

Warranty Policy

Birds Choice

Birds Choice products are guaranteed to be free of material or manufacturing defects for a period of 12 months from the date of purchase. Birds Choice's sole responsibility will be to repair or replace a defective or damaged product. The warranty applies only when the product is used according to Birds Choice instructions.

The warranty does not apply to damage from attempted or unauthorized repairs, cosmetic scratches from squirrels or other animals, damage from accidents, dropped or fallen feeders, improper handling, shipping, misuse, abuse, or neglect. No other warranties expressed or implied are made.

Birds Choice shall not be responsible for any incidental or consequential damages. Proof of purchase and the prepaid return of a defective part or product may be required by Birds Choice.

All warranty claims must be made by calling or emailing Birds Choice.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

In addition to the Birds Choice warranty, all recycled plastic HDPE is covered by a manufacturer's warranty for a period of 10 years. The HDPE is guaranteed not to fade, split or crack.

Perfect Choice Furniture

Perfect Choice Furniture is guaranteed to be free of material or manufacturing defects for a period of 12 months from the date of purchase. Perfect Choice's sole responsibility will be to repair or replace a defective or damaged product. The warranty applies only when the product is used according to Perfect Choice instructions.

The warranty does not apply to damage from attempted or unauthorized repairs, cosmetic scratches from animals, damage from accidents, dropped furniture, improper handling, shipping, misuse, abuse, or neglect. No other warranties expressed or implied are made.

Perfect Choice shall not be responsible for any incidental or consequential damages. Proof of purchase and the prepaid return of a defective part or product may be required by Perfect Choice.

All warranty claims must be made by calling or emailing Perfect Choice.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

In addition to the Perfect Choice warranty, all recycled plastic HDPE is covered by a manufacturer's warranty for a period of 10 years. The HDPE is guaranteed not to fade, split, crack or warp.

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Wild Birds Unlimited

Backyard Nature Products' products are guaranteed to be free of material or manufacturing defects for a period of 12 months from the date of purchase. Backyard Nature Products sole responsibility will be to repair or replace a defective or damaged product. The warranty applies only when the product is used according to Backyard Nature Products instructions.

The warranty does not apply to damage from attempted or unauthorized repairs, cosmetic scratches from squirrels or other animals, damage from accidents, dropped or fallen feeders, improper handling, shipping, misuse, abuse, or neglect. No other warranties expressed or implied are made.

Backyard Nature Products shall not be responsible for any incidental or consequential damages. Proof of purchase and the prepaid return of a defective part or product may be required by Backyard Nature Products.

All warranty claims must be made by calling or emailing Backyard Nature Products.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

In addition to the Backyard Nature Products warranty, all recycled plastic HDPE is covered by a manufacturer's warranty for a period of 10 years. The HDPE is guaranteed not to fade, split or crack.

Replacement Parts

Please note that parts are governed by the same warranty policies as stated above and when replacements are requested for free; the request will require the proof or purchase by the store customer within the past 12 months. If the request is for an item outside of the 12-month warranty period, the parts will be available at wholesale pricing to stores.