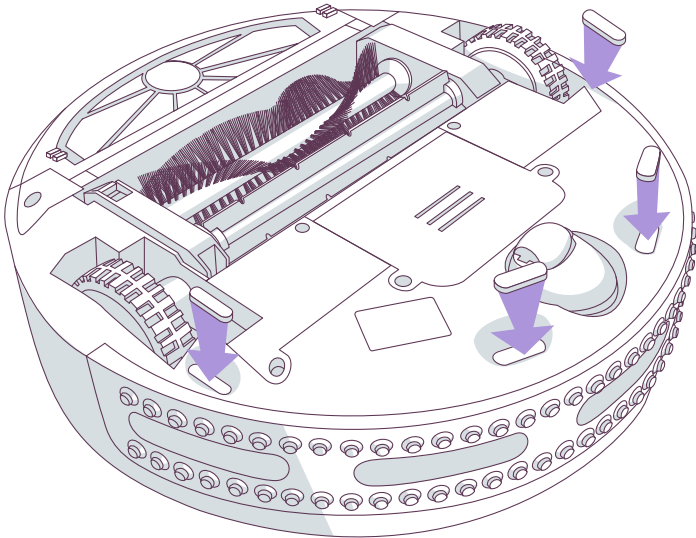
When the edge sensors are deactivated, bObi is unable to detect stairs or sharp drops. You may use bIOck to keep her away from these obstacles.



Deactivating bObi's Edge Sensors

Peel off the backs of each blindfold sticker and place one onto each of bObi's 4 edge sensors. Make sure each sensor is completely covered.

Remove the blindfold stickers, and wipe the sensor covers clean to reactivate bObi's edge sensors.





Battery

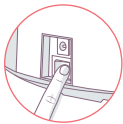
On her default Deep Clean mode, bObi's battery lasts about 45 – 90 minutes per charge. bObi's battery has a 2-year warranty. Replacement batteries can be purchased at [www.bobsweep.com/shop](http://www.bobsweep.com/shop).

Parts You'll Need:



Phillips Head  
Screwdriver

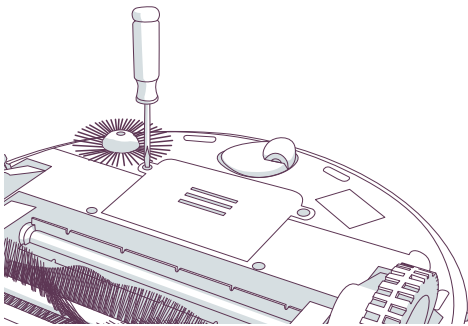
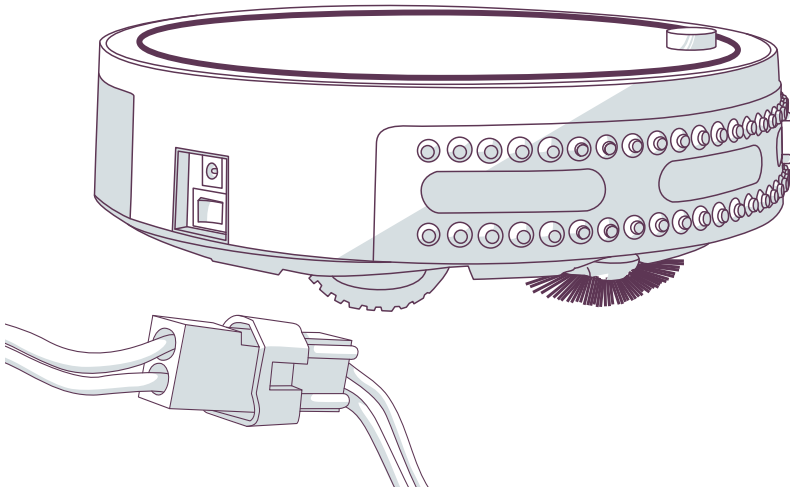
Quick Tips:



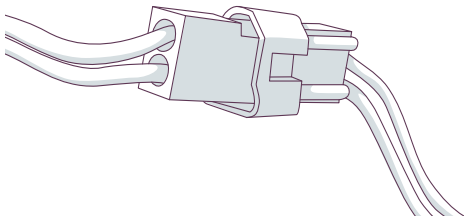
To conserve bObi's battery, flip her power switch OFF and remove her from her charging station when she is not in use. bObi should not sit on her charging station for more than 5 days.



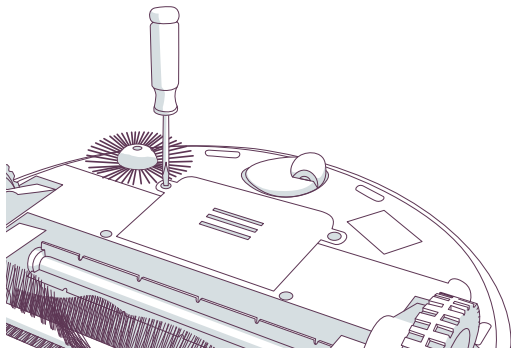
If you are not using bObi for an extended period of time, unplug her charging station, remove her battery, and store everything in a dry, room-temperature place away from direct sunlight.



1. Remove the 2 screws on the battery cover using a Phillips head screwdriver.



2. Disconnect the old battery by pulling the plug, not the wires. Plug in your new battery.



3. Slide the new battery into the compartment and replace the screws on the battery cover.

# Troubleshooting

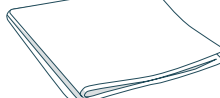
If bObi is having a problem with one of her parts, an error message will light up on her remote screen.

