

Floor Maintenance

- Frequently moved furniture (chairs) should be equipped with felt pads to avoid scratching the floor and checked regularly. Heavy furniture and appliances should be equipped with non-staining large surface floor protectors. Furniture with castors or wheels must be easy swiveling, large surface non-staining and suitable for resilient floors. Do not use ball type castors as they can damage the floor.
- Avoid exposure to long periods of direct sunlight. Close blinds or drapes during peak sunlight hours
- Use walk-off mats at entrances to prevent dirt and grit from being tracked on to the floor.
- Sweep or vacuum the floor regularly to remove loose dirt. Avoid using a vacuum with a beater bar.
- Avoid rubber backed mats not approved for vinyl flooring.
- Clean up spills immediately.
- Damp mop as needed using clean water and a diluted floor cleaner. Do not use harsh cleaners or chemicals on the floor.
- Steam cleaning is not recommended for vinyl flooring as the heat may affect the vinyl.

REPAIRS

In the unlikely event that a plank is damaged for whatever reason, the simplest method is to disconnect the planks carefully (protecting the tongue and groove edges) until the damaged plank can be removed. Then replace the damaged plank with a new one and re-assemble the disconnected planks. This typically works for planks that are close to the two long perimeters of a room. For damaged planks that are not close to the perimeter, you can remove the damaged plank and insert a new piece without removing entire rows, please call 866-582-0848 for directions or assistance.

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