FAQS

Storage

Should I store my batteries in the refrigerator or freezer?

We recommend storing batteries at room temperature in a dry environment. Extreme heat or cold reduces battery performance. You'll want to avoid putting battery-powered devices in very warm places. In addition, refrigeration is not necessary or recommended.

Should I remove batteries from my device if I'm not going to be using it for a while?

Yes. Remove batteries from a device when it is not expected to be in use for several months.

How do I clean up after a battery leak?

Follow these tips to clean up after a battery has leaked: Work in a well-ventilated area. Wear household gloves and glasses. Using a toothbrush or cotton swab, remove battery leakage from the electrical contacts. Make sure the electronic device is completely dry before trying a new battery. To avoid future problems, adopt the following practices: Do not mix and match different battery brands in the same device. Remove batteries from devices that are being stored. To clean any leakage of the following battery types, Alkaline, NiCAD and NiMH batteries, use either one tablespoon of boric acid in one gallon of water or a mixture of equal amounts of diluted vinegar or lemon juice with water (50/50 ratio).

How do Duracell batteries affect the environment?

In 1993, we voluntarily eliminated added mercury from our batteries. "Our alkaline batteries are composed of primarily common materials—steel, zinc, and manganese—and do not pose a health or environmental risk in normal use or disposal. What's more, we are going green by eliminating PVC clamshells and replacing them with high-fiber content cards and RPET (Recycled PET) blisters. This is a complete, sustainable packaging solution, one of the best PVC alternatives available today. As the world's leading manufacturer of high-performance alkaline batteries, we recognize our responsibility to help protect the environment. We're committed to designing, manufacturing, and distributing batteries in a way that minimizes impact to the

environment. We also participate in the Call2Recycle program to ensure the safe and proper recycling or disposing of batteries."

Are batteries affected by temperature?

We recommend storing batteries at room temperature in a dry environment. Extreme heat or cold reduces battery performance. You'll want to avoid putting battery-powered devices in very warm places. In addition, refrigeration is not necessary or recommended.

Should I light a battery on fire?

NEVER light or dispose of batteries in a fire—they may explode, rupture, and cause safety risks.

How should I handle batteries that leaked in a device?

Although most batteries contain chemicals that won't harm exposed skin, they should still be treated as any chemical would. Always take precautions when handling exposed battery chemicals. Battery chemicals shouldn't be placed near the eyes or ingested. Contact a physician immediately if this should occur.

A battery turned warm in my pocket. Is it normal?

No, batteries should not become warm when not in use. We print a caution on our packaging warning consumers not to carry or store batteries loose in your pocket or purse. They can be shorted by contact with metal objects and leak or rupture and cause personal injury.

When should I remove batteries from my device?

Batteries should be removed from devices/equipment when:

- The device is not expected to be in use for several months
- The batteries are worn out (to prevent possible damage from battery leakage)
- The device is being powered by household (AC) current