

PF WaterWorks Faucet Limited Lifetime Warranty

This warranty applies only to PF WaterWorks Faucets installed in the United States of America, Canada or Mexico ("North America").

Parts

All parts (other than electronic parts and batteries) of this PF WaterWorks faucet (except gold, non-vibrant, non-chrome **and painted or power coated** finishes) are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed or, for commercial users, for one (1) year from the date of original purchase (receipt required for verification). Faucets with Polished Gold, non-Vibrant, **non-chrome** and painted or powder coated finishes, are warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date of purchase or, for commercial users, for one (1) year from the date of purchase (receipt required for verification).

Electronic Parts and Batteries (if applicable)

Electronic parts (other than batteries), if any, of the PF WaterWorks faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date of purchase or, for commercial users, for one (1) year from the date of purchase. No warranty is provided on batteries.

What We Will Do

If a defect is found in normal installation (**by licensed professional plumber**), use and service, PF WaterWorks will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Proof of purchase (original sales receipt) along-with the defective product must be provided to PF WaterWorks with all warranty claims. PF WaterWorks is not responsible for labor charges, installation, shipping, or other incidental or consequential costs. In no event shall the liability of PF WaterWorks exceed the purchase price of the Faucet. In case of Faucet purchased from a reseller, any refunds or returns will need to be handled directly with the reseller. PF WaterWorks cannot offer refund for faucets not purchased directly from PF WaterWorks. **These are your exclusive remedies.**

What Is Not Covered

Any labor charges incurred by the purchaser to repair, replace, install, remove or ship this product are not covered by this warranty. PF WaterWorks shall not be liable for **reasonable wear and tear including tarnishing of finish. Excluded from warranty are** any damage to the faucet resulting from reasonable wear and tear, misuse, abuse, neglect, accident, or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. PF WaterWorks recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine PF WaterWorks replacement parts.

Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes,

alcohol, solvents or other products not recommended for chrome. This will void the warranty.

What You Must Do To Obtain Warranty Service or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by writing to customerservice@pewaterworks.com. Proof of purchase (original sales receipt) from the original purchaser must be made available to PF WaterWorks for all warranty claims **along-with details of the issue, pictures etc. Defective product needs to be shipped by the customer at their own expense to the address as communicated by PF WaterWorks.**

Limitation on Duration of Implied Warranties. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Special, Incidental or Consequential Damages. PF WATERWORKS SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. PF WATERWORKS SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, MISUSE, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Some states/provinces do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Additional Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is PF WaterWorks' exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please email us as provided above or visit us at www.pewaterworks.com