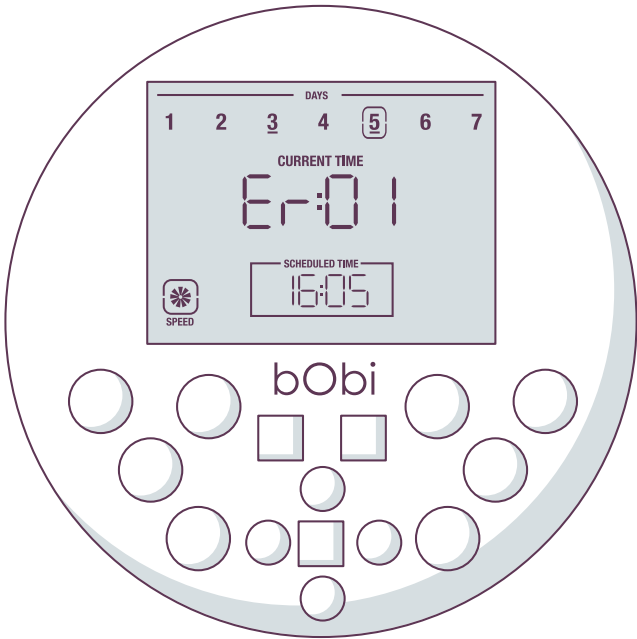
- 75 Edge Sensors
- 77 Brushes
- 79 Power System
- 81 Wheels
- 83 Dustbin

If the problems persist, please contact our helpful support team at [support@bobsweep.com](mailto:support@bobsweep.com) or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.



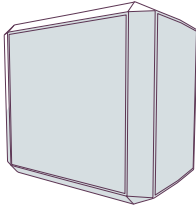
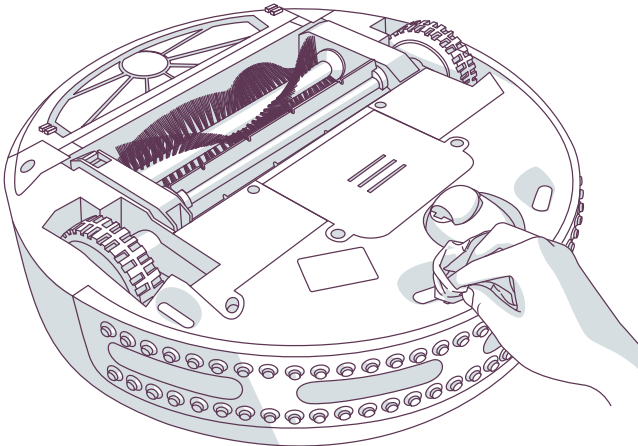
Edge Sensors: Er 01

Parts You'll Need:  Cloth (not included)



What to do:

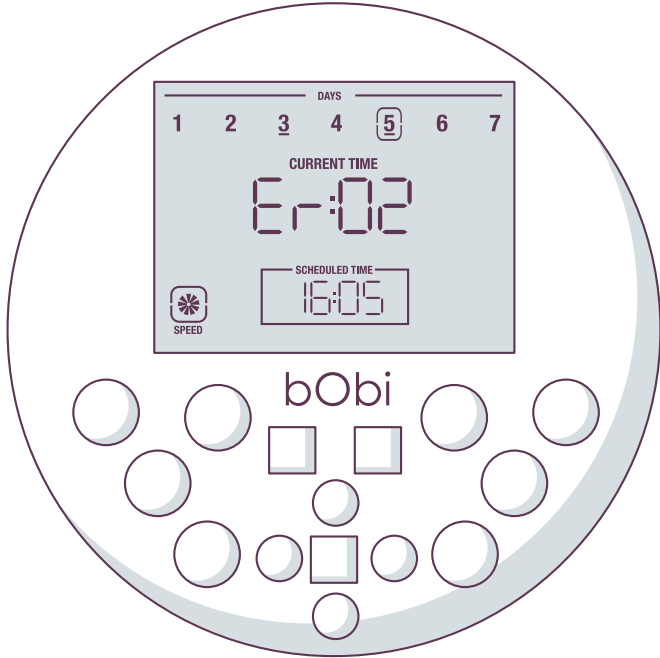
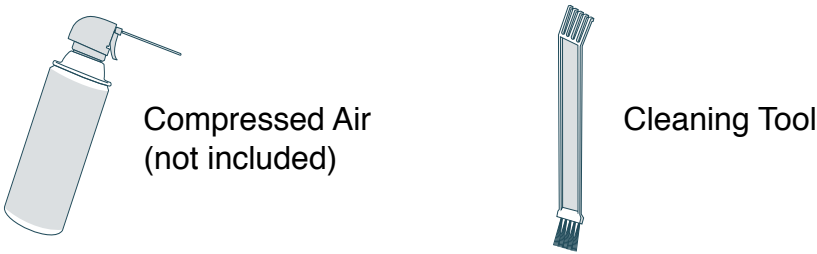
- 1. Wipe the edge sensors with a soft cloth slightly dampened with cold water or alcohol.
- 2. If problems persist, deactivate the edge sensors using bObi's blindfold stickers.



When the edge sensors are deactivated, bObi is unable to detect stairs or sharp drops. You may use bObi bLock™ to keep her away from these obstacles.

