

Warranty Coverage:

This warranty covers defects in materials or workmanship under normal household use during the warranty period. If the product fails due to a manufacturing defect, it will be repaired or replaced at no additional cost to the customer.

Conditions and Limitations:

1. The warranty does not cover damage resulting from misuse, accidents, improper installation, or unauthorized modifications.
2. The warranty is void if the product has been disassembled or repaired by unauthorized personnel.
3. Normal wear, cosmetic damage, or performance degradation due to natural aging are excluded.
4. This warranty applies only to the original purchaser and is non-transferable.

Claim Procedure:

To submit a warranty claim, please contact our customer service via email at bethany-b-atkinson@outlook.com. Include proof of purchase, a description of the issue, and photos or videos if available. Our team will respond within 24 hours to assist with repair or replacement.

Customer Support:

Email: bethany-b-atkinson@outlook.com

Warranty Effective Date:

From the date of purchase. Thank you for choosing our product. We are dedicated to providing high-quality grow lights and excellent customer service to ensure your plants thrive.