

With the exception of living finishes, all decorative finishes are protected by the strongest finish treatments available while maintaining their luxurious appearance. While some finishes are more durable than others, no finish is indestructible. Polished Chrome, Satin Nickel and PVD Polished Brass finishes are the most durable. All other finishes are electroplated; some are then coated to enhance the gloss and durability. "Living" finishes are uncoated, designed to be exposed to the air and other elements, with the intention to age and change in their natural beauty. All of our finishes, plated and living, require some care in use.

TO CLEAN:

Do not allow your product to come into contact with any cleansers fortified with ammonia, bleach, grease-cutters or other surfactant chemicals. Soft Scrub, Dawn Liquid Soap, Palmolive or any other combined cleaners contain certain chemical components that will dissolve and remove the finish's protective coating, and eventually the finish itself. Use only plain warm water and mild soap on a soft cloth or sponge. Avoid using any sponge with a scouring pad to clean your product. It is not necessary to rub hard to remove spots.

TO PROTECT:

An occasional application of Carnuba wax (without cleaners), like that found in Flitz Faucet Wax, Turtle Wax for Clear Coat Car Finishes or McGuire's Premium Wax, will enhance the finish lustre, reduce hard water spots and add an extra layer of protection to your finish.

WARRANTY

Drain and Strainer Finishes:

All sink and tub/shower drains, strainers and other trims have a 1 year warranty in the following finishes:

PVD Polished Brass

Polished Chrome

Satin Nickel

All other finishes have no warranty.

Other Product Finishes:

All other products in the following finishes have a lifetime warranty as long as the original purchaser owns their home:

PVD Polished Brass

Polished Chrome

Satin Nickel

Products in the following finishes are living finishes and **do not** have a warranty:

Unlacquered Polished Brass

All other finishes have a 1 year warranty.

Functional Warranty:

The functionality of all products is warranted for a period of ten years. All warranties are guaranteed to the original purchaser only.

Problems attributable to abuse, misuse, improper installation, hard water, neglected maintenance or accidental damage are not covered by this warranty. Modifying the product in any way voids the warranty. The use of plumber's putty on our products also voids the warranty. Silicone

sealing compounds should be used instead. No repairs or replacements will be made under such circumstances except at customer's expense. Liability under warranties expressed or implied is limited to repair or replacement of defective goods only. In no event will we be liable for incidental or consequential damages (such as labor charges). This warranty does not cover labor charges, whether based on breach of express or implied warranty, breach of contract, negligence or any other legal theory.