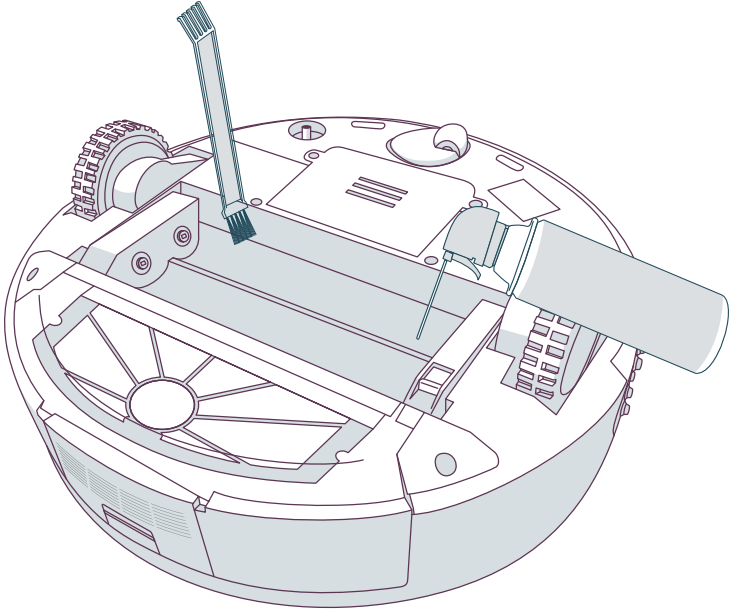
Brushes: Er 02

Parts You'll Need:




What to do:

- 1. Remove and clean bObi's brushes and brush holders.
- 2. Clean the brush compartment from end to end using Bob's cleaning tool and compressed air.



bObi's main brush is not designed to clean shag carpet or rugs with long fibers. If you'd like bObi to clean shag carpet or long-fibered rugs, you may remove her main brush and allow her to vacuum without it.

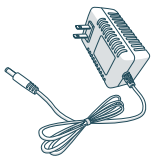
Quick Tip:

 You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside bObi.

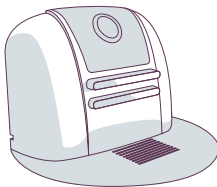


Power System: Er 03

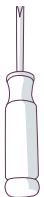
Parts You'll Need:



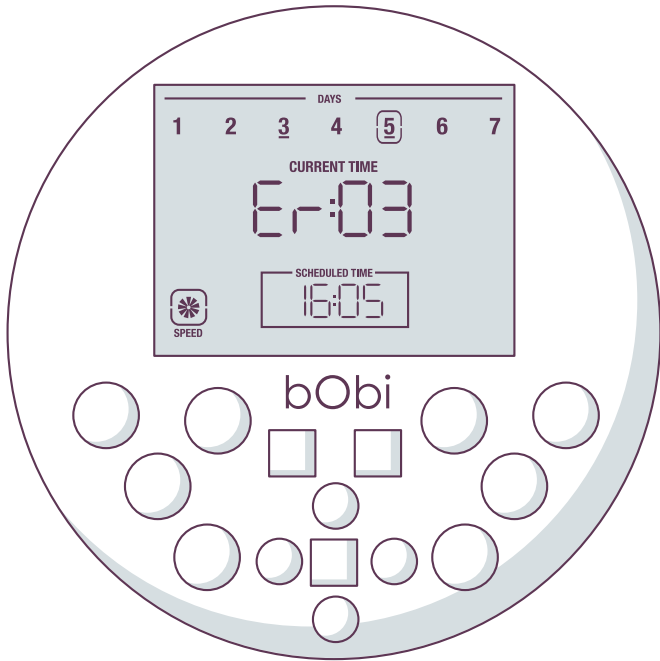
Charging Adapter



Charging Station

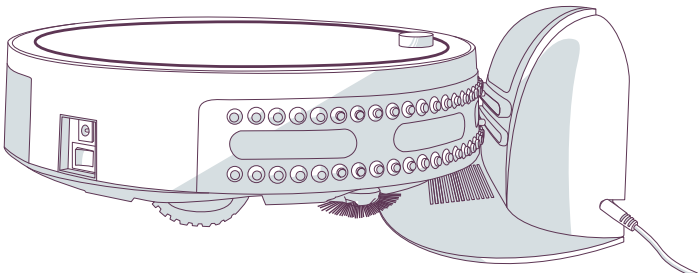


Phillips Head Screwdriver



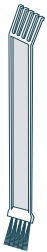
What to do:

- 1. Place bObi on her charging station and allow her to fully charge.
- 2. If bObi is unable to charge on her station, charge her directly by plugging the charging adapter into the inlet above her power switch.
- 3. If bObi still has trouble charging, try reconnecting the battery. Flip bObi's power switch OFF.

