



LIMITED LIFETIME WARRANTY

Matrix decor grants the limited warranty to the original purchaser of our ceiling fan. Thank you for choosing matrix decor!

How Can Warranty Service Be Obtained?

Proof of purchase is required when requesting warranty service. The original purchaser must present a sales receipt or other document that establishes proof of purchase.

What Does This Warranty Cover?

Motor – Limited Lifetime Warranty

If any part of your ceiling fan motor fails during your ownership of the fan due to a defect in material or workmanship, we will provide you the replacement fan free of cost. The limited warranty applies only to the motor itself and does not apply to controls – such as remote control transmitters, remote control receivers. Such electronic control items are included in the one year limited warranty below.

Other – One-Year Limited Warranty

Except as otherwise indicated throughout this warranty, if any part of your ceiling fan fails at any time within one year of the date of purchase due to a defect in material or workmanship, we will provide a replacement part free of cost.

What Does This Warranty NOT Cover?

Labor Excluded. This warranty does not cover any costs or fees associated with the labor (including electrician's fees) required to install, remove, or replace a fan or any fan parts.

There is no warranty for light bulbs (except light included); remote control batteries; fans purchased or installed outside the United States; fans owned by someone other than the original purchaser; fans for which proof of purchase has not been established; fans purchased from an unauthorized dealer; ordinary wear and tear; minor cosmetic blemishes; refurbished fans; and fans that are damaged due to any of the following: improper installation, misuse, abuse, improper care, failure to follow our instructions, accidental damage caused by the fan owner or related parties, modifications to the fan, improper or incorrectly performed maintenance or repair, improper voltage supply or power surge, use of improper parts or accessories, failure to provide maintenance to the fan, or acts of God (e.g. flood).

FEEL FREE TO CONTACT US AT:

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