

RECOMMENDED MAINTENANCE

GenStone Products are some of the most durable building products materials available today for residential applications. In most cases, normal rainfall is sufficient to keep it clean. If your GenStone Products should need cleaning, we recommend the following procedures. Particular attention should be given to areas under eaves, porches, awnings and other overhangs that have limited exposure to the natural washing effect of rainfall.

● MODERATE ATMOSPHERIC DIRT

We recommend an occasional washing with clear water using a garden hose and soft-bristled brush (a long-handled, car-washing brush is ideal for this purpose).

● HEAVY INDUSTRIAL ATMOSPHERIC DIRT

Wash in the manner indicated above, but use the following solution:

- 1/3 cup detergent or 1/3 cup dish soap (Tide®, for example)
- 2/3 cup trisodium phosphate (Soilmax or Dirtex, for example)
- 1 gallon water

● MILDEW ACCUMULATION

Mildew can collect on surfaces of all types of building products and is often evident on surfaces that have not been properly cared for and maintained. Normally, mildew will appear as black spots. Mildew is easy to remove by using the basic cleaning solution above with the addition of sodium hypochlorite as follows:

- 1/3 cup detergent (Tide®, for example)
- 2/3 cup trisodium phosphate (Soilmax or Dirtex, for example)
- 1 gallon water

● CAULKING COMPOUNDS, TAR, SIMILAR SUBSTANCES

Use mineral spirits in reasonable amounts and apply directly to the foreign substance. Immediately after cleaning, rinse the area thoroughly with water.

● KEEP IT LOOKING NEW

Similar to the other siding on your home, your GenStone may present areas that require touch up paint. We advise examining your GenStone once per year and applying paint to areas where you notice any unpainted raw material. Paint kits are available through our website (genstone.com). For larger products, contact our warranty team (warranty@genstone.com) for paint codes. We also recommend applying a water based concrete sealant every 5 years or at the first sign of fading. Applying the sealant as outlined below will maintain or restore the original colors and contrast.

Anvil Aqua Seal or Similar Water Based Concrete Sealant: Typically covers 80-300 SQFT per gallon depending on surface porosity. For best results apply with a low-pressure garden sprayer or airless paint sprayer. Coat the surface liberally beginning at the top and allow the sealant to run down the surface about 8 inches. For best sealing results, back roll the wet coat to uniformly force the sealer into the surface. If you are unable to use Anvil Aqua Seal, be sure attain written approval from GenStone's corporate office by emailing warranty@genstone.com before using any other brand.

CAUTION: Do not exceed the recommended concentrations of cleaners. To do so can cause damage to the Product. Avoid skin and eye contact with the solution, and in all cases follow manufacturer's instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always follow with a rinsing of clear water. Excessive scrubbing is unnecessary and can be harmful to the Products, and may cause undesirable look in areas over the finish.