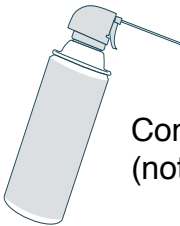


Wheels: Er 04

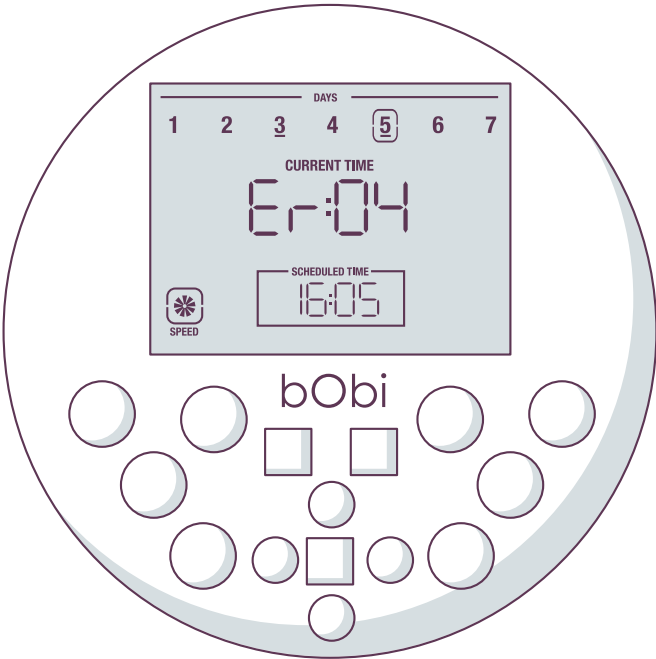
Parts You'll Need:



Cleaning Tool

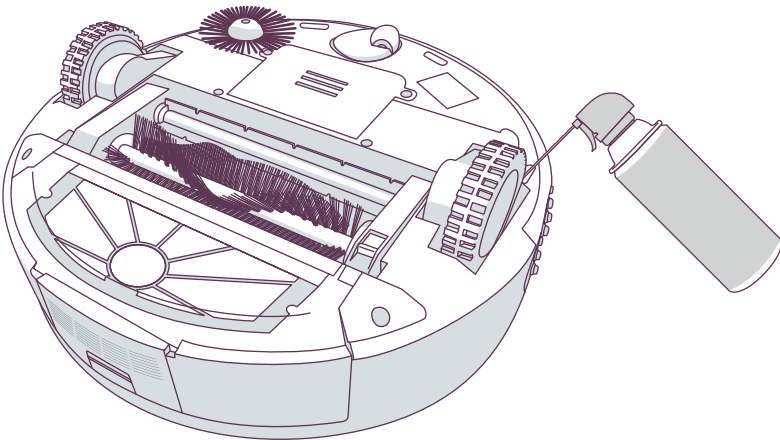


Compressed Air  
(not included)



What to do:

- 1. Use the cleaning tool to remove debris jamming bObi's wheels.
- 2. Remove the two screws around each wheel and use compressed air to remove debris inside the wheel compartments.

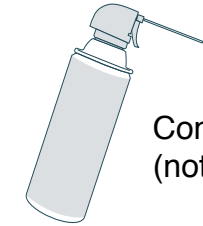


### Dustbin: Er 05

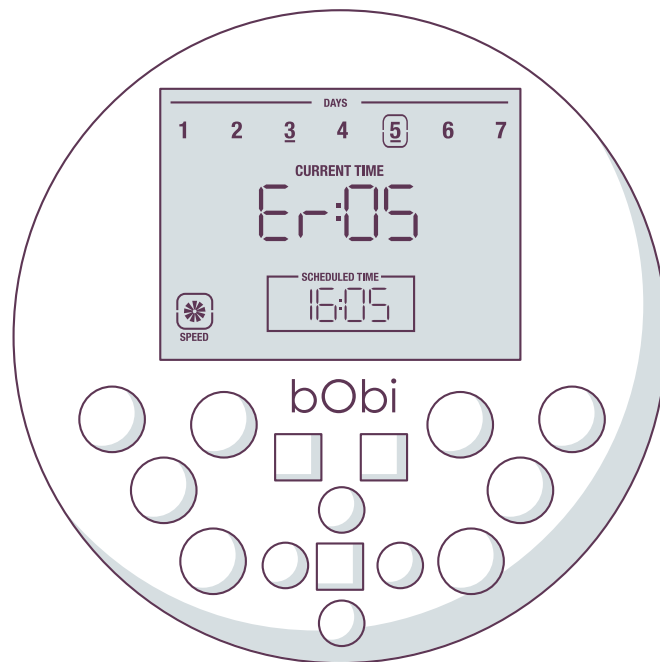
#### Parts You'll Need:



Cleaning Tool

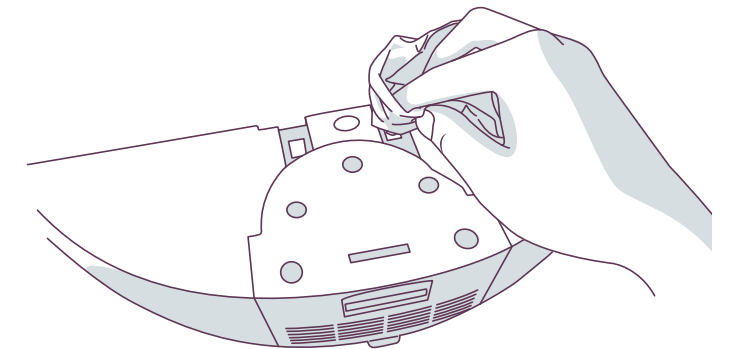


Compressed Air  
(not included)



#### What to do:

1. Remove bObi's dustbin and empty it.
2. Gently wipe the two metal connectors on the bottom of the dustbin with a dry cloth. If the two metal connectors seem damaged, they may need to be replaced.
3. Lastly, clean the metal contact points inside bObi where the dustbin is inserted. If one or both of the contact points are stuck, use a screwdriver to gently pull them out.
4. Carefully reinstall the dustbin while bObi is in the upright position, so that the dustbin securely locks.





# Home Checkup Test

If bObi is not performing as well as she should, you can diagnose the problem with a simple home checkup test.

