

B R I G H T E C H



Here at Brightech, one of the things we're most proud of is our industry leading 3 year warranty for purchases made on our website. Most all of our competitors only offer a 1 year warranty. We believe in and stand by our products so much that we offer three times the industry average.

THE DETAILS

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. Brightech will repair or replace, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

At our discretion, Brightech will either repair the product, using new or refurbished replacement parts, or we will provide up to a full refund for the purchase.

The warranty period for physical goods purchased from Brightech USA is 3 years from the date of purchase.*

This Limited Warranty does not cover:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- Any product that has been modified from the original parts.
- Any product that has been sold or modified by a third party.
- Items damaged by outside forces, such as dogs, cats, squirrels damaging the products.
- Items damaged by natural disaster, such as earthquakes, hurricanes, tornadoes, etc.
- Items used outside of the U.S.A.

* Exclusions: Incandescent bulbs (fixed warranty - 3 months) & Solar products (fixed warranty - 2 years.)

Contact us here to get started.

Still have questions?

Visit our help center here for more resources or contact us directly.



PHONE

Our hours
M-Th 8am - 4pm
PST

[1-844-550-8324](tel:1-844-550-8324)



EMAIL

We'll get back to you
ASAP (within business
hours)

[Reach us here](#)



CHAT

M - Th, 8am - 4pm PST

[Talk to a real human](#)

Designer Lighting without the Designer Markup.

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