

MowRo Warranty Information

IMPORTANT NOTICE MowRo by Redback warranties this product, to the original purchaser with proof of purchase, for a period of two (2) years against defects in materials, parts or workmanship. Redback, at its own discretion, will repair or replace any and all parts found to be defective, through normal use. This warranty is valid for only units that have been used for personal use, and that has been maintained in accordance with the instructions in the owner's manual.

The battery carries a one (1) year limited warranty, including warranty against defects in workmanship and materials. Batteries must be charged in accordance with the owner's manual directions and regulations in order to be valid.

Transportation charges for the movement of any unit are the responsibility of the purchaser. It is the purchaser's responsibility to pay transportation charges for any product submitted for replacement under this warranty, unless such return is requested in writing by Redback.

This warranty is null and void in the event of the installation of unauthorized spare parts.

Items not covered by warranty:

1. Any part that has become inoperative due to misuse, commercial use, abuse, neglect, accident, improper maintenance, or alteration; or
2. The unit, if it has not been operated and/or maintained in accordance with the owner's manual; or
3. Normal wear, except as noted below;
4. Routine maintenance items such as lubricants, unauthorized blades;
5. Normal deterioration of the exterior finish due to use or exposure.

Redback Helpline: 1-800-876-3009

Contact Us: www.redbacktool.com