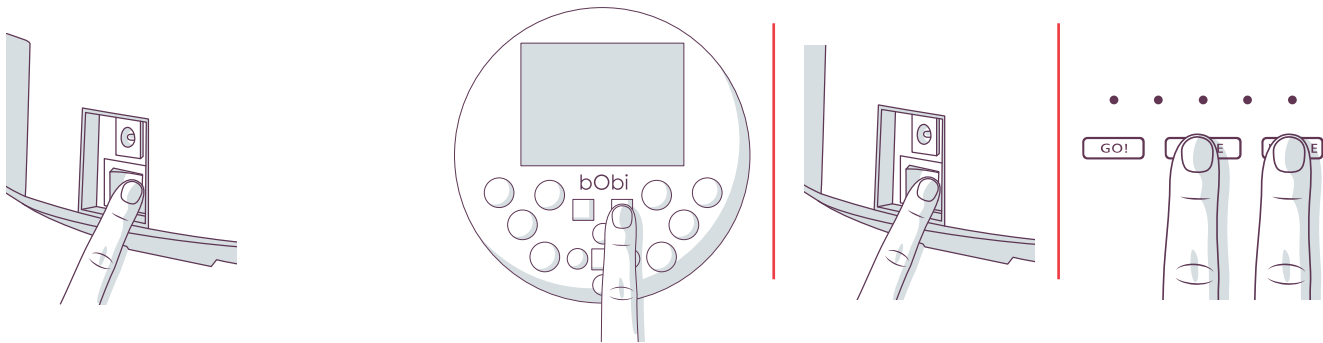
**87** Putting bObi in Checkup Mode

**89** Home Checkup Test Steps





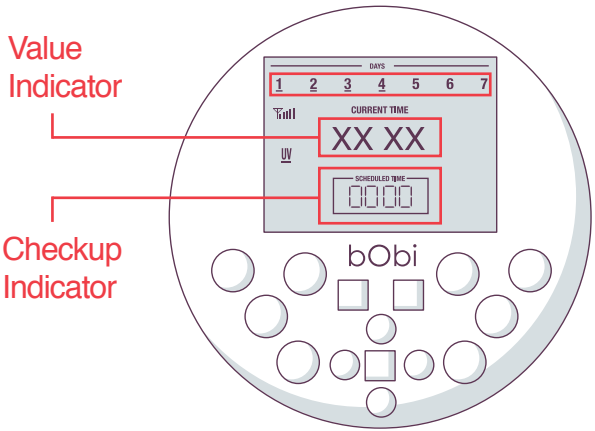
Putting bObi in Checkup Mode



1. Flip bObi's power switch OFF.
2. While holding down the OK button on bObi's remote, flip bObi's power switch ON, then simultaneously press WAFFLE and JUICE on bObi's cover.

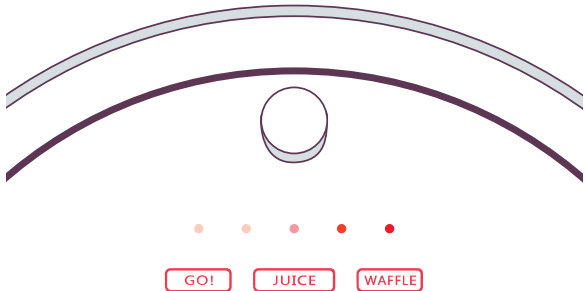
bObi will chirp 3 times to let you know she is now in checkup mode. You may release the OK button. Do not press any additional buttons on bObi or her remote.

When In Checkup Mode:



Current and scheduled times disappear from the remote's screen and new indicators appear as the test progresses: Numbers 1 to 7 display status of various sensors.

The four-digit number in the center – Value Indicator – displays various measures of bObi's parts. The Checkup Indicator displays the step of the test bObi is in – starting at 0000.

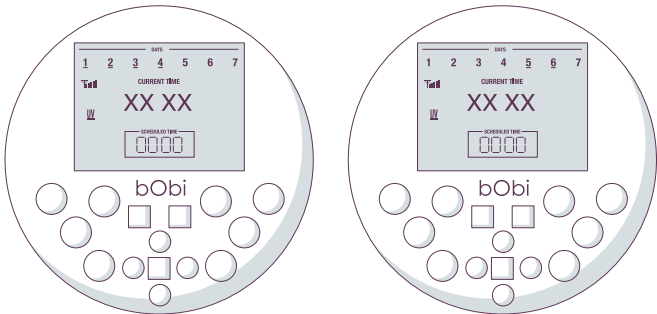


During the test, GO!, JUICE, and WAFFLE all remain lit on bObi's cover, and charging indicators cycle sequentially.

Quick Tip:

Use the RGHT button on bObi's remote to cycle through each step of the Checkup Test. Use the LEFT button to alternate between subsections of each step.

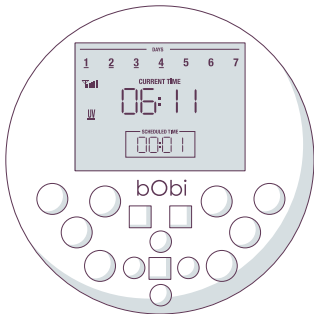
## Step 1: 0000 Edge and Wheel Sensors



With bObi on the ground look at the remote's screen.

The 4 bars below numbers 1 to 4 should be underlined. Lift bObi about 6 inches (15 cm) off the ground and the numbers 1 to 4 will no longer be underlined, while the numbers 5 and 6 will be underlined.

