

WARRANTY POLICY

Lifegard Aquatics warrants the original purchaser of the product against defective material and workmanship under normal use, for a period of 1 year from the date of purchase. Replacement liability in all events is limited to the replacing or repairing at Lifegard Aquatics sole discretion of any part or parts, which are defective in material or workmanship. Proof of purchase is required on all claims in the form of invoice copy, sales ticket, etc.

Application: Warranty covers only properly installed and maintained units.

Installation and/or Removal Charges: Warranty does not cover any costs associated with the installation or removal of products subject to warranty claims.

Disposition: Lifegard will make a good-faith effort for prompt disposition regarding any item in warranty, which proves to be defective. If products were damaged in transit, please file a claim with the carrier.

Disclaimer: Lifegard Aquatics will not be liable for any labor cost of removing or replacing component parts. This shall be the responsibility of the original purchaser, as will be the shipping charge to Lifegard Aquatics facility. Any oral statements about the product made by the seller, the manufacturer, the representatives or any other parties, do not constitute warranties, should not be relied upon by the user, and are not part of the contract for sale. Seller's and manufacturer's only obligation and buyer's and user's only remedy, shall be for the manufacturer to either replace and/or repair at the manufacturer's sole discretion the Lifegard product as described above. Neither seller nor the manufacturer shall be liable for any injury, loss or damage, direct, incidental or consequential (including, but not limited to, incidental or consequential damages for lost profits, lost sales, injury to person or property, or any other incidental or consequential loss), arising from any cause whatsoever, no matter whether based upon warranty, contract, negligence or other misuse, and the buyer and user agree that no other remedy shall be available to them. Damage or failure of any part of a unit covered by this warranty, which results from causes directly, or indirectly connected with the installation, operation, environment, use or willful abuse, including without limitations, improper repackaging and damage incurred in shipping is not covered by this warranty. Unless state law provides otherwise, the manufacturer will only be responsible for repair or replacement of any of its products or parts that are found to be defective, and will not bear any cost of any incidental or consequential damages arising out of the occurrence of such defect. Before using, the

buyer and user shall determine the suitability of the product for the intended use, and assumes all risk and liability whatsoever in connection herewith. The warranty and remedy described in this limited warranty is an EXCLUSIVE warranty and remedy. IN LIEU of any other warranty or remedy, expressed or implied, which other warranties and remedies are hereby expressly EXCLUDED, including but not limited to any implied warranty of MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This Warranty gives buyer and user specific legal rights, and buyer and user may also have other rights that vary from state to state. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

- Warranty period starts from date of purchase and must be validated with copy of original purchase receipt.
- Warranty requests by phone will not be honored.
- Warranty items returned without copy of original purchase receipt will not be honored.
- Products purchased from eBay, craigslist, etc cannot be honored for warranty unless returned through original purchaser with proof of purchase.
- All items must first be returned to Lifegard Aquatics for inspection, evaluation, and processing to determine if product qualifies for warranty replacement or repair. No warranty (repair, replacement, or credit) will be issued prior to inspection of product. **Please contact us first for warranty assistance. Many times the product can be repaired without the cost and time involved in sending it back to us.** If absolutely necessary, return product **freight prepaid** to the following address for warranty evaluation and processing.
Lifegard Aquatics, 16301 Carmenita Road, Cerritos, CA 90703
Tel (562) 404-4129 • Fax (562) 404-4159
Email: info@lifegardaquatics.com
- **3 year warranty** from date of purchase on **Quiet One Pump Motors Only.**
- **60 day warranty** from date of purchase on **Shafts and Impellers for All Types of Pumps.**
- **60 day warranty** from date of purchase on all **Ultraviolet Bulbs.**
- **60 day warranty** from date of purchase on all **Test Strips.**
- **1 year warranty** from date of purchase on **All Other Products including PG Pumps, LED Lights, Heater**