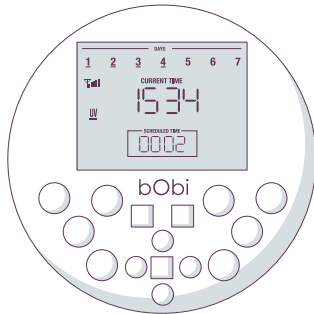
## Step 2: 0001 Firmware Version



Press LEFT on the remote. The Checkup Indicator changes to 0001.

The four-digit number in the center of the screen indicates bObi's firmware version.

## Step 3: 0002 Battery



Press LEFT on the remote and Checkup Indicator changes to 0002.

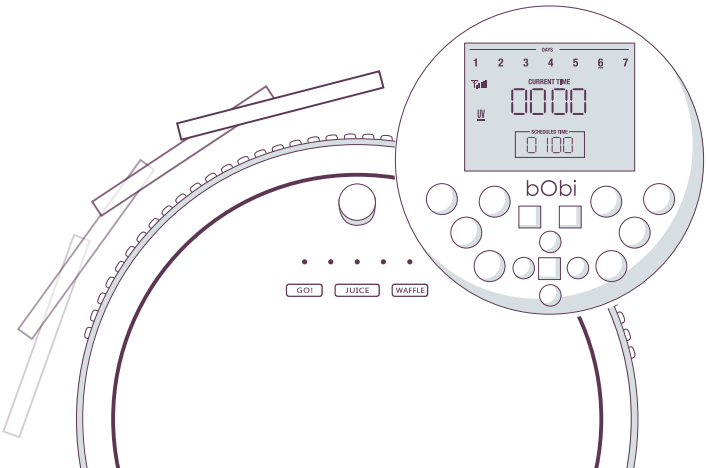
The four-digit number in the center of the screen indicates the battery voltage in millivolts (mv).

A fully charged battery should have a voltage between 1200 and 1600 mv. If the number is below 1200, charge bObi overnight and repeat the test. If bObi is fully charged and the number is 0000 mv, flip bObi, open the battery compartment, and check the wiring connectivity.

### Quick Tip:

! bObi should not be tested while on the charging station.

## Step 4: 0100 Wall Sensors

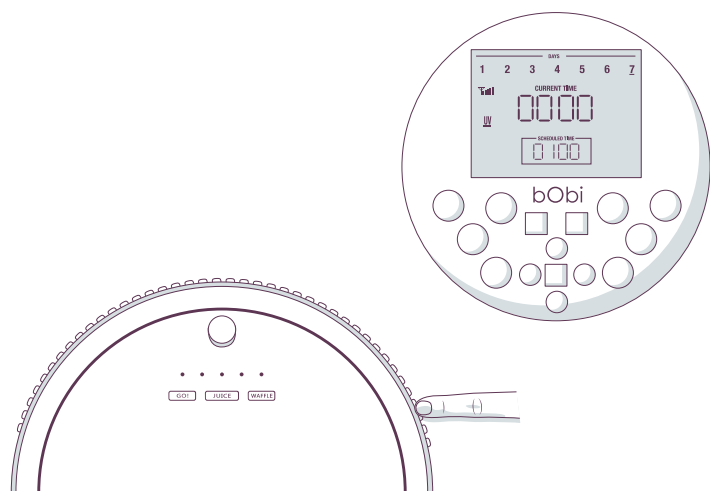


Press RGHT on the remote and the Checkup Indicator changes to 0100.

Drag a thick, flat, and light-colored surface around bObi's bumper. Numbers 1 to 5 at the top of the remote will become underlined one at a time as you move your surface from the left side of bObi's bumper around to the right side.

The far right sensor is less sensitive than the others, so it may not respond the first few passes.

## Step 5: (0100 continued) Touch Sensors



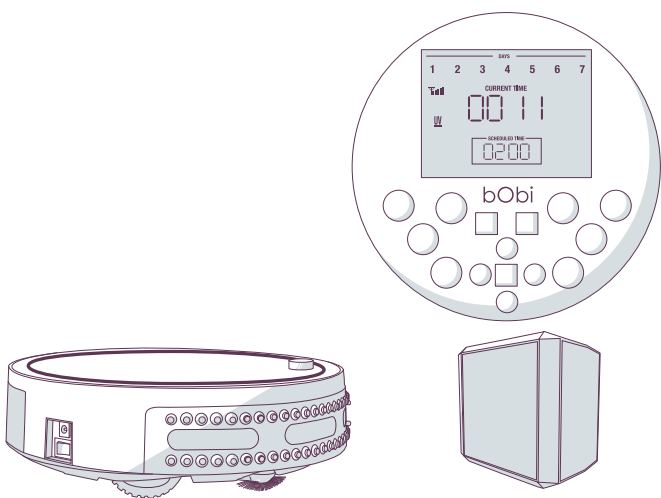
80 touch sensors surround bObi's bumper.

Press on any of the touch sensors on the left side of bObi's bumper, and number 6 at the top of the remote should be underlined.

Press on any of the touch sensors on the right side of the bumper, and number 7 at the top of the remote should be underlined; .

When you release the bumper, the lines should disappear.

## Step 6: 0200 bLOck and Battery Life



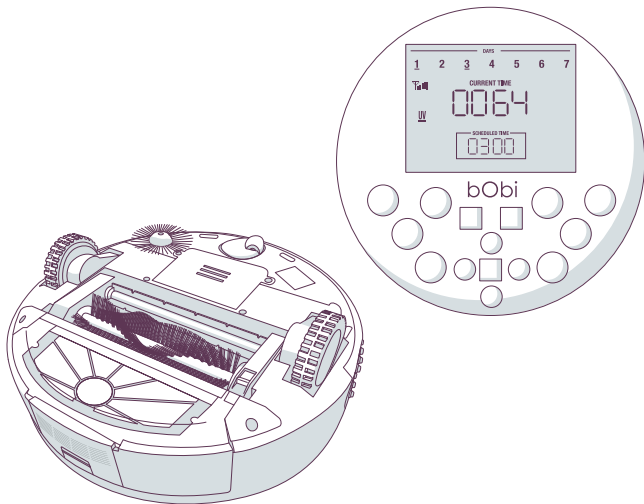
Unplug the charging station so its signal does not interfere with this test.

Press RGHT on the remote and the Checkup Indicator changes to 0200.

The four-digit number on the remote indicates the number of times bObi's battery has been used.

Place the bLOck with its front facing bObi. Turn on the bLOck. Number 5 at the top of the remote should be underlined. If 5 is not underlined, sync bObi and bLOck and repeat this step.

## Step 7: 0300 Wheels, Brushes, and Vacuum



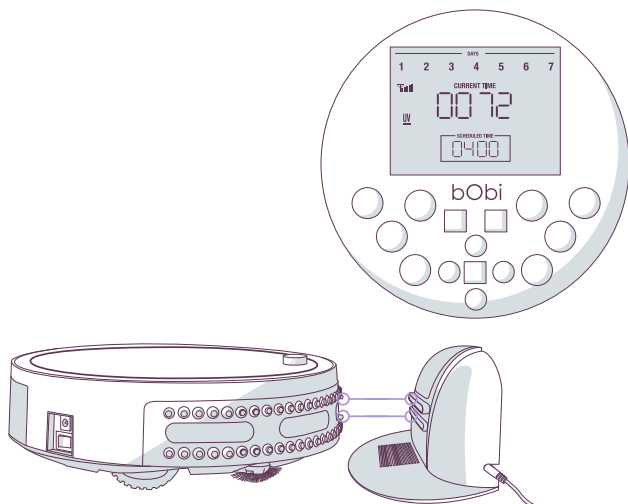
With an emptied dustbin attached to bObi, flip bObi over onto a flat surface to keep her from running away!

Press RGHT on the remote. The Checkup Indicator changes to 0300.

bObi's wheels and brushes should spin, and air should flow out of the dustbin.

Numbers 1 and 3 at the top of the remote should be underlined, indicating that the wheels' sensors are working.

## Step 8: 0400 Charging Station



Plug the charging station.

Press RGHT on the remote. The Checkup Indicator changes to 0400.

Place bObi on her charging station with charging nodes touching.

The four-digit number on the remote displays a number ranging from 0020 to 0200 to confirm that bObi and her station are working well together.

If the number is between 0400 and 0800, let bObi charge overnight and repeat the test.



# FAQs

Still have questions that we haven't answered? Contact our helpful support team at [support@bobsweep.com](mailto:support@bobsweep.com) or [1-888-549-8847](tel:1-888-549-8847). Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.





## My bObi won't turn on no matter what I do.

First, make sure bObi's power switch is turned ON. The power switch is located on bObi's side. If bObi's power switch is turned ON and she is not responding to her cover buttons, then her battery has likely drained too low for him to operate. Place bObi on her charging station and allow her to fully charge.

## Why is bObi beeping?

bObi beeps periodically while in standby mode. You may mute her beeping by flipping her power switch OFF or by placing her on the charging station.

bObi also beeps when she encounters a problem and needs assistance. In addition to beeping, she will display an error message on her remote. Consult the Troubleshooting section of this manual for solutions.

## How do I know that bObi is fully charged and ready to clean?

When bObi is charging, the center light on her cover flashes. When she is fully charged, the light remains still.

## bObi just stopped cleaning and her screen turned off. What do I do next?

bObi may be in standby mode. If this is the case, pressing any button on her cover or FullCommand™ remote should wake her. If this does not work, her battery is likely completely drained. Place bObi on her charging station and allow her to fully charge.

## How often should I empty the dustbin?

Depending on the size of the room and the amount of debris piled up, bObi may be able to perform up to 6 cleaning cycles before filling her dustbin. Simply remove the dustbin and check to see if emptying is necessary.

## bObi is having trouble finding her charging station.

First, sync the charging station. Start by flipping bObi's power switch OFF. Then, press down the SYNC button on the back of the station using the syncing tool and flip bObi's power switch ON. bObi will chirp twice to confirm the sync was successful. If after syncing the station bObi is still having trouble finding it, relocate the station to a more easily accessible location with more space around it. Make sure the station is against a wall on a flat, level surface.

## I am having problems removing bObi's brushes.

Open the brush compartment and gently wriggle them while pulling up. Do not force the brushes out, as this can damage them. You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside bObi. It is best to clean bObi's brushes about once a week to prevent buildup.

## How often should I clean bObi's brushes?

To maximize bObi's efficiency, it is best to clean her brushes about once a week. Remember to also clean the notches inside bObi that hold the brushes in place.

To watch bObi Pet's how-to videos visit [www.bobsweep.com/bobi-pet-support](http://www.bobsweep.com/bobi-pet-support) or download the bObsweep App on your iOS or Android device.

## What is bObi's runtime? How long should bObi's battery last?

The exact runtime depends on the age of the battery and the type of surface bObi is cleaning; the younger the battery and the smoother the cleaning surface, the longer the runtime. The normal runtime range for bObi is 45 – 75 minutes.

bObi's battery comes with a 2-year warranty and should last for several years. To conserve bObi's battery, do not leave her on her charging station for more than 5 days. If you are not using bObi regularly, remove her from her station and flip her power switch OFF.

## What is the best way to clean bObi's wheels?

Use compressed air to clear the wheels of debris, or wipe the wheels as they spin during the checkup test. For a more thorough clean, you may remove the wheels completely. See bObi's wheel repair guide on [www.bobsweep.com/bobi-pet-support](http://www.bobsweep.com/bobi-pet-support) for detailed instructions.

## bObi gets stuck under my furniture or travels over wires that tangle up her brush. How can I stop her from going into certain areas?

If bObi maneuvers under a piece of furniture and there is only one open entrance, he may need a few minutes to find her way out. If bObi does need help, she'll stop cleaning completely, beep, and display a trouble message.

If you would like bObi to avoid a certain area, such as an area with lots of wires, you may use bObi bLOck™ to create a digital barrier.

## bObi is showing Er on her remote. How can I fix this?

bObi's error messages identify the specific parts on bObi that need help. Consult the Troubleshooting section of this manual for solutions.

## Why does bObi start up when I did not tell him to clean?

bObi is either scheduled to clean or is on auto-resume mode.

First, make sure the current time and day is set correctly on bObi's FullCommand™ remote. Remember, bObi works on a 24-hour clock. If the current time and day is incorrect, then bObi's cleaning schedule will be out of sync.

Consult the Scheduling section of this manual for detailed instructions on how to reset bObi's cleaning schedule.

On auto-resume mode, bObi automatically begins cleaning after every recharge. When bObi is on auto-resume, she displays "FFGO" on her remote. To disable auto-resume, press the SCH TIME button on bObi's remote. Then press STOP. The remote will reset to the last time saved.

Press SCH TIME again to save your settings.

## I think my bObi is broken. What do I do next?

Don't worry, a customer service agent will work with you personally to ensure you have a healthy, fully functional bObi. To connect with an agent, call [1-888-549-8847](tel:1-888-549-8847) or email [support@bobsweep.com](mailto:support@bobsweep.com). Our hours are Monday – Friday, 9 a.m. – 5 p.m. PT.

If problems persist, please contact our helpful support team at [support@bobsweep.com](mailto:support@bobsweep.com) or [1-888-549-8847](tel:1-888-549-8847).

Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.



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By using the Bobsweep, you agree to the terms of this End User License Agreement (“EULA”) and any amendment or addenda accompanying this Agreement. If you do not agree to the terms of this EULA, you may not use the Bobsweep. The Bobsweep contains an electronic and software interface that allows you to control or modify its behavior, and remotely monitor its sensors.

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**TERMINATION:** This Agreement becomes effective on the date you accept this Agreement and will continue until terminated as provided for in this Agreement. You may terminate this Agreement voluntarily at any time. Bobsweep may terminate this Agreement at any time if you are in breach of any of its terms and conditions, and may refuse to license the Bobsweep Software or the Bobsweep to you after termination. Upon termination by either party, you will immediately return to Bobsweep or destroy the Bobsweep Software and the Bobsweep and all your copies thereof. Articles 5 and 7 through 17 of this Agreement shall survive such termination. **U.S. GOVERNMENT RESTRICTED RIGHTS:** The Bobsweep Software and the Bobsweep are provided with “RESTRICTED RIGHTS.” Use, duplication or disclosure by the Government is subject to restrictions set forth in FAR52.227-14 and DFAR252.227-7013 et seq. or its successor. Use of the Bobsweep Software or the Bobsweep by the Government constitutes acknowledgment of Bobsweep’s rights in them.

**NO EXPORT:** You may not export the Bobsweep Software or the Bobsweep in violation of applicable export laws.

**INTERPRETATION PROVISION:** The provisions of this Agreement are severable. If any provision of this Agreement is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable. Any law or regulation which provides that the language of a contract shall be construed against the drafter shall not apply to this Agreement.

**INTEGRATION:** This Agreement represents the complete agreement concerning the subject matter hereof, and any and all understandings, conversations and communications, proposals, and counterproposals, oral and written (including any draft of this Agreement) are merged into and superseded by this Agreement and shall be of no force or effect, except as expressly provided herein. No such understandings, conversations, communications, proposals, counterproposals or drafts shall be referred to in any proceeding concerning this Agreement. Further, no understanding contained in this Agreement shall be modified, altered or amended, except by a writing signed by the party against whom enforcement is sought.

**ARBITRATION:** All disputes relating to this Agreement (excepting any dispute relating to intellectual property rights) shall be subject to final and binding arbitration, with the losing party paying all costs of arbitration. Any arbitration relating to this Agreement shall be held in California, under the auspices of an arbiter selected by Bobsweep. Any litigation relating to this Agreement shall be subject to exclusive venue and jurisdiction in the federal and state courts of California, with the losing party responsible for costs, including without limitation, court costs and reasonable attorneys fees and expenses.

**APPLICABLE LAWS:** Any claim arising under or relating to this Agreement shall be governed by the internal substantive laws of the Commonwealth of California, without regard to its principles of conflict of laws. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.